

Presentation #24.B

Prepared for the California Department of Insurance

TASK FORCE RECOMMENDATIONS FOR NEXT STEPS

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QUALIFICATIONS, ASSUMPTIONS AND LIMITING CONDITIONS

Oliver Wyman was commissioned by the California Department of Insurance (CDI) to provide support associated with assessing the feasibility of developing and implementing a culturally competent statewide insurance program for long-term care services and supports. The primary audience for this report includes stakeholders from the California Department of Insurance, members of the Long-Term Care Insurance Task Force, and members of the general public within the state of California.

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EXECUTIVE SUMMARY

With the mandate of AB 567 coming to an end, we asked Task Force members to share their views on timely next steps to recommend to the Legislature and actions to take following the completion of the Actuarial Report; their perspectives are summarized below

Recommended next step/action	Description of recommendation
Continue Task Force Meetings	 Extending Task Force Meetings would allow the Task Force to: React to additional questions that may arise following the publication of the Actuarial Report Explore other outstanding next steps identified in the Actuarial Report Establish the six working groups recommended by the Task Force Further define implementation steps This recommendation would require additional resources from California government agencies The Legislature would need to authorize any meetings occurring after July 1, 2024¹
Hold a briefing with the California Legislature and related stakeholders	 Educate the Legislature and Governor on the Task Force's work, offer perspectives, and field questions Meeting topics could include: An overview of the need for, and current lack of, affordable long-term supports and services for most Californians An overview of the Task Force's approach and key findings from the Feasibility Report Summary of the actuarial analysis and results from the Actuarial Report Explanation of how the five recommended program designs differ from WA Cares Fund Identify a member of the Legislature to champion efforts to establish a public LTC program in California
Participate in education and outreach	 Identify volunteers from the Task Force to assist in outreach and education Develop talking points and presentation materials to encourage a cohesive message Train volunteers on delivering objective and persuasive education to stakeholders regarding the value of a potential program

This presentation is intended to facilitate discussion; these preliminary recommendations are outside the scope of AB 567

^{1.} Task Force Meetings would still be subject to the <u>Bagley-Keene Open Meeting Act</u> and Task Force members would need to be responsible for preparing, publishing and presenting any meeting materials or work product.

TASK FORCE MEMBER PRELIMINARY RECOMMENDATIONS

Verbatim responses

1. Please share your perspectives regarding timely/actionable next steps that the Task Force should recommend to the California Legislature

Responses:

Proposed legislative hearing to present information on the growing need and lack of affordability of long-term care services for most [Californians]. Present general findings of [the] feasibility study. Identify [a] legislative champion for moving [a] proposal forward.

I think we should share with the Legislature the comprehensive way in which

2 we explored this critical issue and emphasize that time is of the essence in considering and ultimately passing legislation per the mandate of AB 567.

Agency to arrange a Task Force Team Meet[ing] with appropriate legislators to offer perspective and field questions. Same with [Governor Newsom's]

office. A meeting and conversation may add value to the significance of the Report. Just sending the Report without appropriate interaction [between] (Task Force/Elected) may be serving the "dish cold".

Is there value to sit with any member of the Legislature to educate on the
work done? I feel that we need to have a marketing story on why we don't have a program with a cost near the WA program at 0.58%.

2. Please share your perspectives regarding actions that the Task Force should take following the completion of the Actuarial Report

Responses:

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It seems that the continuation of committee meetings may be beneficial in preparing for the responses/questions that may arise from the Actuarial Report.

Seek an extension that would permit us to spend more time defining implementation steps. This would include the establishment of the six working groups recommended in the feasibility report. Maybe under SB 770?

Seek out a legislative champion to aid in efforts to further the progress we've already made.

Participate in education effort. It would be necessary to have common talking points and/or presentation materials so [Task Force Members don't voice] different points of view.

- 4 Education opportunities with stakeholders and Legislature.
- Perhaps we could offer to legislators and staff a briefing on the Actuarial Report as well as an overall briefing on our work on this issue over the past many months.

Collaborating with CA Dept. [of] Insurance, seek volunteers from the Task Forceteam to help in outreach/education. Train these volunteers on delivering objective and persuasive messages to stakeholders on the value of the Program.

No ideas at this moment. I am nervous that we don't have any low-cost option to get people excited about.



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