



SUBMITTED VIA EMAIL

February 1, 2021

The Honorable Ricardo Lara
Commissioner, California Department of Insurance
300 Capital Mall 17th Floor
Sacramento, CA 95814

Re: Response to Bulletin No. 2020-3 (Premium Refunds, Credits and Reductions in Response to COVID-19 Pandemic)

Dear Commissioner Lara:

We are writing in response to the Department's request for information on policyholder relief measures associated with the ongoing COVID-19 pandemic for the months of September through December of 2020.

Enclosed are updated worksheets for Hartford admitted companies we have previously reported on.

Please note we have issued private passenger auto premiums of 15% to all Personal Lines insured's through June as previously reported. We have not issued any refunds since July 1, 2020.

Additionally, we have not included worksheets for the following companies as we do not have any premium associated with them [See Appendix on page 2 for the list of companies].

We also continue to monitor developments closely and are posting regular updates and contact information, along with guidance related to the pandemic on our external website (<https://www.thehartford.com/coronavirus>). The Hartford continues to work with our customers to make payment accommodations and exposure adjustments as needed.

Please let me know if you have any questions.

Sincerely,

John Ryan
Assistant Director – Personal Lines & Small Commercial Compliance
860-547-6026
email: john.ryan2@thehartford.com

Appendix

Nutmeg insurance Company
Hartford Insurance Company of the Southeast
Hartford Insurance Company of Illinois
Hartford Lloyd's Insurance Company

NAIC # 39608
NAIC # 38261
NAIC # 38288
NAIC # 38253