

## **Producer Licensing Bureau Qualification Data Extract Information**

### **Supplied Data**

The California Department of Insurance will not supply such data as phone numbers, social security numbers, residence addresses or e-mail addresses reported as private use. This information is classified as sensitive data and is not furnished on these listings. Information on these lists will include public information such as zip codes, email addresses reported as business use, city and state in addition to the individual/agency/qualification information requested. The entire listing must be ordered for each qualification selected since the department is unable to supply these lists in part or extract a certain volume of data from these lists. It is the Requester's responsibility to extract, sort and format this information for the data's intended use.

These extracts/sorts will not be performed by the CDI. A record layout will be e-mailed with each list for your review. Please review all record layouts that are furnished for each listing. The data that is contained on these lists is identified by the record layout. This is the only data that will be appearing on each listing. If the record layout does not reflect the data, the listing will not contain it.

### **Data Format/System Requirements**

The data will be supplied via a zipped e-mail file, and the format for all listings is an ASCII flat text file. Data will be supplied on a CD-Rom as a special request only. There is no program associated with the file and it will not be formatted for the Requester's requirements. It is the Requester's responsibility to format the data for compatibility with their database.

It is the responsibility of the Requester to meet the minimum system requirements to import the data into their database. Some of these listings are very large and require a significant amount of hard disk space. To avoid system problems, it is strongly recommended that the Requester verify the available disk space on their system before importing the data. The CDI cannot furnish technical support for non-departmental computer systems. Responsibility for technical support on the Requester's computer system lies solely with the Requester.

### **Order Forms/Payment Process**

The order form must be completed and sent to the contact listed on the bottom of the order form. The payment process is also listed on the bottom of the order form. The CDI does not bill for this service and does not accept credit cards. A check must be included with the completed order form in the amount of the entire order with the applicable sales tax included. All checks must be made payable to the California Department of Insurance. Failure to comply with the payment requirements will delay the delivery process.

### **Pricing/List Generation**

Prices are set by the CDI and are subject to change. Each qualification listing is reviewed monthly and has its own unique price. All listings are as current as the date and time they are produced. These are queried files and are updated daily. These prices may change without notice.

The current price is \$.01 per record or a minimum of \$75.00 whichever is higher. If you need further information, please call the number listed at the bottom of this document.

### **Delivery Process**

Data will be e-mailed to the e-mail address supplied on the order form only after the payment process has been satisfied. This process may take between two to three weeks. Express delivery may be used for the CD-Rom, and it is required that a prepaid return express delivery label be provided. Requester's are responsible for expenses that are incurred by the express delivery process.

**Note:** Currently our technical staff and our programming staff supporting this process can have priority assignments. At times this may prevent a prompt response to these inquiries, but are unavoidable. We apologize in advance for any inconvenience this may cause.

For additional listing information, email your inquiry to the Producer Mailing List Technician at [listings@insurance.ca.gov](mailto:listings@insurance.ca.gov) or leave a message on the voice mail box at (916) 492-3063 at the California Department of Insurance Producer Licensing Bureau.