REPORT OF EXAMINATION OF THE THE DOCTORS COMPANY, AN INTERINSURANCE EXCHANGE AS OF DECEMBER 31, 2023

Filed on January 27, 2025

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Oakland, California January 15, 2025

Honorable Ricardo Lara Insurance Commissioner California Department of Insurance Sacramento, California

Dear Commissioner:

Pursuant to your instructions, an examination was made of the

THE DOCTORS COMPANY, AN INTERINSURANCE EXCHANGE

(hereinafter also referred to as the Exchange). The Exchange's home office is located at 185 Greenwood Road, Napa, California 94558.

SCOPE OF EXAMINATION

We have performed our multi-state examination of the Exchange. The previous examination of the Exchange was as of December 31, 2019. This examination covered the period from January 1, 2020 through December 31, 2023.

The examination was conducted in accordance with the National Association of Insurance Commissioners *Financial Condition Examiners Handbook (Handbook)*. The Handbook requires the planning and performance of the examination to evaluate the Exchange's financial condition, assess corporate governance, identify current and prospective risks, and evaluate system controls and procedures used to mitigate those risks. An examination also includes identifying and evaluating significant risks that could cause an insurer's surplus to be materially misstated both currently and prospectively.

All accounts and activities of the Exchange were considered in accordance with the risk-focused examination process. This may include assessing significant estimates made by management and evaluating management's compliance with Statutory Accounting Principles. The examination does not attest to the fair presentation of the financial statements included herein. If, during the course of the examination, an adjustment is identified, the impact of such adjustment will be documented separately following the Exchange's financial statements.

This examination report includes findings of fact and general information about the Exchange and its financial condition. There may be other items identified during the examination that, due to their nature (e.g., subjective conclusions, proprietary information, etc.), were not included within the examination report but separately communicated to other regulators and/or the Exchange.

This was a coordinated examination whereby California was the lead state. The examination was conducted concurrently with the examinations of the Exchange's subsidiaries and affiliates in The Doctors Company Group as follows:

<u>Company</u>	State of Domicile
TDC Specialty Insurance Company	DC
The Doctors Company RRG, a Reciprocal Exchange	DC
TDC Special Risks Insurance Company	DC
Hospitals Insurance Company Inc.	NY
TDC National Assurance Company	OR

The participating states included in this group examination were: District of Columbia, New York, and Oregon.

COMPANY HISTORY

Capitalization

On December 22, 2021, the California Department of Insurance approved the Exchange's submission for a security permit for authorization to issue surplus notes in the amount of

\$500 million pursuant to California Insurance Code Section 839. On January 18, 2022, the Exchange issued \$500 million of surplus notes to Wells Fargo Securities, LLC and U.S. Bancorp Investment, Inc. pursuant to Rule 144A under the Security Act of 1933. The notes have a ten-year term and a fixed interest rate of 4.5%. The net proceeds from the sale of surplus notes, approximately \$494 million, were used to increase the Exchange's surplus, fund its general operations in support of the business, fund growth opportunities, and redeem the prior surplus notes. The redemption price of the prior surplus notes was approximately \$222 million.

Sale of a Subsidiary

The Exchange is the ultimate parent of the entities within The Doctors Company Group (Group). The following is a summary of the significant changes to the Group since the prior examination:

On May 31, 2022, American Physicians Assurance Corporation (APA) was sold to Openly Holdings Corp. APA was renamed Openly Insurance Company and redomesticated from Michigan to South Carolina.

On October 31, 2022, First Professionals Insurance Company (FPIC) was sold to Verde Capital. FPIC was renamed Verde Insurance Company and redomesticated from Florida to Texas.

On May 1, 2024, Medical Advantage (MA) was sold to Aledade, a public benefit corporation and the largest network of physician-led value-based care in the country.

