



RICARDO LARA

CALIFORNIA INSURANCE COMMISSIONER

Health Care Provider Network Waivers

Health Insurance Company: Kaiser Permanente Insurance Company

Product Name: PPO/POS

Insurance Company's Contact Number: (818) 546-4187

Insurance Company Network Information Website: kp.org

As of: February 5, 2025

Health insurance companies must be able to deliver timely and appropriate access to health care services by maintaining adequate networks of health care providers and facilities.

If a health insurance network cannot satisfy network adequacy requirements, it must obtain a waiver from the California Department of Insurance. A waiver may be requested for the following reasons: (1) there is an absence of practicing providers or facilities in the area; (2) the health insurance company is unable to contract with a sufficient number of providers or facilities in the area; (3) a provider or facility leaves the network; or (4) the health insurance company proposes an innovative network design shown to provide a benefit to consumers.

The health insurance company will assist covered persons in locating providers or facilities that are available and accessible based on their health care needs. If a network provider or facility is not available within the network adequacy requirements, a covered person may work with the insurer to access an out-of-network provider or facility at the in-network cost sharing.

The waivers granted for this health insurance network are listed in the table below. Please contact the health insurance company's consumer help line noted above regarding the current availability and status of network providers noted below.

Should a coverage dispute arise, contact the health insurance company first. If the dispute is not resolved, contact the California Department of Insurance, Consumer Services Division, 300 S. Spring Street, Los Angeles, CA 90013. If you have any questions, the Department can be reached at (800) 927-4357, outside of California at (213) 897-8921.

| County ⁱ | Facility/Provider Type | Waiver Provisions |
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| Alameda | <ul style="list-style-type: none"> Narcotic Treatment Programs | <p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p> |

| County ⁱ | Facility/Provider Type | Waiver Provisions |
|---------------------|--|--|
| Alpine | <ul style="list-style-type: none"> • Allergy and Immunology • Anesthesiology • Autism • Cardiothoracic Surgery • Colon/Rectal Surgery • Dental - Endodontist • Dental - Orthodontist • Dental – Periodontist • Dietician/Nutrition • Endocrinology • General Acute Care Hospital • Genetics • Gynecology (OB/GYN) • Imaging/Radiology • Infectious Diseases • Licensed Clinical Social Workers • Mammography • Maternal and Fetal Medicine • Narcotic Treatment Programs • Neurological Surgery • Nuclear Medicine • Optometrist • Outpatient Dialysis • Pathology • Pediatrics PCP • Pharmacy • Primary Care • Prosthodontics • Psychiatry • Psychology • Speech Therapy • Substance Use Disorder • Vascular Surgery | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |

| County ⁱ | Facility/Provider Type | Waiver Provisions |
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| Amador | <ul style="list-style-type: none"> • Anesthesiology • Cardiothoracic Surgery • Colon/Rectal Surgery • General Acute Care Hospital • Genetics • Infectious Diseases • Inpatient Hospice • Maternal and Fetal Medicine • Narcotic Treatment Programs • Prosthodontics • Psychiatry • Psychology • Substance Use Disorder | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |
| Butte | <ul style="list-style-type: none"> • Acupuncture • Audiology • Dietician/Nutrition • General Acute Care Hospital • Genetics • Inpatient Hospice • Inpatient Psychiatric Facility • Maternal and Fetal Medicine • Physical Medicine & Rehabilitation • Plastic Surgery • Psychology • Speech Therapy • Substance Use Disorder | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |
| Butte | <ul style="list-style-type: none"> • Narcotic Treatment Programs | <p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p> |

| County ⁱ | Facility/Provider Type | Waiver Provisions |
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| Calaveras | <ul style="list-style-type: none"> • Anesthesiology • Cardiothoracic Surgery • Colon/Rectal Surgery • General Acute Care Hospital • Genetics • Infectious Diseases • Inpatient Hospice • Maternal and Fetal Medicine • Narcotic Treatment Programs • Prosthodontics • Psychiatry • Psychology • Substance Use Disorder • Vascular Surgery | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |
| Colusa | <ul style="list-style-type: none"> • Acupuncture • Anesthesiology • Audiology • General Acute Care Hospital • Genetics • Gynecology (OB/GYN) • Imaging/Radiology • Licensed Clinical Social Workers • Maternal and Fetal Medicine • Narcotic Treatment Programs • Nuclear Medicine • Optometrist • Pathology • Plastic Surgery • Psychiatry • Psychology • Speech Therapy • Substance Use Disorder | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |

