

**2011 Commissioner's Report on Underserved Communities**  
**Table D - Service Office Data per Company**  
**(2009 and 2010 Data)**

Company	Business Type	Number of Service Offices in California		Number of Service Offices in Underserved Communities		Percentage of Offices in California that are in the Underserved Communities	
		2009	2010	2009	2010	2009	2010
21ST CENTURY INSURANCE GROUP	Personal	11	11	1	1	9%	9%
21ST CENTURY PREMIER INSURANCE	Personal	5	5	1	1	20%	20%
21ST CENTURY SUPERIOR INSURANCE	Personal	4	0	1	0	25%	0%
ACCESS GEN INS CO	Personal	1	1	0	0	0%	0%
ACE AMERICAN INSURANCE COMPANY	Commercial	156	139	13	11	8%	8%
AEGIS SECURITY INSURANCE CO	Personal	3	3	0	0	0%	0%
AFFIRMATIVE INSURANCE COMPANY	Personal	3	3	0	0	0%	0%
ALLIANCE UNITED INS CO	Personal	1	1	0	0	0%	0%
ALLIED PROPERTY & CASUALTY INS	Personal	1,202	1,309	64	71	5%	5%
	Commercial	1,202	1,309	64	71	5%	5%
ALLSTATE INDEMNITY COMPANY	Personal	1,229	1,069	67	52	5%	5%
ALLSTATE INSURANCE COMPANY	Personal	1,229	1,069	67	52	5%	5%
	Commercial	1,229	1,069	67	52	5%	5%
ALLSTATE PROP AND CASUALTY	Personal	1,229	0	67	0	5%	0%

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AMCO INSURANCE COMPANY	Personal	1,277	1,390	67	74	5%	5%
	Commercial	1,277	1,390	67	74	5%	5%
AMERICAN ALTERNATIVE INS CORP	Commercial	6	6	0	0	0%	0%
AMERICAN FAMILY HOME INSURANCE	Personal	46	45	3	2	7%	4%
AMERICAN HARDWARE MUTUAL INS	Commercial	22	20	1	1	5%	5%
AMERICAN HOME ASSURANCE COMPANY	Commercial	6	0	2	0	33%	0%
AMERICAN MODERN HOME INSURANCE	Personal	269	250	8	8	3%	3%
AMICA MUTUAL INSURANCE COMPANY	Personal	2	2	0	0	0%	0%
ANCHOR GENERAL INSURANCE CO	Personal	1	1	0	0	0%	0%
ARCH INSURANCE COMPANY	Commercial	16	16	4	4	25%	25%
ARGONAUT GREAT CENTRAL INS	Commercial	6	6	0	0	0%	0%
ASSURANT GROUP	Personal	10	76	0	3	0%	4%
	Commercial	1	3	0	0	0%	0%
AUTO CLUB SOUTHERN CALIFORNIA	Personal	80	83	7	7	9%	8%
BANK of AMERICA CORP GRP	Personal	32	32	1	1	3%	3%
BANKERS STANDARD	Personal	105	137	8	9	8%	7%

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BEAZLEY INS CO INC	Commercial	2	2	0	0	0%	0%
BROTHERHOOD MUTUAL	Commercial	4	4	0	0	0%	0%
CALIFORNIA CASUALTY	Personal	0	0	0	0	0%	0%
CALIFORNIA FAIR PLAN	Personal	1	1	1	1	100%	100%
	Commercial	1	1	1	1	100%	100%
CALIFORNIA MUTUAL INSURANCE CO	Commercial	144	162	1	2	1%	1%
CALIFORNIA STATE AUTO ASSO	Personal	97	90	3	2	3%	2%
CALIFORNIA STATE AUTO GROUP	Personal	97	90	3	2	3%	2%
CAPITAL INSURANCE GROUP	Personal	1,198	1,428	53	67	4%	5%
	Commercial	1,198	1,428	53	67	4%	5%
CENTURY-NATIONAL INSURANCE CO	Personal	379	375	41	41	11%	11%
CHARTIS PROPERTY CASUALTY CO	Personal	7	7	2	2	29%	29%
CNA INSURANCE COMPANIES	Commercial	534	534	46	46	9%	9%
COAST NATIONAL INSURANCE CO	Personal	8,023	9,619	1,002	1,256	12%	13%