MANAGEMENT AND CONTROL

The Exchange is the ultimate controlling person for all entities within this holding company group. Both the Exchange and The Doctors Company RRG, a Reciprocal Exchange are owned by policyholders. The Exchange has no employees and the day-to-day operations

are managed by its attorney-in-fact and wholly-owned subsidiary, The Doctors Management Company, in accordance with a management services agreement.

The following organizational chart depicts the relationship of the companies within the holding company system as of December 31, 2023 (all ownership is 100% unless otherwise indicated):

The Doctors Company, An Interinsurance Exchange (California)

Insurance Subsidiaries and their Affiliates

Hospitals Insurance Company, Inc. (New York)

TDC National Assurance Company (Oregon)

TDC Special Risks Insurance Company (District of Columbia)

TDC Specialty Insurance Company (District of Columbia)

TDC Specialty Underwriters, Inc. (Connecticut)

The Doctors Company Risk Retention Group, A Reciprocal Exchange (District of Columbia) (0.0%)

TDCRRG Attorney In Fact, Inc. (District of Columbia)

Sales and Administration Subsidiaries

HealthCare Risk Advisors, Inc. (New York)

The Doctors Company Insurance Services, LLC (California)

The Doctors Management Company (California)

Real Estate and Other Investments

Asheville Marketplace Holdings, LLC (North Carolina) (74.9%)

Chandler Office Park, LLC (Michigan) (50.0%)

Michigan Medical Advantage, Inc., dba Medical Advantage (Michigan)

Consortium of Independent Physician Associations, Inc. (Michigan)

MA-TDC Group ACO, Inc. (Michigan)

Napa Center Preferred, LLC (California) (12.0%)

Napa Town Center Partners, LLC (California)

Gordon Venture, LLC (California) (80.0%)

Pier 88 Investment Partners, LLC (Delaware) (29.15%)

Wake Forest Investments, LLC (California)

Market of Wake Forest, LLC (North Carolina) (70.0%)

The fifteen-member board of governors, who are elected annually, oversee the business and affairs of the Exchange. Following are members of the board and principal officers serving at December 31, 2023:

Board of Governors

Name and Location **Principal Business Affiliation**

Richard E. Anderson, MD Chairman and Chief Executive Officer

Napa, California The Doctors Company, An Interinsurance

Exchange

James P. Bagian, MD Director, Center for Risk Analysis Informed Northville, Michigan

Decision Engineering, Center for Healthcare

Engineering and Patient Safety, and

Professor, Medical School and the College of

Engineering

University of Michigan

Steven J. Bensinger Partner and Senior Advisor

New York, New York Howden Tiger

Eugene M. Bullis, CPA Retired Executive Vice President and

Eliot, Maine Chief Financial Officer

Hanover Insurance Group, Inc.

Daniel K. Cassavar, MD Cardiologist

Bowling Green, Ohio ProMedica Physicians

Charles R. Kossman, MD Retired Physician

La Mesa, California

Megan Mahoney, MD Chair, Department of Family and Community

San Francisco, California Medicine

University of California, San Francisco

Ellen H. Masterson, CPA Retired Senior Partner

Dallas, Texas PricewaterhouseCoopers

Howard Mills Retired Managing Director and Global Insurance

Goshen, New York Regulatory Leader

Deloitte

Retired Chief Executive Officer William C. Rupp, MD

Eau Claire, Wisconsin Mayo Clinic

Christa L. Steele Vice Chair

Scottsdale, Arizona **National Association of Corporate Directors**

Northern California Chapter

Name and Location Principal Business Affiliation

Mary A. Thode Retired Health Care Executive

Walnut Creek, California Kaiser Foundation Health Plan and Hospitals

Ethel G. Vandecruze Managing Director

New York, New York Grace Global Capital LLC

Robert M. Wachter, MD Professor and Chairman of the Department of

San Francisco, California Medicine

University of California, San Francisco

Ronald H. Wender, MD Retired Physician

Encino, California

Principal Officers

<u>Name</u> <u>Title</u>

Richard E. Anderson, MD Chairman and Chief Executive Officer

Dennis B. Lawton Secretary
Marco A. Vanderlaan Treasurer
Robert E. White Jr. President

