



**RICARDO LARA**  
CALIFORNIA INSURANCE COMMISSIONER

## **NOTICE**

**TO:** Education Providers and Other Interested Parties

**FROM:** Curriculum and Licensing Background Bureau

**DATE:** March 6, 2025

**SUBJECT:** Updated 12-Hour Ethics and Code and Three-Hour Ethics Training Guidelines

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### **Background**

On January 12, 2023, the Department of Insurance (Department) sent a Notice to Education Providers and other interested parties informing them about the Department-sponsored legislation, [Senate Bill 1242](#) (Senate Committee on Insurance, Chapter 424, Statutes of 2022), which includes amendments to California Insurance Code sections [1749](#), [1749.3](#), [1749.31](#), [1749.32](#), and [1749.33](#) requiring the 12-Hour Ethics and California Insurance Code training and the Three-Hour Ethics Training Course Development and Review Guidelines (Guidelines) to incorporate one hour of study on insurance fraud. This one-hour insurance fraud training is a part of, and not in addition to, the 12-hour ethics and California Insurance Code (code) and the three-hour ethics training requirement stated in the above sections.

In January 2023, the Department's Enforcement Branch, Fraud Division, launched a one-hour insurance fraud course called "Agents and Brokers Anti-Fraud Training" to meet this new ethics training requirement with the intent that the video would be available only until March 1, 2025. During this time the Education Providers were to incorporate the one hour of study on insurance fraud into their 12-hour ethics and code and their three-hour ethics training courses.

### **Revised Ethics Curriculum**

The Department recently approved the Commissioner-appointed Curriculum Board's updates to the 12-hour ethics and code training and the Guidelines to include the one hour of study on insurance fraud. Additionally, the Department created a standalone "One-Hour of Study on Insurance Fraud" ethics training outline. The updated curricula are available on the following web pages:

- The updated 12-Hour Ethics and Code is available on the Department's [Prelicensing Educational and Examination Objectives](#) web page.
- The updated Three-Hour Ethics Training Guidelines and the Department's standalone "One Hour of Study on Insurance Fraud" outline are available on the Department's [Resident – Provider Continuing Education Courses, Outlines and Materials](#) web page.

### **Ethics Course Renewal**

Effective July 1, 2025, due to the revisions made to the 12-hour ethics and code training and Guidelines, Education Providers must submit their updated course curriculum at the time they renew their ethics courses.

Providers are required to submit the following items to the Department to renew their ethics course(s) that are to contain the Department's one-hour of study on fraud insurance:

- 1) A completed provider course renewal letter, [LIC 446-38](#), which is provided online to providers
- 2) Updated 12-hour ethics and code and/or Guidelines
- 3) A document that cross-references the updated training material to the revised course outline
- 4) A renewal filing fee of \$15 for each ethics course or \$41 for each prelicensing course

### **New 12-Hour Ethics and Code, Three-Hour Ethics Training, and other Ethics Courses**

Effective immediately, Education Providers submitting a new 12-hour ethics and code course, a three-hour ethics training course or a continuing education course, which contains the one-hour of study on insurance fraud, must submit the following items to the Department:

- 1) A completed Prelicensing/Continuing Education Program Course Approval Application, [LIC 446-3](#)
- 2) The 12-hour ethics and code and/or Guidelines
- 3) A document that cross-references the training material to the course outline
- 4) A filing fee of \$41

For any questions regarding this Notice or to receive a copy of the edited versions of the revised 12-hour ethics and code and/or Guidelines, please send an email to [CDI.Education@insurance.ca.gov](mailto:CDI.Education@insurance.ca.gov) or call the Department's Curriculum Review Section at (916) 492-3064.