



RICARDO LARA

CALIFORNIA INSURANCE COMMISSIONER

Health Care Provider Network Waivers

Health Insurance Company: Cigna Health and Life Insurance Company

Product Name: Cigna PPO

Insurance Company's Contact Number: (860)226-6000

Insurance Company Network Information Website: www.cigna.com

As of: February 22, 2025

Health insurance companies must be able to deliver timely and appropriate access to health care services by maintaining adequate networks of health care providers and facilities.

If a health insurance network cannot satisfy network adequacy requirements, it must obtain a waiver from the California Department of Insurance. A waiver may be requested for the following reasons: (1) there is an absence of practicing providers or facilities in the area; (2) the health insurance company is unable to contract with a sufficient number of providers or facilities in the area; (3) a provider or facility leaves the network; or (4) the health insurance company proposes an innovative network design shown to provide a benefit to consumers.

The health insurance company will assist covered persons in locating providers or facilities that are available and accessible based on their health care needs. If a network provider or facility is not available within the network adequacy requirements, a covered person may work with the insurer to access an out-of-network provider or facility at the in-network cost sharing.

The waivers granted for this health insurance network are listed in the table below. Please contact the health insurance company's consumer help line noted above regarding the current availability and status of network providers noted below.

Should a coverage dispute arise, contact the health insurance company first. If the dispute is not resolved, contact the California Department of Insurance, Consumer Services Division, 300 S. Spring Street, Los Angeles, CA 90013. If you have any questions, the Department can be reached at (800) 927-4357, outside of California at (213) 897-8921.

County ⁱ	Facility/Provider Type	Waiver Provisions
Alameda	<ul style="list-style-type: none"> Narcotic Treatment Programs 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

Alpine	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) • Allergy and Immunology • Anesthesiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Colon/Rectal Surgery • Critical Care Services - Intensive Care Units (ICU) • Diagnostic Radiology (Free-standing; hospital outpatient; ambulatory health facilities with Dx Radiology) • Dietician/Nutrition • Endocrinology • ENT/Otolaryngology • General Acute Care Hospital • Genetics • Gynecology (OB/GYN) • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Hospice • Inpatient Psychiatric Facility • Mammography • Maternal and Fetal Medicine • Medical Oncology & Surgical Oncology • Narcotic Treatment Programs • Neurological Surgery • Nuclear Medicine • Occupational Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) • Optometrist • Oral Surgery 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>
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County ⁱ	Facility/Provider Type	Waiver Provisions
	<ul style="list-style-type: none"> • Pathology • Pediatrics PCP • Pharmacy • Plastic Surgery • Psychiatry • Psychology • Pulmonology • Radiation Oncology • Rheumatology • Speech Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) • Vascular Surgery 	
Butte	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) • Cardiothoracic Surgery • Genetics • Inpatient Substance Abuse • Maternal and Fetal Medicine • Nuclear Medicine • Oral Surgery • Plastic Surgery 	<p>Waiver granted based on innovative network design. (Cal. Code Regs. tit. 10 § 2240.7(b)(4).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>

County ⁱ	Facility/Provider Type	Waiver Provisions
Calaveras	<ul style="list-style-type: none"> • Anesthesiology • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Colon/Rectal Surgery • Dietician/Nutrition • Inpatient Hospice • Inpatient Psychiatric Facility • Maternal and Fetal Medicine • Neurological Surgery • Oral Surgery • Pathology • Plastic Surgery • Vascular Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Colusa	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) • Anesthesiology • Autism • Cardiac Surgery Program • Genetics • Gynecology (OB/GYN) • Inpatient Substance Abuse • Maternal and Fetal Medicine • Neurological Surgery • Nuclear Medicine • Optometrist • Oral Surgery • Pathology • Psychiatry • Psychology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

County ⁱ	Facility/Provider Type	Waiver Provisions
Contra Costa	<ul style="list-style-type: none"> Narcotic Treatment Programs 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