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| Contra Costa | <ul style="list-style-type: none"> Narcotic Treatment Programs | <p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p> |

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| Del Norte | <ul style="list-style-type: none"> • Allergy and Immunology • Ambulatory Surgical Centers and Outpatient Hospital • Anesthesiology • Cardiac Catheterization Services • Colon/Rectal Surgery • Dental - Endodontist • Dental - Orthodontist • Dental - Periodontist • Diagnostic Radiology • Dietician/Nutrition • Endocrinology • ENT/Otolaryngology • Gastroenterology • General Acute Care Hospital • General Surgery • Genetics • Hematology • Infectious Diseases • Inpatient Hospice • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Laboratory • Licensed Clinical Social Workers • Mammography • Maternal and Fetal Medicine • Medical Oncology & Surgical Oncology • Narcotic Treatment Programs • Nephrology • Neurological Surgery • Neurology • Nuclear Medicine • Occupational Therapy • Ophthalmology • Optometrist • Oral Surgery • Orthopedic Surgery • Orthotics and Prosthetics • Outpatient Dialysis • Pathology | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |
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| County ⁱ | Facility/Provider Type | Waiver Provisions |
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| | <ul style="list-style-type: none"> • Physical Therapy • Plastic Surgery • Podiatry • Prosthodontics • Psychiatry • Psychology • Pulmonology • Radiation Oncology • Rheumatology • Skilled Nursing Facilities • Speech Therapy • Substance Use Disorder • Urgent Care Center • Urology • Vascular Surgery | |
| El Dorado | <ul style="list-style-type: none"> • Cardiothoracic Surgery • Dietician/Nutrition • Maternal and Fetal Medicine • Narcotic Treatment Programs • Nuclear Medicine • Prosthodontics • Substance Use Disorder | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| Fresno | <ul style="list-style-type: none"> • Inpatient Hospice • Prosthodontics | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |

| County ⁱ | Facility/Provider Type | Waiver Provisions |
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| Fresno | <ul style="list-style-type: none"> Narcotic Treatment Programs | <p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p> |
| Glenn | <ul style="list-style-type: none"> Acupuncture Anesthesiology Audiology Dietician/Nutrition Genetics Gynecology (OB/GYN) Imaging/Radiology Inpatient Hospice Inpatient Psychiatric Facility Maternal and Fetal Medicine Narcotic Treatment Programs Pathology Plastic Surgery Psychiatry Psychology Substance Use Disorder | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |

| County ⁱ | Facility/Provider Type | Waiver Provisions |
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| Humboldt | <ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Anesthesiology • Colon/Rectal Surgery • Dental - Endodontist • Dental - Orthodontist • Dental - Periodontist • Genetics • Gynecology (OB/GYN) • Inpatient Hospice • Maternal and Fetal Medicine • Narcotic Treatment Programs • Nuclear Medicine • Optometrist • Outpatient Dialysis • Pathology • Prosthodontics • Psychiatry • Psychology • Radiation Oncology • Speech Therapy • Substance Use Disorder | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |

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| Imperial | <ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Anesthesiology • Audiology • Cardiothoracic Surgery • Colon/Rectal Surgery • Dietician/Nutrition • General Acute Care Hospital • Inpatient Hospice • Licensed Clinical Social Workers • Outpatient Dialysis • Pathology • Prosthodontics • Psychiatry • Skilled Nursing Facilities • Speech Therapy • Substance Use Disorder • Vascular Surgery | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |
| Imperial | <ul style="list-style-type: none"> • Narcotic Treatment Programs | <p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p> |

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| Inyo | <ul style="list-style-type: none"> • Acupuncture • Adult residential substance use disorder treatment facility • Allergy and Immunology • Anesthesiology • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Cardiovascular Disease • Chiropractor • Colon/Rectal Surgery • Critical Care Services - Intensive Care Units (ICU) • Dental - Endodontist • Dental - General • Dental - Orthodontist • Dental - Periodontist • Dermatology • Dietician/Nutrition • Emergency Medicine • Endocrinology • ENT/Otolaryngology • Gastroenterology • General Acute Care Hospital • General Surgery • Genetics • Gynecology (OB/GYN) • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Hospice • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Laboratory • Licensed Clinical Social Workers • Mammography • Marriage & Family Therapy • Maternal and Fetal Medicine | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |
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| County ⁱ | Facility/Provider Type | Waiver Provisions |
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| | <ul style="list-style-type: none"> • Medical Oncology & Surgical Oncology • Narcotic Treatment Programs • Nephrology • Neurological Surgery • Neurology • Nuclear Medicine • Occupational Therapy • Ophthalmology • Optometrist • Oral Surgery • Orthopedic Surgery • Orthotics and Prosthetics • Outpatient Dialysis • Outpatient Infusion Therapy • Pathology • Pediatrics PCP • Pharmacy • Physical Medicine & Rehabilitation • Physical Therapy • Plastic Surgery • Podiatry • Primary Care • Prosthodontics • Psychiatry • Psychology • Pulmonology • Radiation Oncology • Rheumatology • Skilled Nursing Facilities • Speech Therapy • Substance Use Disorder • Urgent Care Center • Urology • Vascular Surgery | |

