NOTICE

DATE: January 10, 2007

TO: All Property/Casualty Insurers, Fire/Casualty Broker-Agents, and
Personal Lines Broker-Agents

RE: Flood Insurance Training Requirements for Fire/Casualty Broker-Agents
and Personal Lines Broker-Agents Selling through the National Flood
Insurance Program (NFIP)

Section 207 of the Flood Insurance Reform Act of 2004 requires all producers selling flood insurance policies under the National Flood Insurance Program (NFIP) to be properly trained and educated about the NFIP to ensure producers may best serve their clients.

The Act¹ directs the Director of the Federal Emergency Management Agency, in cooperation with the insurance industry, State insurance regulators, and other interested parties to establish minimum training and education requirements for all insurance agents who sell flood insurance policies. FEMA and state approved continuing education providers are developing courses related to the NFIP. An insurance producer who sells flood insurance may satisfy the minimum training and education requirements by completing a course related to the NFIP, which may be approved for three hours of continuing education credit by the California Department of Insurance (CDI). The failure to comply with this continuing education requirement may jeopardize the producer’s authority to write insurance through the NFIP.

All California licensed resident insurance producers who sell federal flood insurance policies must comply with the minimum training requirements of section 207 of the flood


The Director of the Federal Emergency Management Agency shall, in cooperation with the insurance industry, State insurance regulators, and other interested parties (1) Establish minimum training and education requirements for all insurance agents who sell flood insurance policies, and (2) Not later than 6 months after the date of enactment of this Act, publish these requirements in the Federal Register, and inform insurance companies and agents of the requirements.
insurance reform act of 2004, and basic flood education as outlined at 70 Fed. Reg. 52,117 (September 1, 2005) (42 U.S.C. 4011)\(^2\), or such later requirements as are published by FEMA.

The flood training courses are available on the CDI’s Education Provider and Course Listing Web page at [www.insurance.ca.gov](http://www.insurance.ca.gov). To review these courses, type “Provider and Course Search” in the search field on the CDI’s main page, click on Continuing Education – Individual Licensee Information, then click on Education Provider and Course Search and fill-in the requested information. The flood training courses are listed in the “Flood” category type and will appear on your screen.

Licensed insurers shall demonstrate to the commissioner, upon request, that their licensed and appointed producers who sell federal flood insurance policies have complied with the minimum federal flood insurance training requirements.

\(^2\) This notice describes FEMA’s implementation of Section 207 of the Flood Insurance Reform Act of 2004. As required by the Act, FEMA has coordinated with the State insurance regulators, the insurance industry, and other interested parties. Input received from these organizations emphasizes the value of working through the State insurance departments to avoid establishing conflicting or burdensome training requirements upon insurance agents. While implementing the minimum training requirements required by Section 207, FEMA has been mindful of the Senate Report language, (S. REP. NO 108-262, at 4 & 9 (2004)), which cautions: In some cases, states may already have requirements to ensure that agents are well versed in the flood insurance program. Where possible, FEMA should work to make sure that agents are not burdened with inconsistent state and federal training and education requirements. In addition, where possible, FEMA should work to implement the training requirements through the states, which already have continuing education processes in place.