DEPARTMENT OF INSURANCE

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NOTICE

TO: Admitted Insurers, Life Agents, Accident/Health Agents, Education

Providers and Interested Parties

DATE: October 9, 2017

SUBJECT: New Spanish Language Exams Starting November 1st

On November 1, 2017, the California Department of Insurance (CDI) will begin offering four of its insurance agent license exams in the Spanish language. Specifically, the following four exams will be offered in Spanish: 1) life; 2) accident/health; 3) combination life and accident/health; and 4) life-limited to the sale of funeral and burial expenses.

Legislation

AB 1899 was signed into law and became effective on January 1, 2017. This legislation amended Section 1677(b) of the California Insurance Code and now requires the CDI to offer life and accident/health agent license examinations in Spanish from January 1, 2018 to January 1, 2024.

Scheduling Exams

Scheduling for the Spanish language exams is now available through PSI Services, LLC (PSI), a California-based company that provides exam services for CDI and several government agencies. As with all exams, the Spanish language exams can be scheduled either online through PSI's Examination Scheduling Service or by telephone at (877) 392-6422.

Exam Content Materials

In March 2017, CDI posted the Spanish language versions of the exam content materials for the four exams on its website (https://www.insurance.ca.gov/0200-industry/0030-seek-pre-lic/0100-requirements/prelicensing-educational-objectivies.cfm). Exam content materials, also known as educational objectives, detail the subject matter that is covered on the exams. Translating these materials in the Spanish language also allows license applicants to view how specific insurance terms will be translated and used in the actual exam questions.

If you have any questions regarding this notice, please e-mail the Producer Licensing Bureau at https://interactive.web.insurance.ca.gov/pli/servlet/InformationRequest or call CDI's Licensing Hotline at (800) 967-9331. Please be sure to include your name, telephone number, license number and e-mail address in all correspondence with the CDI.