| County ⁱ | Facility/Provider Type | Waiver Provisions |
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| Kern | <ul style="list-style-type: none"> • Anesthesiology • Audiology • Cardiothoracic Surgery • Genetics • Optometrist • Pathology • Psychiatry • Psychology • Substance Use Disorder | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |
| Kern | <ul style="list-style-type: none"> • Narcotic Treatment Programs | <p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p> |
| Kings | <ul style="list-style-type: none"> • Inpatient Hospice • Narcotic Treatment Programs • Pathology • Prosthodontics | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |
| Lake | <ul style="list-style-type: none"> • Colon/Rectal Surgery • Genetics • Maternal and Fetal Medicine • Narcotic Treatment Programs • Nuclear Medicine • Optometrist • Pathology • Prosthodontics • Substance Use Disorder | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |

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| Lassen | <ul style="list-style-type: none"> • Acupuncture • Adult residential substance use disorder treatment facility • Allergy and Immunology • Anesthesiology • Audiology • Autism • Cardiothoracic Surgery • Chiropractor • Dental - Endodontist • Dental - Orthodontist • Dental - Periodontist • Dietician/Nutrition • Emergency Medicine • Endocrinology • ENT/Otolaryngology • Gastroenterology • General Acute Care Hospital • Genetics • Gynecology (OB/GYN) • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Hospice • Licensed Clinical Social Workers • Mammography • Maternal and Fetal Medicine • Medical Oncology & Surgical Oncology • Narcotic Treatment Programs • Nephrology • Nuclear Medicine • Ophthalmology • Optometrist • Orthotics and Prosthetics • Outpatient Dialysis • Outpatient Infusion Therapy • Pathology • Pediatrics PCP • Pharmacy | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |
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| County ⁱ | Facility/Provider Type | Waiver Provisions |
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| | <ul style="list-style-type: none"> Physical Medicine & Rehabilitation Plastic Surgery Prosthodontics Psychiatry Psychology Radiation Oncology Rheumatology Skilled Nursing Facilities Speech Therapy Substance Use Disorder Urology Vascular Surgery | |
| Lassen | <ul style="list-style-type: none"> Dental - General | <p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p> |
| Madera | <ul style="list-style-type: none"> Gynecology (OB/GYN) Inpatient Hospice Licensed Clinical Social Workers Narcotic Treatment Programs Pathology Prosthodontics Substance Use Disorder | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |

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| Mariposa | <ul style="list-style-type: none"> • Acupuncture • Audiology • Genetics • Gynecology (OB/GYN) • Inpatient Hospice • Narcotic Treatment Programs • Optometrist • Pathology • Prosthodontics • Substance Use Disorder • Vascular Surgery | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |
| Mendocino | <ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Allergy and Immunology • Anesthesiology • Colon/Rectal Surgery • Dental - Orthodontist • Emergency Medicine • Genetics • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Hospice • Mammography • Maternal and Fetal Medicine • Narcotic Treatment Programs • Nephrology • Neurological Surgery • Nuclear Medicine • Occupational Therapy • Optometrist • Orthotics and Prosthetics • Pathology • Plastic Surgery • Prosthodontics • Speech Therapy • Substance Use Disorder | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |

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| Mendocino | <ul style="list-style-type: none"> Dental - Orthodontist | <p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p> |
| Merced | <ul style="list-style-type: none"> Adult residential substance use disorder treatment facility Anesthesiology Audiology General Acute Care Hospital Genetics Inpatient Hospice Pathology Prosthodontics Substance Use Disorder Vascular Surgery | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |
| Merced | <ul style="list-style-type: none"> Narcotic Treatment Programs | <p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p> |