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COMMERCE WEST INSURANCE COMPAN	Personal	1,810	2,086	176	218	10%	10%
CONTRACTORS BONDING & INS CO	Commercial	184	202	11	12	6%	6%
CORNERSTONE NATIONAL INS CO	Personal	2	2	1	1	50%	50%
CRUSADER INSURANCE COMPANY	Commercial	17	17	2	2	12%	12%
CSE INSURANCE GROUP	Personal	370	430	19	16	5%	4%
	Commercial	370	430	19	16	5%	4%
DANIELSON NATIONAL INSURANCE CO	Personal	2	2	0	0	0%	0%
DEERBROOK INSURANCE COMPANY	Personal	6	6	0	0	0%	0%
DEPOSITORS INSURANCE COMPANY	Personal	1,266	1,361	66	73	5%	5%
DONGBU INS CO LTD	Commercial	0	270	0	66	0%	24%
ELECTRIC INSURANCE COMPANY	Personal	0	0	0	0	0%	0%
EMPLOYERS MUTUAL CASUALTY CO	Commercial	64	88	2	3	3%	3%
ENCOMPASS INSURANCE COMPANY	Personal	210	229	10	10	5%	4%
ESURANCE PROPERTY AND CASUALTY	Personal	3	3	0	0	0%	0%
EVEREST NATIONAL INS CO	Commercial	4	4	2	2	50%	50%

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FARMERS INSURANCE GROUP	Personal	3,432	3,379	330	318	10%	9%
	Commercial	3,427	3,375	330	318	10%	9%
FEDERAL INSURANCE COMPANY	Personal	241	238	15	13	6%	5%
	Commercial	342	346	37	32	11%	9%
FEDERATED MUTUAL INS GROUP	Commercial	46	43	2	2	4%	5%
FIDELITY NATL INSURANCE CO	Personal	1,351	1,351	184	184	14%	14%
	Commercial	24	24	2	2	8%	8%
FIDELITY NATL P&C INSURANCE CO	Personal	1,351	1,351	184	184	14%	14%
FINANCIAL INDEMNITY COMPANY	Personal	2,963	2,930	463	465	16%	16%
FINANCIAL PACIFIC INSURANCE CO	Commercial	159	152	2	2	1%	1%
FIREMANS FUND INSURANCE CO	Personal	282	279	20	17	7%	6%
	Commercial	380	364	35	31	9%	9%
FIRST AMERICAN PROPERTY INS	Personal	1	1	1	1	100%	100%
FIRST AMERICAN SPECIALTY INS	Personal	550	563	41	43	7%	8%
FLORISTS MUTUAL INSURANCE CO	Commercial	21	21	0	0	0%	0%

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FOREMOST INSURANCE GROUP	Personal	7,783	7,815	676	710	9%	9%
GARRISON PROP & CASUALTY INS CO	Personal	0	0	0	0	0%	0%
GEICO CASUALTY COMPANY	Personal	6	9	0	0	0%	0%
GEICO GENERAL INSURANCE CO	Personal	6	9	0	0	0%	0%
GEICO INDEMNITY COMPANY	Personal	6	9	0	0	0%	0%
GOLDEN EAGLE INSURANCE CORP	Commercial	1,061	1,102	56	60	5%	5%
GOVERNMENT EMPLOYEES INS CO	Personal	6	9	0	0	0%	0%
GRANGE INSURANCE GROUP	Personal	94	103	0	0	0%	0%
GRANITE STATE INSURANCE COMPANY	Personal	5	0	1	0	20%	0%
	Commercial	5	5	2	2	40%	40%
GREAT AMERICAN ALLIANCE CO	Commercial	773	722	54	47	7%	7%
GREAT AMERICAN ASSURANCE CO	Commercial	773	722	54	47	7%	7%

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GREAT AMERICAN INS CO OF NY	Commercial	773	722	54	47	7%	7%
GREAT AMERICAN INSURANCE CO	Commercial	773	722	54	47	7%	7%
GREAT NORTHERN INSURANCE CO	Commercial	289	295	24	20	8%	7%
GREENWICH INS CO	Commercial	695	694	43	42	6%	6%
GUIDEONE MUTUAL INSURANCE CO	Commercial	69	77	3	1	4%	1%
GUIDEONE SPECIALTY MUTUAL CO	Commercial	69	77	3	1	4%	1%
HARTFORD STEAM BOIL INSPEC CO	Commercial	2	0	0	0	0%	0%
HDI-GERLING AMERICA INSURANCE	Commercial	1	1	0	0	0%	0%
HILLSTAR INSURANCE COMPANY	Personal	569	621	156	171	27%	28%
HOMESITE INS CO of CA	Personal	15	50	2	5	13%	10%
HORACE MANN INSURANCE COMPANY	Personal	43	72	3	3	7%	4%
HORACE MANN PROP & CAS INS CO	Personal	43	72	3	3	7%	4%
HUDSON INSURANCE COMPANY	Personal	6	4	1	1	17%	25%
	Commercial	8	8	0	0	0%	0%

