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May 15, 2009

IMPORTANT EFT NOTICE

SUBJECT: NEW EFT BANKING INFORMATION

Effective July 1, 2009, Citibank will replace Union Bank as California Department of Insurance's (CDI) processor for EFT payments. In addition, Metavante will replace First Data Corp. as the State's data collection service. Our current bank account will only be available for payments up to June 30, 2009 for a debit date no later than July 1, 2009. For example, for a tax payment due on July 1, 2009, you will need to successfully schedule the payment by June 30, 2009 by 3:00 p.m. Pacific Time. Any attempts to initiate an EFT payment to our account with Union Bank after this time will be returned. Consequently, your tax payment may arrive late and be subject to penalties and interest.

For ACH Debit payments:
- Metavante's website to make payments online is www.paycalifornia.com/cdi
- The phone number to make a tax payment is 1-800-5547500 (**NOTE: THIS NUMBER WILL BE OUT OF SERVICE BETWEEN 3 PM PACIFIC TIME TUESDAY, JUNE 30, 2009 AND 9 AM PACIFIC TIME WEDNESDAY, JULY 1, 2009**)

For ACH Credit payments:
- Citibank's transit and routing number is 031100209 and the bank account number is 38793181.
- You must notify your bank of these bank changes prior to making your first payment.

Methods for making payments:
- **Web Interface:** We highly recommend that you use this method of payment. It is quick and minimizes input errors. Confirmation of payments are available immediately.
- **Interactive Voice Response (IVR):** The phone method
- **Customer Service Representative (CSR):** Live operator

Updated EFT information is available on our website at www.insurance.ca.gov. Once there, click "Insurers", then "Programs" then select "EFT". If you have any questions concerning the EFT program, email us at eft@insurance.ca.gov. or contact Metavante directly at 1-800-5547500.