



CALIFORNIA DEPARTMENT OF INSURANCE

WILDFIRE RESPONSE



Commissioner Lara speaking to hundreds of Placer County residents on August 28, 2019.

STRIKE TEAM

Community Meetings

In 2019, Insurance Commissioner Ricardo Lara and Department of Insurance staff met with more than 2,000 people at face to face meetings in 15 counties from Northern to Southern California regarding the growing statewide wildfire insurance crisis.

Online Support

CDI posts pertinent and up to date info on website with wildfire resources. Department also continuously provides info, updates and resources for fire survivors and evacuees on all social media platforms.

Consumer Hotline

Staffing 1-800-hotline to respond to consumer questions and investigate non-renewals for compliance with laws.

DISASTER RESPONSE

Enforcement Efforts

Working alongside local law enforcement to deter contractor fraud and allow access to properties for homeowners and adjusters to expedite claims.

Local Assistance Centers

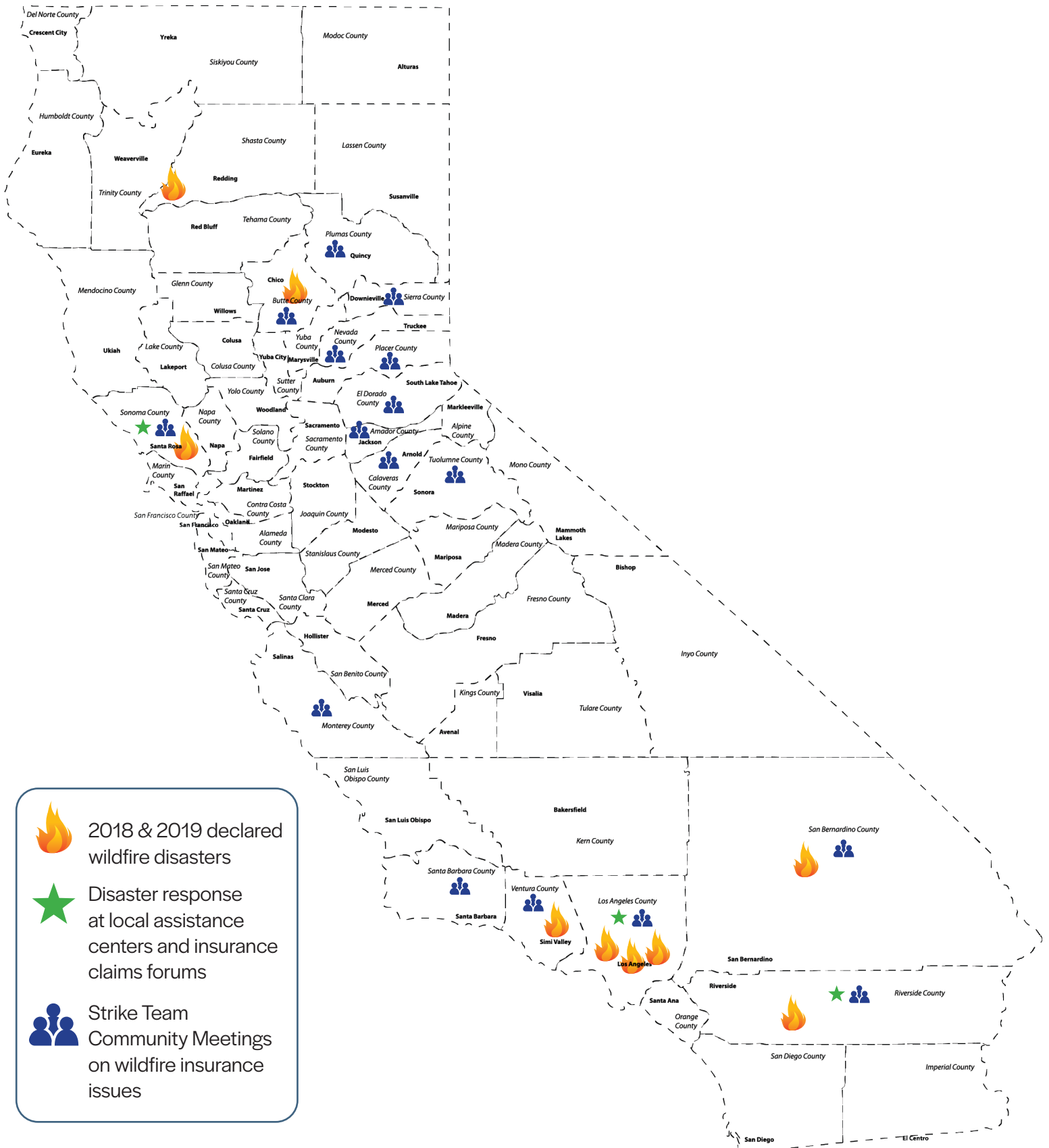
Department staff deploy to local shelters and assistance centers alongside other state and local agencies and consumer groups in the aftermath of fires.

Communities visited in 2019

Amador, Butte, Calaveras, El Dorado, Los Angeles, Nevada, Placer, Plumas, Riverside, San Bernardino, Santa Barbara, Sierra, Sonoma, Tuolumne, Ventura

insurance.ca.gov
800-927-4357

Wildfire response efforts in 2019



-  2018 & 2019 declared wildfire disasters
-  Disaster response at local assistance centers and insurance claims forums
-  Strike Team Community Meetings on wildfire insurance issues