Management Agreements

Management Agreement: The Exchange entered into a Management Agreement (Agreement) with The Doctors Management Company (TDMC), effective October 17, 1996. Under the terms of the Agreement, TDMC agrees to provide management and administrative services and the Exchange reimburses TDMC for the actual cost of these services. This Agreement does not require approval from the California Department of Insurance because it is effective prior to 1997. Total fees incurred by the Exchange in 2020, 2021, 2022, and 2023 for services rendered under this Agreement were \$185,670,391, \$195,759,649, \$197,000,543, and \$201,682,465, respectively.

Tax Allocation Agreement: The Exchange and its affiliates are parties to a Sixth Amended and Restated Federal Income Tax Allocation Agreement (Agreement) entered into on October 31, 2022. This Agreement replaces the Fifth Amended and Restated Federal

Income Tax Allocation Agreement dated May 31, 2022 to reflect the updated affiliated participants to the Agreement. Under the terms of the Agreement, the Exchange agrees to file a consolidated federal income tax return on behalf of the other companies. Allocation of tax liability is based upon separate return calculations with inter-company tax liabilities to be settled no later than 30 days after the month in which the tax payment has been made or after the filing of the consolidated return if any additional payments are due. Pursuant to California Insurance Code (CIC) Section 1215.5(b)(4), the California Department of Insurance (CDI) approved the Agreement on December 8, 2022. Total taxes incurred by the Exchange in 2020, 2021, 2022, and 2023 under the agreement were (\$4,342,034), \$9,353,029, \$6,198,924, and \$24,661,865, respectively.

Production and Administrative Services Agreement: The Exchange, TDMC, and The Doctors Company Insurance Services, LLC (TDCIS) are parties to a Production and Administrative Services Agreement (Agreement) that has been in place since July 1, 1985 and revised as of July 26, 2010. The purpose of the Agreement is to delegate certain of TDMC's responsibilities under the aforementioned Management Agreement for the solicitation of application for, as well as the production and servicing of insurance contracts issued by the Exchange. TDMC reimburses TDCIS for its actual expenses incurred for the service it provides. Effective May 1, 2013, Amendment No.1 was incorporated to the Agreement with certain safeguard provisions and was approved by the CDI on March 27, 2013 pursuant to CIC Section 1215.5(b)(4). Total fees incurred by the Exchange in 2020, 2021, 2022, and 2023 for services rendered under this Agreement were \$44,698,208, \$52,509,022, \$54,146,443, and \$57,673,469.

Investment Management Agreement: The Exchange and Pier 88 Investment Partners LLC (Pier 88) are parties to an Investment Management Agreement (Agreement) entered into on March 30, 2016. Under the terms of the Agreement, Pier 88 agrees to provide investment management services to the Exchange. Effective January 1, 2020, a Third Amendment was incorporated into the Agreement to amend the management rate for the Exchange's convertible bond strategy account. Pursuant to CIC Section 1215.5(b)(4), this amendment was approved by the CDI on August 30, 2021. Total fees incurred by the

Exchange in 2020, 2021, 2022, and 2023 for services rendered under this agreement were \$798,120, \$935,379, \$934,080, and \$888,853, respectively.

TERRITORY AND PLAN OF OPERATION

As of December 31, 2023, the Exchange is licensed to transact property and casualty insurance business in all fifty states, the District of Columbia, and the territory of Guam. The Exchange writes medical professional liability insurance on claims-made and reported basis for private practice doctors, large physician groups, and healthcare facilities nationwide.

Direct premiums written during 2023 totaled \$789.7 million. The majority of the business was written in California (22.6%) and Florida (17.6%) with the remaining 59.8% written in all other states and territories where the Exchange is licensed. The Exchange's principal line of business during 2023 was medical professional liability claims-made insurance (81.8%). The Exchange generates revenue through three primary distribution channels: direct sales by salaried employed agents, commission-based captive agents, and commission-based independent agents and brokers.