Del Norte	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) • Allergy and Immunology • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Colon/Rectal Surgery • Dietician/Nutrition • Endocrinology • Genetics • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Laboratory • Maternal and Fetal Medicine • Narcotic Treatment Programs • Nephrology • Neurological Surgery • Neurology • Nuclear Medicine • Occupational Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) • Ophthalmology • Optometrist • Oral Surgery • Orthotics and Prosthetics • Outpatient Dialysis • Outpatient Infusion Therapy • Pathology • Physical Medicine & Rehabilitation • Plastic Surgery • Psychiatry 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
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County ⁱ	Facility/Provider Type	Waiver Provisions
	<ul style="list-style-type: none"> • Pulmonology • Radiation Oncology • Rheumatology • Skilled Nursing Facilities • Speech Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) • Urgent Care Center 	

County ⁱ	Facility/Provider Type	Waiver Provisions
El Dorado	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) • Allergy • Anesthesiology • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Colon/Rectal Surgery • Critical Care Services - Intensive Care Units (ICU) • Dietician/Nutrition • General Acute Care Hospital • Gynecology (OB/GYN) • Hematology • Infectious Diseases • Mammography • Maternal and Fetal Medicine • Medical Oncology & Surgical Oncology • Narcotic Treatment Programs • Neurological Surgery • Nuclear Medicine • Oral Surgery • Pathology • Plastic Surgery • Radiation Oncology • Rheumatology • Speech Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) • Vascular Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

County ⁱ	Facility/Provider Type	Waiver Provisions
Fresno	<ul style="list-style-type: none"> • Audiology • Cardiac Catheterization Services • Cardiac Surgery Program • Critical Care Services - Intensive Care Units (ICU) • Inpatient Substance Abuse • Pathology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Glenn	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) • Anesthesiology • Autism • Cardiothoracic Surgery • Genetics • Inpatient Substance Abuse • Maternal and Fetal Medicine • Nuclear Medicine • Oral Surgery • Pathology • Plastic Surgery • Psychiatry • Psychology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

Humboldt	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) • Ambulatory Surgical Centers and Outpatient Hospital • Anesthesiology • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Colon/Rectal Surgery • Critical Care Services - Intensive Care Units (ICU) • Dietician/Nutrition • Emergency Medicine • Endocrinology • Genetics • Gynecology (OB/GYN) • Imaging/Radiology • Inpatient Hospice • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Mammography • Maternal and Fetal Medicine • Narcotic Treatment Programs • Nuclear Medicine • Optometrist • Oral Surgery • Pathology • Psychiatry • Psychology • Radiation Oncology • Rheumatology • Speech Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) • Vascular Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
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Imperial	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) • Allergy and Immunology • Anesthesiology • Audiology • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Colon/Rectal Surgery • Dietician/Nutrition • Emergency Medicine • General Acute Care Hospital • Genetics • Imaging/Radiology • Inpatient Hospice • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Licensed Clinical Social Workers • Maternal and Fetal Medicine • Narcotic Treatment Programs • Optometrist • Oral Surgery • Orthotics and Prosthetics • Pathology • Speech Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) • Urgent Care Center 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

