

## NOTICE

- **TO:** Admitted Insurers, Agents, Brokers, Education Providers and Other Interested Parties
- **FROM:** Curriculum and Officer Review Bureau
- DATE: December 1, 2023
- **SUBJECT:** New Examinations Available in Spanish, Simplified Chinese, Vietnamese, and Korean beginning January 1, 2024, and Tagalog on July 1, 2024.
  - **Legislation** Earlier this year, Insurance Commissioner Ricardo Lara sponsored legislation, <u>Assembly Bill 451</u> authored by Assembly Member Lisa Calderon (Chapter 136, Statutes of 2023), that was signed by the Governor requiring the Department to offer license examinations in Spanish, Simplified Chinese, Vietnamese, and Korean beginning January 1, 2024. Additionally, on July 1, 2024, these examinations will also be available in Tagalog.

This new law allows California to keep pace with the needs of its multilingual and multicultural insurance consumers by offering license examinations in the top five languages as identified by our licensees.

Commissioner Lara believes offering all insurance license examinations in these languages will better ensure every citizen has equal access to the protection provided by various insurance products, and will provide further opportunities for non-English speakers to earn a living as insurance producers and service non-English consumers who purchase insurance.

- **Offering** On January 1, 2024, the California Department of Insurance (Department) will begin offering the producer license examinations listed below in Spanish, Simplified Chinese, Vietnamese, and Korean. Additionally, on July 1, 2024, these examinations will also be available in Tagalog.
  - Accident and Health or Sickness
  - Life
  - Life, Accident and Health or Sickness
  - Life-Limited to the Payment of Funeral and Burial Expenses
  - Life and Disability Analyst
  - Property and Casualty
  - Property
  - Casualty
  - Personal Lines
  - Limited Lines Auto
  - Commercial

## Scheduling Scheduling for the new license examinations will be available starting on Friday, December 15, 2023, through PSI Services, LLC (PSI), a California-based company that provides license examination services for the Department. These examinations can be scheduled either online through <u>PSI's Examination Scheduling</u> <u>Service</u> or by telephone at (833) 518-7456.

ExaminationsThe Educational and Examination Objectives for these examinationsContentin the additional languages are on the Department's website atMaterialsPrelicensing Educational Objectives.MaterialsPrelicensing Educational ObjectivesMaterialsDepartment's covered on each license examination. LicenseApplicants can review these Objectives in the additional languages<br/>to view how specific insurance terms are translated and used in the<br/>Department's license examination questions.

For questions regarding this Notice or the Educational and Examination Objectives, please contact the Department's Curriculum Review Section by telephone at (916) 492-3064 or by email at <u>CDI.Education@insurance.ca.gov</u>.