The Exchange's home office is located in Napa, California, with regional offices located in Sherman Oaks, California; Jacksonville, Florida; East Lansing, Michigan; Oswego, Oregon; Mechanicsburg, Pennsylvania; and Austin, Texas. Underwriting, claims, and business development are conducted at both the home office and regional offices.

REINSURANCE

Assumed

In 2023, the Exchange's total assumed premiums written were \$186.6 million, which consisted of \$184.1 million from affiliates and \$2.5 million from non-affiliates. The Exchange assumes the net retained liability of policies issued by two of its subsidiaries

under separate quota share agreements. The following table is a summary of the assumed reinsurance agreements as of December 31, 2023, not including the assumed facultative reinsurance agreements with non-affiliates:

Type of Contract	Ceding Company	Ceding Company's Retention	Exchange's Limits
Quota Share Reinsurance Agreement	TDC Specialty Insurance Company	10% of net retained liability	90% of net retained liability
Property, Casualty, and Accident and Health Quota Share Reinsurance Agreement	TDC National Assurance Company	10% of net retained liability	90% of net retained liability

<u>Ceded</u>

The following is a summary of the Exchange's ceded reinsurance agreements in-force as of December 31, 2023:

Type of Contract	Line(s) of Business	Reinsurer(s) and Participation	Exchange's Retention	Reinsurer's Limits
Per Event Excess of Loss Reinsurance	Medical Professional Liability – Claims Made, TailGard or Occurrence	Authorized Hannover Ruck SE (15%) Transatlantic Reinsurance Company (11%) Renaissance Reinsurance U.S. Inc. (10%) Axis Reinsurance Company (10%)	\$2 million ultimate net loss each loss event non- California or Florida insured	\$9 million excess of \$2 million any one loss event non-California or Florida insured
		Swiss Re America Corporation (6%) Lloyd's Syndicates (5%) Allied World Insurance Company (5%) Endurance Assurance Corporation (Sompo International) (5%) Safety National Casualty Corporation (5%) XL Reinsurance America (5%) Various reinsurers (3%)	\$3 million ultimate net loss each loss event California or Florida insured	\$8 million excess of \$3 million any one loss event California or Florida insured
		<u>Unauthorized</u> TDC Special Risks Insurance Company (15%) Peak Reinsurance Company Limited (5%)		

Type of Contract	Line(s) of Business	Reinsurer(s) and Participation	Exchange's Retention	Reinsurer's Limits
Excess Casualty Catastrophe				
First Excess	Medical Professional Liability – Claims Made, TailGard or Occurrence	Authorized Lloyd's Syndicates (49%) Hannover Ruck SE (10%) SCOR Reinsurance Company (5%) Renaissance Re Europe AG (6%) XL Re Europe SE (5%) Various reinsurers (10%)	\$11 million ultimate net loss each loss event	\$10 million excess of \$11 million ultimate net loss each loss event
		Unauthorized TDC Special Risks Insurance Company (10%) Peak Reinsurance Company Limited (5%)		
Second Excess	Medical Professional Liability – Claims Made, TailGard or Occurrence	Authorized Lloyd's Syndicates (43.5%) Hannover Ruck SE (10%) SCOR Reinsurance Company (7.5%) Renaissance Re Europe AG (6%) Safety National Casualty Corporation (5%) XL Re Europe SE (5%) Various reinsurers (6%)	\$21 million ultimate net loss each loss event	\$10 million excess of \$21 million ultimate net loss each loss event
		Unauthorized TDC Special Risks Insurance Company (10%) Peak Reinsurance Company Limited (7%)		
Third Excess	Medical Professional Liability – Claims Made, TailGard or Occurrence	Authorized Lloyd's Syndicates (50.5%) Hannover Ruck SE (10%) Renaissance Re Europe AG (6%) XL Re Europe SE (6%) Various reinsurers (10.5%)	\$31 million ultimate net loss each loss event	\$10 million excess of \$31 million ultimate net loss each loss event
		Unauthorized TDC Special Risks Insurance Company (10%) Peak Reinsurance Company Limited (7%)		
Fourth Excess	Medical Professional Liability – Claims Made, TailGard or Occurrence	<u>Unauthorized</u> TDC Special Risks Insurance Company	\$41 million ultimate net loss each loss event	\$10 million excess of \$41 million ultimate net loss each loss event