Inyo	<ul style="list-style-type: none"> • Acupuncture • Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) • Allergy and Immunology • Ambulatory Surgical Centers and Outpatient Hospital • Anesthesiology • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Cardiovascular Disease • Chiropractor • Colon/Rectal Surgery • Critical Care Services - Intensive Care Units (ICU) • Dermatology • Diagnostic Radiology (Free-standing; hospital outpatient; ambulatory health facilities with Dx Radiology) • Dietician/Nutrition • Emergency Medicine • Endocrinology • ENT/Otolaryngology • Gastroenterology • General Acute Care Hospital • General Surgery • Genetics • Gynecology (OB/GYN) • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Hospice • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Laboratory • Licensed Clinical Social Workers 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
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	<ul style="list-style-type: none"> • Mammography • Marriage & Family Therapy • Maternal and Fetal Medicine • Medical Oncology & Surgical Oncology • Narcotic Treatment Programs • Nephrology • Neurological Surgery • Neurology • Nuclear Medicine • Occupational Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) • Ophthalmology • Optometrist • Oral Surgery • Orthopedic Surgery • Orthotics and Prosthetics • Outpatient Dialysis • Outpatient Infusion Therapy • Pathology • Pediatrics PCP • Pharmacy • Physical Medicine & Rehabilitation • Physical Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) • Plastic Surgery • Podiatry • Primary Care • Psychiatry • Psychology • Pulmonology • Radiation Oncology • Rheumatology • Skilled Nursing Facilities • Speech Therapy (Free-standing; hospital outpatient and 	
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County ⁱ	Facility/Provider Type	Waiver Provisions
	ambulatory health care facilities) <ul style="list-style-type: none"> • Substance Use Disorder • Urgent Care Center • Urology • Vascular Surgery 	
Kern	<ul style="list-style-type: none"> • Anesthesiology • Autism • Colon/Rectal Surgery • Dietician/Nutrition • Emergency Medicine • Genetics • Narcotic Treatment Programs • Oral Surgery • Pathology 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.
Kings	<ul style="list-style-type: none"> • Anesthesiology • Autism • Colon/Rectal Surgery • Dietician/Nutrition • Emergency Medicine • Genetics • Narcotic Treatment Programs • Oral Surgery • Pathology 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.
Lake	<ul style="list-style-type: none"> • Cardiac Surgery Program • Colon/Rectal Surgery • Imaging/Radiology • Narcotic Treatment Programs • Neurological Surgery • Oral Surgery • Pathology 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.

Lassen	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) • Allergy and Immunology • Anesthesiology • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Cardiovascular Disease • Chiropractor • Dietician/Nutrition • Emergency Medicine • Endocrinology • ENT/Otolaryngology • Gastroenterology • General Acute Care Hospital • General Surgery • Genetics • Gynecology (OB/GYN) • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Hospice • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Laboratory • Licensed Clinical Social Workers • Mammography • Maternal and Fetal Medicine • Medical Oncology & Surgical Oncology • Narcotic Treatment Programs • Nephrology • Neurological Surgery • Neurology • Nuclear Medicine • Occupational Therapy (Free-standing; hospital outpatient) 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
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County ⁱ	Facility/Provider Type	Waiver Provisions
	<p>and ambulatory health care facilities)</p> <ul style="list-style-type: none"> • Ophthalmology • Optometrist • Oral Surgery • Orthopedic Surgery • Orthotics and Prosthetics • Outpatient Dialysis • Outpatient Infusion Therapy • Pathology • Pediatrics PCP • Pharmacy • Physical Medicine & Rehabilitation • Plastic Surgery • Primary Care • Psychiatry • Psychology • Pulmonology • Radiation Oncology • Rheumatology • Speech Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) • Substance Use Disorder • Urgent Care Center • Urology • Vascular Surgery 	
Madera	<ul style="list-style-type: none"> • Anesthesiology • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Emergency Medicine • General Acute Care Hospital • Inpatient Substance Abuse • Pathology • Psychiatry 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

County ⁱ	Facility/Provider Type	Waiver Provisions
Marin	<ul style="list-style-type: none"> Narcotic Treatment Programs 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Mariposa	<ul style="list-style-type: none"> Anesthesiology Autism Cardiac Catheterization Services Cardiac Surgery Program Cardiothoracic Surgery Colon/Rectal Surgery Genetics Inpatient Psychiatric Facility Neurological Surgery Nuclear Medicine Oral Surgery Outpatient Infusion Therapy Pathology Plastic Surgery Speech Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) Vascular Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

County ⁱ	Facility/Provider Type	Waiver Provisions
Mendocino	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) • Allergy and Immunology • Anesthesiology • Audiology • Autism • Cardiac Surgery Program • Cardiothoracic Surgery • Colon/Rectal Surgery • Dietician/Nutrition • Emergency Medicine • Genetics • Imaging/Radiology • Infectious Diseases • Inpatient Hospice • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Laboratory • Maternal and Fetal Medicine • Narcotic Treatment Programs • Nephrology • Neurological Surgery • Nuclear Medicine • Optometrist • Oral Surgery • Orthotics and Prosthetics • Pathology • Plastic Surgery • Urgent Care Center • Vascular Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

