

#### **NOTICE**

**TO:** All Admitted Insurers, Surplus Line Brokers, and Other Interested Parties

**DATE:** May 3, 2023

**SUBJECT:** New Electronic Funds Transfer Bank Account and Routing Numbers

### Upcoming EFT Change

Effective May 31, 2023, US Bank will be replacing Union Bank for all Automated Clearing House Electronic Funds Transfer (EFT) transactions with California Department of Insurance (Department).

First Data and Fiserv services will not be impacted and will continue to work with US Bank.

The EFT bank account and routing numbers will change for ACH credit method. No change is expected on ACH debit method.

# New Account and Routing Numbers

As of May 31, 2023, taxpayers utilizing the EFT payment method should utilize the new US Bank account and routing number information emailed to companies on May 3, 2023.

## Important Reminders

The Union Bank account will only be available for tax payments until May 30, 2023.

Attempts to initiate an EFT payment using the Union Bank account after May 30, 2023 may be returned and subject to late penalties and interest.

# **EFT Hotline Assistance**

Please contact the Department with any EFT questions:

- By email at EFT@insurance.ca.gov
- By phone at (916) 492-3288