Type of Contract	Line(s) of Business	Reinsurer(s) and Participation	Exchange's Retention	Reinsurer's Limits
Common Loss Excess of Loss Reinsurance Contract	Medical Professional Liability – Claims Made, TailGard or Occurrence	<u>Unauthorized</u> TDC Special Risks Insurance Company	\$5 million ultimate net loss each common loss	\$40 million excess of \$5 million ultimate net loss each common loss and in aggregate
Aggregate Extended Reporting Endorsement Reinsurance Agreement	Deceased, Disabled, or Retired Insureds	Authorized TDC National Assurance Company	None	\$1 million per claim, \$3 million policy aggregate limit of liability

FINANCIAL STATEMENTS

The following financial statements are based on the statutory financial statements filed by the Company with the California Department of Insurance for the period ending December 31, 2023. The accompanying comments to the amounts reported in the annual statements should be considered an integral part of the financial statements. No adjustments were made to the financial statements as a result of the examination.

Statement of Financial Condition as of December 31, 2023

Underwriting and Investment Exhibit for the Year Ended December 31, 2023

Reconciliation of Surplus as Regards Policyholders from December 31, 2019 through December 31, 2023

Statement of Financial Condition as of December 31, 2023

	Ledger and Nonledger Assets	Assets Not <u>Admitted</u>	Net Admitted <u>Assets</u>	<u>Notes</u>
Bonds Preferred stocks Common stocks Real estate properties occupied by the company Cash, cash equivalents, and short-term investments Other invested assets Receivables for securities Securities lending reinvested collateral assets Investment income due and accrued Uncollected premiums and agents' balances in the	\$ 2,521,772,231 76,217,788 1,828,089,381 8,604,818 231,713,579 226,071,365 11,572,925 3,719,485 22,365,054	\$ 5,000,000 420	\$ 2,521,772,231 76,217,788 1,828,089,381 8,604,818 231,713,579 221,071,365 11,572,925 3,719,065 22,365,054	
course of collection Deferred premiums, agents' balances and installments booked but deferred and not yet due Amounts recoverable from reinsurers Funds held by or deposited with reinsured companies	24,966,827 168,107,802 40,110,444 5 517,764	72,640	24,894,187 168,107,802 40,110,444 517,763	
Current federal and foreign income tax recoverable and interest thereon Net deferred tax asset Receivables from parent, subsidiaries and affiliates Aggregate write-ins for other than invested assets	26,026,144 35,790,398 14,578,739 3,052,420	2,947,048 <u>882,270</u>	26,026,144 32,843,350 14,578,739 2,170,150	
Total assets	\$ 5,243,277,162	\$ 8,902,378	<u>\$ 5,234,374,785</u>	
Liabilities, Surplus and Other Funds				<u>Notes</u>
Losses Reinsurance payable on paid loss and loss adjustme Loss adjustment expenses Other expenses Taxes, licenses and fees	nt expenses		\$ 1,097,053,224 7,739,204 754,121,180 3,110,650 2,589,683	(1) (1)
Borrowed money Unearned premiums Advance premiums Dividends declared and unpaid: Policyholders Ceded reinsurance premiums payable Funds held by company under reinsurance treaties Amounts withheld or retained by company for account Provision for reinsurance Payable to parent, subsidiaries and affiliates Payable for securities Aggregate write-ins for liabilities	t of others		100,000,000 305,334,830 31,098,107 6,060,610 8,793,070 931 2,591,430 994,000 8,255,660 28,932,153 936,783	(1)
Total liabilities			2,357,611,515	
Surplus notes Unassigned funds (surplus)		\$ 500,000,000 2,376,763,270		
Surplus as regards policyholders			2,876,763,270	
Total liabilities, surplus, and other funds			\$ 5,234,374,785	