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IDS PROPERTY CASUALTY INSURANCE	Personal	0	0	0	0	0%	0%
IMPERIUM INSURANCE COMPANY	Personal	5	5	0	0	0%	0%
INDEMNITY INS CO OF NORTH AMERICA	Commercial	156	139	13	11	8%	8%
INFINITY PROPERTY AND CASUALTY	Personal	3,899	3,981	968	994	25%	25%
INS CO OF STATE OF PENNSYLVANIA	Personal	7	7	2	2	29%	29%
	Commercial	2	2	1	1	50%	50%
INSURANCE COMPANY OF THE WEST	Personal	2,801	2,801	480	480	17%	17%
	Commercial	2,801	2,801	480	480	17%	17%
INTEGON PREFERRED INSURANCE CO	Personal	1,427	1,560	205	226	14%	14%
KEMPER AUTO AND HOME COMPANIES	Personal	597	664	16	19	3%	3%
LIBERTY MUTUAL INS GROUP	Personal	29	28	0	0	0%	0%
	Commercial	164	164	10	10	6%	6%
LOYA CASUALTY INSURANCE CO	Personal	142	149	50	52	35%	35%
LUMBERMENS UNDERWRITING ALLIANCE	Commercial	1	1	0	0	0%	0%
MAGNA CARTA COMPANIES	Commercial	95	96	4	4	4%	4%
MARKEL INSURANCE COMPANY	Commercial	401	419	27	23	7%	5%

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MERCED MUTUAL INS COMPANY	Personal	90	102	0	0	0%	0%
MERCURY INSURANCE GROUP	Personal	1,880	1,852	138	135	7%	7%
	Commercial	787	805	42	45	5%	6%
METROPOLITAN DIRECT P&C INS CO	Personal	261	467	16	25	6%	5%
MGA INSURANCE COMPANY	Personal	2	2	0	0	0%	0%
MIC GENERAL INSURANCE CORPORATION	Personal	1	1	0	0	0%	0%
MITSUI SUMITOMO INSURANCE GROUP	Commercial	2	2	0	0	0%	0%
NATIONAL AMERICAN INSURANCE CO	Personal	2	2	0	0	0%	0%
NATIONAL GENERAL INS CORP	Personal	5	5	0	0	0%	0%
NATIONAL UNION FIRE INS CO OF PITTSBURG	Commercial	1	1	1	1	100%	100%
NATIONS INSURANCE	Personal	2	2	0	0	0%	0%
NATIONWIDE AGRIBUSINESS	Commercial	25	25	0	0	0%	0%
NATIONWIDE FIRE INSURANCE CO	Personal	3	3	0	0	0%	0%
NATIONWIDE INS CO OF AMERICA	Personal	50	65	3	3	6%	5%
	Commercial	50	65	3	3	6%	5%
NATIONWIDE MUTUAL INS CO (ALLIED)	Commercial	1,294	1,409	69	76	5%	5%

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NAVIGATORS INS CO	Commercial	2	2	0	0	0%	0%
NEW HAMPSHIRE INSURANCE COMPANY	Personal	1	1	0	0	0%	0%
	Commercial	1	1	0	0	0%	0%
OCCIDENTAL FIRE & CASUALTY CO	Personal	2	2	1	1	50%	50%
OCEAN HARBOR CASUALTY INS	Personal	3	3	0	0	0%	0%
ONE BEACON INS GROUP	Commercial	771	267	50	14	6%	5%
OREGON MUTUAL INS CO	Personal	306	273	13	10	4%	4%
	Commercial	306	273	13	10	4%	4%
PACIFIC PROPERTY AND CASUALTY	Personal	58	64	1	1	2%	2%
PACIFIC SPECIALTY INSURANCE CO	Personal	26	27	3	3	12%	11%
	Commercial	18	18	0	0	0%	0%
PEERLESS INDEMNITY INSURANCE CO	Commercial	1,061	1,102	56	60	5%	5%
PEERLESS INSURANCE COMPANY	Commercial	1,061	1,102	56	60	5%	5%
PENN AMERICA INS CO	Commercial	12	12	0	0	0%	0%
PERMANENT GENERAL ASSURANCE CO	Personal	4	1	1	0	25%	0%
PHILADELPHIA INDEMNITY INS CO	Commercial	1,191	1,259	62	62	5%	5%

