

California Department of Insurance

From: California Department of Insurance

Sent: Thursday, February 4, 2021

Subject: Enhanced Check a License Online Service

Distribution: All Insurers, Agents and Brokers, Adjusters, Bail Agents, and Other Interested Parties

We are pleased to announce today's launch of California Department of Insurance's (CDI) enhanced Check a License online service.

<u>Check a License</u> has a new look and a new link at https://cdicloud.insurance.ca.gov/cal. Please note, the enhanced Check a License online service requires the use of Microsoft Edge, Google Chrome, Safari or Firefox browser. If you frequently use the Check a License online service, you may want to save this new link in your browser favorites.

Below are a few of the <u>Check a License</u> enhancements:

- In addition to the "License Number Search," there is now an "Individual Name Search" and a "Business Entity Name Search" to retrieve a license record.
- The "Enforcement Actions" link is now available on the main page.
- Links to "Print or Download Your License," "Continuing Education" for resident individual licensees, "Endorsed Agents" for business entities are now available at the top of the license record.
- New links to business entity license records and company profiles are available on individual and business entity license records.
- "Helpful Hints" are available to retrieve a license record.
- New "Collapse All" and "Expand All" to review specific licensing information by expanding and collapsing the license information.

Please direct questions to CDI's Licensing Hotline at (800) 967-9331 or send an email to CDIlicensing@insurance.ca.gov.

Thank you.