<u>Underwriting and Investment Exhibit</u> for the Year Ended December 31, 2023

Statement of Income

<u>Underwriting Income</u>

Premium earned Deductions:			\$	855,295,789
Losses incurred Loss adjustment expenses incurred Other underwriting expenses incurred Aggregate write-ins for underwriting deductions	\$	264,983,482 322,631,901 227,533,444 (55,265)	<u>!</u>	
Total underwriting deductions			_	815,093,562
Net underwriting gain				40,202,227
Investment Income				
Net investment income earned Net realized capital gain	\$	95,571,971 52,788,876		
Net investment gain				148,360,847
Other Income				
Net loss from agents' or premium balances charged off Finance and service charges not included in premiums Aggregate write-ins for miscellaneous income	\$	(63,085) 412,434 294,669		
Total other income			_	644,018
Net income before dividends to policyholders, after capital gains tax and before federal and foreign income taxes Dividends to policyholders				189,207,092
Net income after dividends to policyholders, after capital gains tax and				8,203,820
before federal and foreign income taxes Federal and foreign income taxes incurred				181,003,272
Net income			<u> </u>	24,661,865
			Þ	156,341,407
Capital and Surplus Accour	<u>1t</u>			
Surplus as regards policyholders, December 31, 2022			\$	2,716,057,188
Net income Change in net unrealized capital gains Change in net deferred income tax Change in nonadmitted assets Change in provision for reinsurance Aggregate write-ins for gains and losses in surplus	\$	156,341,407 32,340,553 (8,225,788) (2,499,874) (213,000) (17,037,216)		
Change in surplus as regards policyholders for the year			_	160,706,082
Surplus as regards policyholders, December 31, 2023			\$	2,876,763,270

Reconciliation of Surplus as Regards Policyholders from December 31, 2019 through December 31, 2023

Surplus as regards policyholders, December 31, 2019			\$ 2,205,265,009
	Gain in	Loss in	
_	Surplus	Surplus	_
Net income \$	678,574,662 \$		
Change in net unrealized capital losses		229,635,542	
Change in net deferred income tax	7,632,654		
Change in nonadmitted assets		6,524,568	
Change in provision in reinsurance	1,032,000		
Change in surplus notes	300,000,000		

Net increase in surplus as regards policyholders 671,498,261

Surplus as regards policyholders, December 31, 2023

Total gains and losses

Aggregate write-ins for gains and losses in surplus

\$ 2,876,763,270

79,580,945

<u>\$ 987,239,316</u> <u>\$ 315,741,055</u>

COMMENTS ON FINANCIAL STATEMENT ITEMS

(1) <u>Losses, Loss Adjustment Expenses, and Unearned Premiums – Death, Disability, and Retirement</u>

A Casualty Actuary from the California Department of Insurance reviewed the Actuarial Report as of December 31, 2023 prepared by the Exchange's Chief Actuary, and concurred with the actuary's conclusion that the Exchange's loss, loss adjustment expense, and death, disability, and retirement reserves as of December 31, 2023 were reasonable and have been accepted for purpose of this examination.

SUMMARY OF COMMENTS AND RECOMMENDATIONS

Current	t Repor	<u>t of Exa</u>	<u>ımination</u>
	-		

None.

Previous Report of Examination

None.

<u>ACKNOWLEDGMENT</u>

Acknowledgment is made of the cooperation and assistance extended by the Exchange's officers and employees during the course of this examination.

Respectfully submitted,

Sam Chiu, CFE Examiner-In-Charge Senior Insurance Examiner Department of Insurance State of California

Ber Vang, CFE, AES, CISA Bureau Chief Department of Insurance State of California