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PRAETORIAN INSURANCE COMPANY	Personal	7	7	0	0	0%	0%
	Commercial	2	2	0	0	0%	0%
PRESERVER INSURANCE COMPANY	Personal	0	2	0	0	0%	0%
PROCENTURY INS CO	Personal	3	3	0	0	0%	0%
PROGRESSIVE INSURANCE COMPANY	Personal	5,209	5,579	663	722	13%	13%
QBE INS CORP	Personal	1,196	1,266	246	270	21%	21%
	Commercial	621	621	39	39	6%	6%
RIVERPORT INS CO	Commercial	621	621	39	39	6%	6%
SAFECO INS COS	Personal	1,228	1,129	88	83	7%	7%
	Commercial	1,229	1,131	88	83	7%	7%
SAFEWAY DIRECT INSURANCE CO	Personal	1	1	0	0	0%	0%
SAFEWAY INSURANCE COMPANY	Personal	925	980	300	326	32%	33%
SCOTTSDALE INDEMNITY CO	Commercial	0	30	0	1	0%	3%
SENECA INSURANCE COMPANY	Commercial	5	5	0	0	0%	0%
SENTRY INSURANCE A MUTUAL CO	Commercial	31	35	1	1	3%	3%
SENTRY SELECT INSURANCE	Commercial	11	11	0	0	0%	0%
SEQUOIA INS GROUP	Personal	3	3	0	0	0%	0%
	Commercial	76	76	3	3	4%	4%

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SOMPO JAPAN INSURANCE COMPANY	Commercial	36	39	12	11	33%	28%
SPARTA INS CO	Commercial	0	20	0	0	0%	0%
STAR INSURANCE COMPANY	Commercial	11	13	0	1	0%	8%
STARNET INS CO	Commercial	2	0	0	0	0%	0%
STARR INDEMNITY & LIABILITY CO	Personal	0	1	0	0	0%	0%
	Commercial	0	1	0	0	0%	0%
STATE FARM INSURANCE COMPANIES	Personal	1,869	1,896	96	103	5%	5%
	Commercial	1,869	1,896	96	103	5%	5%
STATE NATIONAL INS CO	Personal	2,250	2,445	482	541	21%	22%
	Commercial	99	108	1	1	1%	1%
STERLING CASUALTY INS CO	Personal	30	32	2	2	7%	6%
THE DENTISTS INSURANCE COMPANY	Commercial	3	2	0	0	0%	0%
THE HARTFORD	Personal	794	767	50	45	6%	6%
	Commercial	698	735	40	49	6%	7%
THE NETHERLANDS INSURANCE CO	Commercial	1,061	1,102	56	60	5%	5%
TOKIO MARINE & NICHIDO FIRE	Personal	48	53	12	11	25%	21%
	Commercial	44	49	11	10	25%	20%

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TOPA INSURANCE COMPANY	Personal	9	9	0	0	0%	0%
	Commercial	3	3	0	0	0%	0%
TOWER SELECT INS CO	Personal	14	16	1	1	7%	6%
	Commercial	16	18	2	2	13%	11%
TRANSGUARD INSURANCE COMPANY	Personal	2	2	1	1	50%	50%
TRAVELERS INS GROUP	Personal	2,375	2,463	178	178	7%	7%
	Commercial	2,375	2,463	178	178	7%	7%
U S SPECIALTY INSURANCE CO	Commercial	3	0	0	0	0%	0%
UNIGARD INSURANCE GROUP	Personal	184	184	6	6	3%	3%
	Commercial	184	184	6	6	3%	3%
UNITED SERVICES AUTO ASSO	Personal	0	0	0	0	0%	0%
UNITED STATES LIABILITY INS	Commercial	41	62	1	2	2%	3%
UNITRIN DIRECT INSURANCE CO	Personal	1	1	0	0	0%	0%
UNIVERSAL NORTH AMERICA INS	Personal	2	4	0	0	0%	0%
USAA CASUALTY INSURANCE COMPANY	Personal	0	0	0	0	0%	0%
USAA GENERAL INDEMNITY COMPANY	Personal	0	0	0	0	0%	0%
VICTORIA FIRE & CAS INS CO	Personal	1,130	1,291	128	166	11%	13%

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VIGILANT INSURANCE COMPANY	Personal	233	233	13	13	6%	6%
	Commercial	291	296	26	21	9%	7%
VIKING INS CO of WI	Personal	2,000	1,990	355	357	18%	18%
WAWANESA INSURANCE GROUP	Personal	1	1	0	0	0%	0%
WESTCHESTER FIRE INSURANCE CO	Commercial	156	0	13	0	8%	0%
WESTERN GENERAL INSURANCE CO	Personal	6	7	0	0	0%	0%
WESTERN MUTUAL INSURANCE GROUP	Personal	10	10	0	0	0%	0%
WORKMENS AUTO INS CO	Personal	146	145	11	11	8%	8%
XL INSURANCE AMERICA, INC	Commercial	15	15	2	2	13%	13%
XL SPECIALTY INSURANCE COMPANY	Commercial	48	48	4	4	8%	8%
ZURICH NORTH AMERICA GROUP	Personal	635	635	45	45	7%	7%
	Commercial	621	621	43	43	7%	7%