County ⁱ	Facility/Provider Type	Waiver Provisions
Merced	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) • Cardiac Catheterization Services • Cardiac Surgery Program • Genetics • Inpatient Psychiatric Facility • Neurological Surgery • Oral Surgery • Pathology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

Modoc	<ul style="list-style-type: none"> • Acupuncture • Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) • Allergy and Immunology • Ambulatory Surgical Centers and Outpatient Hospital • Anesthesiology • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Cardiovascular Disease • Chiropractor • Colon/Rectal Surgery • Critical Care Services - Intensive Care Units (ICU) • Dermatology • Diagnostic Radiology (Free-standing; hospital outpatient; ambulatory health facilities with Dx Radiology) • Dietician/Nutrition • Emergency Medicine • Endocrinology • ENT/Otolaryngology • Gastroenterology • General Acute Care Hospital • General Surgery • Genetics • Gynecology (OB/GYN) • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Hospice • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Laboratory • Licensed Clinical Social Workers 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
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	<ul style="list-style-type: none"> • Mammography • Marriage & Family Therapy • Maternal and Fetal Medicine • Medical Oncology & Surgical Oncology • Narcotic Treatment Programs • Nephrology • Neurological Surgery • Neurology • Nuclear Medicine • Occupational Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) • Ophthalmology • Optometrist • Oral Surgery • Orthopedic Surgery • Orthotics and Prosthetics • Outpatient Dialysis • Outpatient Infusion Therapy • Pathology • Pediatrics PCP • Pharmacy • Physical Medicine & Rehabilitation • Physical Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) • Plastic Surgery • Podiatry • Psychiatry • Psychology • Pulmonology • Radiation Oncology • Rheumatology • Skilled Nursing Facilities • Speech Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) 	
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County ⁱ	Facility/Provider Type	Waiver Provisions
	<ul style="list-style-type: none"> • Substance Use Disorder • Urgent Care Center • Urology • Vascular Surgery 	

Mono	<ul style="list-style-type: none"> • Acupuncture • Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) • Allergy and Immunology • Ambulatory Surgical Centers and Outpatient Hospital • Anesthesiology • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Cardiovascular Disease • Colon/Rectal Surgery • Critical Care Services - Intensive Care Units (ICU) • Diagnostic Radiology (Free-standing; hospital outpatient; ambulatory health facilities with Dx Radiology) • Dietician/Nutrition • Emergency Medicine • Endocrinology • ENT/Otolaryngology • Gastroenterology • General Acute Care Hospital • Genetics • Gynecology (OB/GYN) • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Hospice • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Laboratory • Licensed Clinical Social Workers • Mammography • Maternal and Fetal Medicine 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
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County ⁱ	Facility/Provider Type	Waiver Provisions
	<ul style="list-style-type: none"> • Medical Oncology & Surgical Oncology • Narcotic Treatment Programs • Nephrology • Neurological Surgery • Neurology • Nuclear Medicine • Occupational Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) • Ophthalmology • Optometrist • Oral Surgery • Orthopedic Surgery • Orthotics and Prosthetics • Outpatient Dialysis • Outpatient Infusion Therapy • Pathology • Pediatrics PCP • Pharmacy • Physical Medicine & Rehabilitation • Plastic Surgery • Podiatry • Primary Care • Psychiatry • Psychology • Pulmonology • Radiation Oncology • Rheumatology • Skilled Nursing Facilities • Speech Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) • Substance Use Disorder • Urgent Care Center • Urology • Vascular Surgery 	

County ⁱ	Facility/Provider Type	Waiver Provisions
Monterey	<ul style="list-style-type: none"> • Colon/Rectal Surgery • Genetics • Narcotic Treatment Programs • Pathology • Psychiatry 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Napa	<ul style="list-style-type: none"> • Narcotic Treatment Programs • Oral Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Nevada	<ul style="list-style-type: none"> • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Colon/Rectal Surgery • Dietician/Nutrition • General Acute Care Hospital • Genetics • Gynecology (OB/GYN) • Infectious Diseases • Maternal and Fetal Medicine • Neurological Surgery • Nuclear Medicine • Optometrist • Oral Surgery • Pathology • Psychiatry • Speech Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) • Vascular Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