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| Modoc | <ul style="list-style-type: none"> • Acupuncture • Adult residential substance use disorder treatment facility • Allergy and Immunology • Ambulatory Surgical Centers and Outpatient Hospital • Anesthesiology • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Cardiovascular Disease • Chiropractor • Colon/Rectal Surgery • Critical Care Services - Intensive Care Units (ICU) • Dental - Endodontist • Dental - General • Dental - Orthodontist • Dental - Periodontist • Dermatology • Dietician/Nutrition • Emergency Medicine • Endocrinology • ENT/Otolaryngology • Gastroenterology • General Acute Care Hospital • General Surgery • Genetics • Gynecology (OB/GYN) • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Hospice • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Licensed Clinical Social Workers • Marriage & Family Therapy • Maternal and Fetal Medicine • Medical Oncology & Surgical Oncology | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |
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| County ⁱ | Facility/Provider Type | Waiver Provisions |
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| | <ul style="list-style-type: none"> • Narcotic Treatment Programs • Nephrology • Neurological Surgery • Neurology • Nuclear Medicine • Occupational Therapy • Ophthalmology • Optometrist • Oral Surgery • Orthopedic Surgery • Orthotics and Prosthetics • Outpatient Dialysis • Outpatient Infusion Therapy • Pathology • Pediatrics PCP • Pharmacy • Physical Medicine & Rehabilitation • Physical Therapy • Plastic Surgery • Podiatry • Primary Care • Prosthodontics • Psychiatry • Psychology • Pulmonology • Radiation Oncology • Rheumatology • Skilled Nursing Facilities • Speech Therapy • Substance Use Disorder • Urology • Vascular Surgery | |

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| Mono | <ul style="list-style-type: none"> • Acupuncture • Adult residential substance use disorder treatment facility • Allergy and Immunology • Anesthesiology • Audiology • Autism • Cardiothoracic Surgery • Colon/Rectal Surgery • Dental - Endodontist • Dental - General • Dental - Orthodontist • Dental - Periodontist • Dermatology • Dietician/Nutrition • Emergency Medicine • Endocrinology • Gastroenterology • General Acute Care Hospital • Genetics • Gynecology (OB/GYN) • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Hospice • Licensed Clinical Social Workers • Mammography • Maternal and Fetal Medicine • Medical Oncology & Surgical Oncology • Narcotic Treatment Programs • Nephrology • Neurological Surgery • Nuclear Medicine • Occupational Therapy • Ophthalmology • Optometrist • Oral Surgery • Orthotics and Prosthetics • Outpatient Dialysis • Outpatient Infusion Therapy | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |
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| County ⁱ | Facility/Provider Type | Waiver Provisions |
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| | <ul style="list-style-type: none"> • Pathology • Pediatrics PCP • Pharmacy • Physical Medicine & Rehabilitation • Primary Care • Prosthodontics • Psychiatry • Psychology • Pulmonology • Radiation Oncology • Skilled Nursing Facilities • Speech Therapy • Substance Use Disorder • Urgent Care Center • Vascular Surgery | |
| Monterey | <ul style="list-style-type: none"> • Anesthesiology • Audiology • Colon/Rectal Surgery • Dietician/Nutrition • General Acute Care Hospital • Licensed Clinical Social Workers • Pathology • Substance Use Disorder | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| Monterey | <ul style="list-style-type: none"> • Narcotic Treatment Programs | Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers. |

| County ⁱ | Facility/Provider Type | Waiver Provisions |
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| Nevada | <ul style="list-style-type: none"> • Cardiothoracic Surgery • General Acute Care Hospital • Genetics • Mammography • Maternal and Fetal Medicine • Nuclear Medicine • Prosthodontics • Substance Use Disorder | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| Nevada | <ul style="list-style-type: none"> • Narcotic Treatment Programs | Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers. |
| Placer | <ul style="list-style-type: none"> • General Acute Care Hospital • Prosthodontics • Substance Use Disorder | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| Placer | <ul style="list-style-type: none"> • Narcotic Treatment Programs | Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers. |

