Discover Your Future at CDI
California Department of Insurance

Sacramento • Oakland • Los Angeles
Who We Are

The California Department of Insurance (CDI) is the largest consumer protection agency in the state. With annual direct premiums of $340 billion, California is the largest insurance market in the United States and the fourth largest insurance market in the world.

Nearly 1,400 dedicated employees work at CDI to oversee more than 1,400 insurance companies and license more than 425,000 agents, brokers, adjusters, and business entities.

In the normal course of business, CDI annually:

- Processes more than 6,200 rate applications
- Issues approximately 200,000 licenses (new and renewals)
- Performs hundreds of financial reviews and examinations of insurers doing business in California
- Receives more than 160,000 consumer assistance calls
- Investigates more than 45,000 consumer complaints, and, as a result, recovers more than $100 million a year for consumers
- Receives and processes tens of thousands of referrals regarding suspected fraud against insurers and others; conducts criminal investigations resulting in thousands of arrests every year

We are looking for individuals to join our dynamic team of talented employees. Check out some of our career opportunities and discover your future at the CDI!

**Careers with CDI:**

- Accounting
- Actuarial Services
- Administrative Support
- Auditing
- Business Services
- Customer Service
- Finance
- Governmental Affairs
- Human Resources
- Information Technology
- Investigations
- Law Enforcement
- Legal
- Public Affairs
- Research
- Risk Management

**CDI Branches:**

- Administration and Licensing Services
- Climate and Sustainability
- Communications and Press Relations
- Community Relations and Outreach
- Consumer Services and Market Conduct
- Enforcement
- Executive Operations
- Financial Surveillance
- Legal
- Policy and Legislation
- Rate Regulation
- Special Counsel to the Commissioner

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*Insurance Protection for All Californians*
Benefits:
The CDI offers an attractive benefit package:

- Disability Insurance
- Employee Assistance Program
- FlexElect Reimbursement Account
- Flexible Work Schedules Including Telework
- Health, Dental, and Vision Insurance
- Paid Holidays
- Retirement
- Vacation and Sick Leave

Training:
The CDI provides several training opportunities:

- Career Counseling and Advising Services
- Comprehensive Leadership Development Program
- Training and Development Courses

A complete list of State of California benefits and descriptions is available on the California Department of Human Resources (CalHR) website.

Many of our locations include the following amenities:

- Free or Third Party Pre-Tax Parking
- Discounted Public Transportation
Employment Process

Obtaining employment with CDI involves a competitive testing and employment application process.

**STEP I: Search**

Visit the CalCareers website at [www.calcareers.ca.gov](http://www.calcareers.ca.gov) and click the “Get a State Job” icon, where you can browse available vacancies.

You can also browse current CDI job vacancies by conducting an advanced search by department.

**STEP II: Assessment**

If you are new to employment with the State of California, you must pass an open exam before applying for job vacancies. Follow the steps below to complete the exam process:

Search and apply for an Open Exam – Review the exam bulletin on CalCareer website at [www.calcareers.ca.gov](http://www.calcareers.ca.gov) to determine if you meet the minimum qualifications. Refer to the exam bulletin to determine the appropriate method of applying for the exam.

**STEP III: Apply**

Create a user account at [www.calcareers.ca.gov](http://www.calcareers.ca.gov).

You are able to complete up to three application templates that you may tailor and use to apply to multiple positions.

After you apply for a job, you may be offered an interview. Once hired, you will be on probation for six months to one year, depending on the classification.

Please contact careeroutreach@insurance.ca.gov with any questions or concerns.

For more information about CDI, visit us on social media.