County ⁱ	Facility/Provider Type	Waiver Provisions
Orange	<ul style="list-style-type: none"> Narcotic Treatment Programs 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Placer	<ul style="list-style-type: none"> Oral Surgery Pathology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

Plumas	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) • Allergy and Immunology • Anesthesiology • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Dietician/Nutrition • ENT/Otolaryngology • Genetics • Gynecology (OB/GYN) • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Hospice • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Laboratory • Licensed Clinical Social Workers • Maternal and Fetal Medicine • Medical Oncology & Surgical Oncology • Narcotic Treatment Programs • Nephrology • Neurological Surgery • Nuclear Medicine • Occupational Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) • Optometrist • Oral Surgery • Orthotics and Prosthetics • Outpatient Dialysis • Outpatient Infusion Therapy • Pathology • Plastic Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
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County ⁱ	Facility/Provider Type	Waiver Provisions
	<ul style="list-style-type: none"> • Psychiatry • Psychology • Pulmonology • Radiation Oncology • Speech Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) • Urgent Care Center • Urology • Vascular Surgery 	
Riverside	<ul style="list-style-type: none"> • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Narcotic Treatment Programs • Nuclear Medicine • Oral Surgery • Outpatient Infusion Therapy 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.
San Benito	<ul style="list-style-type: none"> • Colon/Rectal Surgery • Narcotic Treatment Programs 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.
San Bernardino	<ul style="list-style-type: none"> • Cardiac Surgery Program • Outpatient Infusion Therapy 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.

County ⁱ	Facility/Provider Type	Waiver Provisions
San Francisco	<ul style="list-style-type: none"> Narcotic Treatment Programs 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
San Joaquin	<ul style="list-style-type: none"> Genetics Oral Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
San Luis Obispo	<ul style="list-style-type: none"> Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) Cardiac Surgery Program Cardiothoracic Surgery Colon/Rectal Surgery Genetics Inpatient Substance Abuse Nuclear Medicine Oral Surgery Plastic Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

County ⁱ	Facility/Provider Type	Waiver Provisions
San Mateo	<ul style="list-style-type: none"> Narcotic Treatment Programs 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Santa Barbara	<ul style="list-style-type: none"> Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) Cardiothoracic Surgery Colon/Rectal Surgery Genetics Inpatient Substance Abuse Oral Surgery Pathology Plastic Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Santa Clara	<ul style="list-style-type: none"> Narcotic Treatment Programs 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Santa Cruz	<ul style="list-style-type: none"> Narcotic Treatment Programs 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

County ⁱ	Facility/Provider Type	Waiver Provisions
Shasta	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) • Autism • Cardiothoracic Surgery • Dietician/Nutrition • Infectious Diseases • Inpatient Substance Abuse • Oral Surgery • Pathology • Rheumatology • Urgent Care Center • Urology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

Sierra	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) • Allergy and Immunology • Anesthesiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Colon/Rectal Surgery • Dietician/Nutrition • Emergency Medicine • ENT/Otolaryngology • General Acute Care Hospital • Genetics • Gynecology (OB/GYN) • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Psychiatric Facility • Licensed Clinical Social Workers • Maternal and Fetal Medicine • Medical Oncology & Surgical Oncology • Narcotic Treatment Programs • Nephrology • Neurological Surgery • Nuclear Medicine • Optometrist • Oral Surgery • Pathology • Pharmacy • Plastic Surgery • Psychiatry • Psychology • Pulmonology • Radiation Oncology • Skilled Nursing Facilities • Speech Therapy (Free-standing; hospital outpatient and 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
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County ⁱ	Facility/Provider Type	Waiver Provisions
	ambulatory health care facilities) • Vascular Surgery	