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| Plumas | <ul style="list-style-type: none"> • Acupuncture • Adult residential substance use disorder treatment facility • Allergy and Immunology • Anesthesiology • Audiology • Cardiothoracic Surgery • Chiropractor • Dental - Endodontist • Dental - Orthodontist • Dental - Periodontist • Dietician/Nutrition • Endocrinology • ENT/Otolaryngology • Gastroenterology • Genetics • Gynecology (OB/GYN) • Hematology • Infectious Diseases • Inpatient Hospice • Licensed Clinical Social Workers • Mammography • Maternal and Fetal Medicine • Medical Oncology & Surgical Oncology • Narcotic Treatment Programs • Nephrology • Nuclear Medicine • Optometrist • Orthotics and Prosthetics • Outpatient Dialysis • Outpatient Infusion Therapy • Pathology • Physical Medicine & Rehabilitation • Plastic Surgery • Prosthodontics • Psychiatry • Psychology • Radiation Oncology • Rheumatology | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |
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| County ⁱ | Facility/Provider Type | Waiver Provisions |
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| | <ul style="list-style-type: none"> • Skilled Nursing Facilities • Substance Use Disorder • Urology • Vascular Surgery | |
| Sacramento | <ul style="list-style-type: none"> • Narcotic Treatment Programs • Prosthodontics | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |
| San Benito | <ul style="list-style-type: none"> • Narcotic Treatment Programs | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |
| San Bernardino | <ul style="list-style-type: none"> • Narcotic Treatment Programs | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |

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| San Diego | <ul style="list-style-type: none"> Narcotic Treatment Programs | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| San Joaquin | <ul style="list-style-type: none"> Adult residential substance use disorder treatment facility Substance Use Disorder | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| San Joaquin | <ul style="list-style-type: none"> Narcotic Treatment Programs | Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers. |
| San Luis Obispo | <ul style="list-style-type: none"> Adult residential substance use disorder treatment facility Audiology Cardiothoracic Surgery Colon/Rectal Surgery Infectious Diseases Inpatient Hospice Prosthodontics Skilled Nursing Facilities Substance Use Disorder | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |

| Countyⁱ | Facility/Provider Type | Waiver Provisions |
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| San Luis Obispo | <ul style="list-style-type: none"> Narcotic Treatment Programs | Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers. |
| San Mateo | <ul style="list-style-type: none"> Narcotic Treatment Programs | Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers. |
| Santa Barbara | <ul style="list-style-type: none"> Adult residential substance use disorder treatment facility Cardiothoracic Surgery Colon/Rectal Surgery General Acute Care Hospital Inpatient Hospice Substance Use Disorder | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| Santa Barbara | <ul style="list-style-type: none"> Narcotic Treatment Programs | Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers. |

| County ⁱ | Facility/Provider Type | Waiver Provisions |
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| Santa Clara | <ul style="list-style-type: none"> Narcotic Treatment Programs | <p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p> |
| Santa Cruz | <ul style="list-style-type: none"> Narcotic Treatment Programs | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |
| Shasta | <ul style="list-style-type: none"> Acupuncture Adult residential substance use disorder treatment facility Anesthesiology Audiology Dietician/Nutrition Genetics Inpatient Hospice Maternal and Fetal Medicine Narcotic Treatment Programs Pathology Prosthodontics Rheumatology Urology | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |

| County ⁱ | Facility/Provider Type | Waiver Provisions |
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| Sierra | <ul style="list-style-type: none"> • Allergy and Immunology • Anesthesiology • Cardiothoracic Surgery • Dental - Endodontist • Dental - Orthodontist • Dental - Periodontist • Dietician/Nutrition • Emergency Medicine • General Acute Care Hospital • Genetics • Gynecology (OB/GYN) • Licensed Clinical Social Workers • Mammography • Maternal and Fetal Medicine • Narcotic Treatment Programs • Nephrology • Neurological Surgery • Nuclear Medicine • Optometrist • Outpatient Dialysis • Pathology • Pediatrics PCP • Pharmacy • Prosthodontics • Psychiatry • Psychology • Substance Use Disorder • Vascular Surgery | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |

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| Siskiyou | <ul style="list-style-type: none"> • Acupuncture • Adult residential substance use disorder treatment facility • Allergy and Immunology • Ambulatory Surgical Centers and Outpatient Hospital • Anesthesiology • Audiology • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Cardiovascular Disease • Chiropractor • Colon/Rectal Surgery • Critical Care Services - Intensive Care Units (ICU) • Dental - Endodontist • Dental - Orthodontist • Dental - Periodontist • Dermatology • Dietician/Nutrition • Emergency Medicine • Endocrinology • ENT/Otolaryngology • Gastroenterology • General Acute Care Hospital • General Surgery • Genetics • Gynecology (OB/GYN) • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Hospice • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Licensed Clinical Social Workers • Maternal and Fetal Medicine • Medical Oncology & Surgical Oncology • Narcotic Treatment Programs • Nephrology • Neurological Surgery | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |
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| County ⁱ | Facility/Provider Type | Waiver Provisions |
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| | <ul style="list-style-type: none"> • Neurology • Nuclear Medicine • Occupational Therapy • Ophthalmology • Optometrist • Oral Surgery • Orthotics and Prosthetics • Outpatient Dialysis • Outpatient Infusion Therapy • Pathology • Physical Medicine & Rehabilitation • Physical Therapy • Plastic Surgery • Prosthodontics • Psychiatry • Psychology • Pulmonology • Radiation Oncology • Rheumatology • Skilled Nursing Facilities • Speech Therapy • Substance Use Disorder • Urology • Vascular Surgery | |
| Sonoma | <ul style="list-style-type: none"> • Maternal and Fetal Medicine | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |

| County ⁱ | Facility/Provider Type | Waiver Provisions |
|---------------------|--|---|
| Sonoma | <ul style="list-style-type: none"> Narcotic Treatment Programs Prosthodontics | Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers. |
| Stanislaus | <ul style="list-style-type: none"> Acupuncture Adult residential substance use disorder treatment facility Substance Use Disorder | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| Stanislaus | <ul style="list-style-type: none"> Narcotic Treatment Programs Prosthodontics | Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers. |
| Sutter | <ul style="list-style-type: none"> Inpatient Hospice Maternal and Fetal Medicine Narcotic Treatment Programs | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |

| County ⁱ | Facility/Provider Type | Waiver Provisions |
|---------------------|---|--|
| Tehama | <ul style="list-style-type: none"> • Acupuncture • Audiology • Dietician/Nutrition • General Acute Care Hospital • Genetics • Inpatient Hospice • Maternal and Fetal Medicine • Optometrist • Pathology • Prosthodontics • Psychiatry • Psychology • Rheumatology • Urology | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |
| Tehama | <ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Narcotic Treatment Programs | <p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p> |

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| Trinity | <ul style="list-style-type: none"> • Acupuncture • Adult residential substance use disorder treatment facility • Allergy and Immunology • Anesthesiology • Audiology • Autism • Cardiothoracic Surgery • Cardiovascular Disease • Colon/Rectal Surgery • Dental - Endodontist • Dental - Orthodontist • Dental - Periodontist • Dermatology • Dietician/Nutrition • Emergency Medicine • Endocrinology • Gastroenterology • General Acute Care Hospital • Genetics • Gynecology (OB/GYN) • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Hospice • Licensed Clinical Social Workers • Mammography • Marriage & Family Therapy • Maternal and Fetal Medicine • Medical Oncology & Surgical Oncology • Narcotic Treatment Programs • Nephrology • Neurological Surgery • Neurology • Nuclear Medicine • Ophthalmology • Optometrist • Oral Surgery • Outpatient Dialysis • Pathology | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |
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| County ⁱ | Facility/Provider Type | Waiver Provisions |
|---------------------|---|--|
| | <ul style="list-style-type: none"> • Pediatrics PCP • Pharmacy • Physical Medicine & Rehabilitation • Podiatry • Primary Care • Prosthodontics • Psychiatry • Psychology • Radiation Oncology • Rheumatology • Skilled Nursing Facilities • Speech Therapy • Substance Use Disorder • Urology • Vascular Surgery | |
| Tulare | <ul style="list-style-type: none"> • Dietician/Nutrition • Inpatient Hospice • Narcotic Treatment Programs • Prosthodontics | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |
| Tuolumne | <ul style="list-style-type: none"> • Dental - Periodontist • Genetics • Infectious Diseases • Inpatient Hospice • Maternal and Fetal Medicine • Narcotic Treatment Programs • Prosthodontics | <p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p> |

| Countyⁱ | Facility/Provider Type | Waiver Provisions |
|---------------------------|---|---|
| Ventura | <ul style="list-style-type: none"> Narcotic Treatment Programs | Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers. |
| Yolo | <ul style="list-style-type: none"> General Acute Care Hospital Substance Use Disorder | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| Yolo | <ul style="list-style-type: none"> Narcotic Treatment Programs Prosthodontics | Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers. |
| Yuba | <ul style="list-style-type: none"> Inpatient Hospice Maternal and Fetal Medicine Narcotic Treatment Programs | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |

ⁱ The service area of the network includes the entire county, unless otherwise denoted.