

**Insurance Company Responses to Insurance Commissioner Dave Jones' 12/21/17 Notice
(as of 1/26/18)**

Insurers and Insurer Groups with Total Losses that Offered at Least 50% of Contents Limit	Insurers and Insurer Groups with Total Losses that Offered at Least 50% of Contents Limit (Continued)	Insurers and Insurer Groups with Total Losses that Offered Less than 50% of Contents Limit (or did not agree to change their inventory claims handling as a result of the request)
STATE FARM GENERAL INS CO.	KEMPER	GRANGE INSURANCE
FARMERS GROUP (Includes Foremost)	AEGIS SECURITY INS CO	ASSURANT INC GRP
CSAA INSURANCE GROUP	AMICA MUTUAL GRP	AMERICAN GLOBAL IND GRP (American Reliable)
NATIONWIDE/ALLIED	MAPFRE INS GRP	ZENITH INSURANCE
USAA	CIVIL SERV EMPLOYEE GRP	ELECTRIC INSURANCE
ALLSTATE	CALFORNIA CASUALTY	AMERICAN NAT'L FINANCIAL GRP
LIBERTY MUTUAL / SAFECO	PROGRESSIVE GRP (ASI Select)	METROPOLITAN GRP
TRAVELERS GROUP	ARMED FORCES INS EXCH	OREGON MUTUAL INS
ENCOMPASS	PACIFIC SPECIALTY	
CAPITAL INS GRP		
CHUBB LTD GRP		Insurers and Insurer Groups with Total Losses that Did Not Yet Respond to the Request
THE HARTFORD		None
NATIONAL GENERAL GRP		
AMERICAN MODERN		
MERCURY		
AMERIPRISE FIN GRP (IDS)		
HOMESITE		
QBE INS GROUP		
CALIFORNIA FAIR PLAN		
UNIVERSAL NORTH AMERICAN INS		
FIRST AMERICAN TITLE GRP		
WESTERN MUTUAL INS GRP		
STILLWATER INS CO		
Interinsurance Exchange of the Auto Club		
TOPA INSURANCE		
WAWANESA INS		
CINCINNATI INS CO		
HORACE MANN CO		
HYUNDAI M & F		
AMERICAN INTERNATIONAL GROUP (AIG)		

Notes: The insurers that did agree to Commissioner's 12/21/17 Notice make up more than 98% of the total loss claims filed as a result of the 2017 wildfires. CDI is still communicating with those insurers that have not agreed to increase their advance payment on Contents claims to determine if they will reconsider their position. While each insurer agreed to advance at least a certain percentage, on most claims, there may be exceptions to this commitment. For example, if the home was not occupied or furnished, or if there are other facts that suggest the contents were not valued at that agreed-to percentage, then the insurer would handle those claims on a case-by-case basis. Policyholders should contact their insurer to confirm how much advance payment will be issued and if there are any exceptions that may exist for their claim.