Siskiyou	<ul style="list-style-type: none"> • Acupuncture • Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) • Allergy and Immunology • Ambulatory Surgical Centers and Outpatient Hospital • Anesthesiology • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Colon/Rectal Surgery • Critical Care Services - Intensive Care Units (ICU) • Dermatology • Diagnostic Radiology (Free-standing; hospital outpatient; ambulatory health facilities with Dx Radiology) • Dietician/Nutrition • Emergency Medicine • Endocrinology • ENT/Otolaryngology • Gastroenterology • General Acute Care Hospital • Genetics • Gynecology (OB/GYN) • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Hospice • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Laboratory • Mammography • Maternal and Fetal Medicine • Medical Oncology & Surgical Oncology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
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County ⁱ	Facility/Provider Type	Waiver Provisions
	<ul style="list-style-type: none"> • Narcotic Treatment Programs • Nephrology • Neurological Surgery • Neurology • Nuclear Medicine • Occupational Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) • Optometrist • Oral Surgery • Orthotics and Prosthetics • Outpatient Dialysis • Outpatient Infusion Therapy • Pathology • Pharmacy • Physical Medicine & Rehabilitation • Plastic Surgery • Psychiatry • Psychology • Pulmonology • Radiation Oncology • Rheumatology • Skilled Nursing Facilities • Speech Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) • Urgent Care Center • Urology • Vascular Surgery 	

County ⁱ	Facility/Provider Type	Waiver Provisions
Solano	<ul style="list-style-type: none"> • Cardiac Surgery Program • Oral Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Sonoma	<ul style="list-style-type: none"> • Narcotic Treatment Programs • Oral Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Stanislaus	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Genetics • Oral Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Sutter	<ul style="list-style-type: none"> • Neurological Surgery • Nuclear Medicine • Oral Surgery • Cardiac Surgery Program 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

County ⁱ	Facility/Provider Type	Waiver Provisions
Tehama	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) • Anesthesiology • Autism • Cardiothoracic Surgery • Dietician/Nutrition • Imaging/Radiology • Inpatient Substance Abuse • Oral Surgery • Pathology • Urology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

Trinity	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) • Allergy and Immunology • Anesthesiology • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Colon/Rectal Surgery • Dietician/Nutrition • Emergency Medicine • Endocrinology • General Acute Care Hospital • Genetics • Gynecology (OB/GYN) • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Hospice • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Laboratory • Mammography • Maternal and Fetal Medicine • Medical Oncology & Surgical Oncology • Narcotic Treatment Programs • Nephrology • Neurological Surgery • Neurology • Nuclear Medicine • Ophthalmology • Optometrist • Oral Surgery • Orthotics and Prosthetics • Outpatient Dialysis • Outpatient Infusion Therapy 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
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County ⁱ	Facility/Provider Type	Waiver Provisions
	<ul style="list-style-type: none"> • Pathology • Pediatrics PCP • Pharmacy • Plastic Surgery • Primary Care • Psychiatry • Psychology • Pulmonology • Radiation Oncology • Rheumatology • Speech Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) • Urgent Care Center • Urology • Vascular Surgery 	
Tulare	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Dietician/Nutrition • Genetics • Inpatient Hospice • Inpatient Substance Abuse • Pathology • Psychiatry 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

County ⁱ	Facility/Provider Type	Waiver Provisions
Tuolumne	<ul style="list-style-type: none"> • Audiology • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Colon/Rectal Surgery • Genetics • Inpatient Psychiatric Facility • Maternal and Fetal Medicine • Narcotic Treatment Programs • Neurological Surgery • Oral Surgery • Plastic Surgery • Urgent Care Center • Vascular Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Ventura	<ul style="list-style-type: none"> • Cardiothoracic Surgery • Colon/Rectal Surgery • Genetics 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Yolo	<ul style="list-style-type: none"> • Pathology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

County ⁱ	Facility/Provider Type	Waiver Provisions
Yuba	<ul style="list-style-type: none"> • Cardiac Catheterization Services • Cardiac Surgery Program • Nuclear Medicine • Oral Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

ⁱ The service area of the network includes the entire county, unless otherwise denoted.