

Health Care Provider Network Waivers

Health Insurance Company: Cigna Health and Life Insurance Company

Product Name: Cigna OAP

Insurance Company's Contact Number: (860)226-6000

Insurance Company Network Information Website: www.cigna.com

As of: March 6, 2025

Health insurance companies must be able to deliver timely and appropriate access to health care services by maintaining adequate networks of health care providers and facilities.

If a health insurance network cannot satisfy network adequacy requirements, it must obtain a waiver from the California Department of Insurance. A waiver may be requested for the following reasons: (1) there is an absence of practicing providers or facilities in the area; (2) the health insurance company is unable to contract with a sufficient number of providers or facilities in the area; (3) a provider or facility leaves the network; or (4) the health insurance company proposes an innovative network design shown to provide a benefit to consumers.

The health insurance company will assist covered persons in locating providers or facilities that are available and accessible based on their health care needs. If a network provider or facility is not available within the network adequacy requirements, a covered person may work with the insurer to access an out-of-network provider or facility at the in-network cost sharing.

The waivers granted for this health insurance network are listed in the table below. Please contact the health insurance company's consumer help line noted above regarding the current availability and status of network providers noted below.

Should a coverage dispute arise, contact the health insurance company first. If the dispute is not resolved, contact the California Department of Insurance, Consumer Services Division, 300 S. Spring Street, Los Angeles, CA 90013. If you have any questions, the Department can be reached at (800) 927-4357, outside of California at (213) 897-8921.

| County ⁱ | Facility/Provider Type | Waiver Provisions |
|---------------------|-----------------------------|---|
| Alameda | Narcotic Treatment Programs | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |

Alpine

- Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals)
- Allergy and Immunology
- Anesthesiology
- Autism
- Cardiac Catheterization Services
- Cardiac Surgery Program
- Cardiothoracic Surgery
- Cardiovascular Disease
- Colon/Rectal Surgery
- Critical Care Services Intensive Care Units (ICU)
- Dermatology
- Diagnostic Radiology (Freestanding; hospital outpatient; ambulatory health facilities with Dx Radiology)
- Dietician/Nutrition
- Endocrinology
- ENT/Otolaryngology
- General Acute Care Hospital
- General Surgery
- Genetics
- Gynecology (OB/GYN)
- Hematology
- Imaging/Radiology
- Infectious Diseases
- Inpatient Hospice
- Inpatient Psychiatric Facility
- Licensed Clinical Social Workers
- Mammography
- Maternal and Fetal Medicine
- Medical Oncology & Surgical Oncology
- Narcotic Treatment Programs
- Nephrology
- Neurological Surgery
- Neurology
- Nuclear Medicine

| County | Facility/Provider Type | Waiver Provisions |
|--------|---|---|
| | Occupational Therapy (Freestanding; hospital outpatient and ambulatory health care facilities) Optometrist Oral Surgery Orthotics and Prosthetics Outpatient Infusion Therapy Pathology Pediatrics PCP Pharmacy Plastic Surgery Psychiatry Psychology Pulmonology Radiation Oncology Rheumatology Skilled Nursing Facilities Speech Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) Substance Use Disorder Urgent Care Center Vascular Surgery | |
| Amador | Anesthesiology Cardiac Catheterization Services Cardiac Surgery Program Cardiothoracic Surgery Emergency Medicine Oral Surgery Pathology | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |

| County ⁱ | Facility/Provider Type | Waiver Provisions |
|---------------------|--|---|
| Butte | Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) Cardiothoracic Surgery Genetics Inpatient Substance Abuse Maternal and Fetal Medicine Nuclear Medicine Oral Surgery | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| Calaveras | Anesthesiology Cardiac Catheterization Services Cardiac Surgery Program Cardiothoracic Surgery Dietician/Nutrition Genetics Inpatient Hospice Inpatient Psychiatric Facility Maternal and Fetal Medicine Neurological Surgery Oral Surgery Pathology Plastic Surgery Vascular Surgery | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |

| County | Facility/Provider Type | Waiver Provisions |
|--------------|---|---|
| Colusa | Cardiothoracic Surgery Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) Anesthesiology Autism Cardiac Surgery Program Genetics Gynecology (OB/GYN) Imaging/Radiology Inpatient Substance Abuse Maternal and Fetal Medicine Neurological Surgery Optometrist Oral Surgery Pathology Psychiatry Psychology | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| Contra Costa | Narcotic Treatment Programs | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |

Del Norte

- Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals)
- Allergy and Immunology
- Audiology
- Autism
- Cardiac Catheterization Services
- Cardiac Surgery Program
- Cardiothoracic Surgery
- Colon/Rectal Surgery
- Dietician/Nutrition
- Emergency Medicine
- Endocrinology
- Genetics
- Hematology
- Imaging/Radiology
- Infectious Diseases
- Inpatient Psychiatric Facility
- Inpatient Substance Abuse
- Laboratory
- Maternal and Fetal Medicine
- Narcotic Treatment Programs
- Nephrology
- Neurological Surgery
- Neurology
- Nuclear Medicine
- Occupational Therapy (Freestanding; hospital outpatient and ambulatory health care facilities)
- Ophthalmology
- Optometrist
- Oral Surgery
- Orthotics and Prosthetics
- Outpatient Dialysis
- Outpatient Infusion Therapy
- Pathology
- Physical Medicine & Rehabilitation
- Plastic Surgery

| County | Facility/Provider Type | Waiver Provisions |
|--------|--|-------------------|
| | Psychiatry Psychology Pulmonology Radiation Oncology Rheumatology Skilled Nursing Facilities Speech Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) Urgent Care Center | |

| County ⁱ | Facility/Provider Type | Waiver Provisions |
|---------------------|---|---|
| El Dorado | Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) Allergy and Immunology Anesthesiology Cardiac Catheterization Services Cardiac Surgery Program Cardiothoracic Surgery Colon/Rectal Surgery Critical Care Services - Intensive Care Units (ICU) Dietician/Nutrition General Acute Care Hospital Genetics Gynecology (OB/GYN) Hematology Imaging/Radiology Infectious Diseases Inpatient Substance Abuse Mammography Maternal and Fetal Medicine Medical Oncology & Surgical Oncology Narcotic Treatment Programs Neurological Surgery Nuclear Medicine Oral Surgery Outpatient Infusion Therapy Pathology Plastic Surgery Radiation Oncology Rheumatology Speech Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) Vascular Surgery Vascular Surgery | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |

| County ⁱ | Facility/Provider Type | Waiver Provisions |
|---------------------|---|---|
| Fresno | Audiology Cardiac Catheterization Services Cardiac Surgery Program Critical Care Services - Intensive Care Units (ICU) Inpatient Substance Abuse Pathology | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| Glenn | Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) Anesthesiology Autism Cardiothoracic Surgery Genetics Gynecology (OB/GYN) Imaging/Radiology Inpatient Substance Abuse Maternal and Fetal Medicine Nuclear Medicine Oral Surgery Pathology Psychiatry Psychology | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |

Humboldt

- Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals)
- Ambulatory Surgical Centers and Outpatient Hospital
- Anesthesiology
- Audiology
- Autism
- Cardiac Catheterization Services
- Cardiac Surgery Program
- Cardiothoracic Surgery
- Colon/Rectal Surgery
- Critical Care Services Intensive Care Units (ICU)
- Dietician/Nutrition
- Emergency Medicine
- Endocrinology
- Genetics
- Gynecology (OB/GYN)
- Imaging/Radiology
- Inpatient Hospice
- Inpatient Psychiatric Facility
- Inpatient Substance Abuse
- Laboratory
- Mammography
- Maternal and Fetal Medicine
- Narcotic Treatment Programs
- Nuclear Medicine
- Optometrist
- Oral Surgery
- Pathology
- Psychiatry
- Psychology
- Radiation Oncology
- Rheumatology
- Speech Therapy (Free-standing; hospital outpatient and ambulatory health care facilities)
- Vascular Surgery

| County ⁱ | Facility/Provider Type | Waiver Provisions |
|---------------------|--|---|
| Imperial | Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) Allergy and Immunology Anesthesiology Audiology Cardiac Catheterization Services Cardiac Surgery Program Cardiothoracic Surgery Colon/Rectal Surgery Dietician/Nutrition Emergency Medicine Genetics Imaging/Radiology Inpatient Hospice Inpatient Psychiatric Facility Inpatient Substance Abuse Licensed Clinical Social Workers Maternal and Fetal Medicine Narcotic Treatment Programs Optometrist Oral Surgery Orthotics and Prosthetics Pathology Psychology Speech Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) Urgent Care Center Vascular Surgery | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |

Inyo

- Acupuncture
- Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals)
- Allergy and Immunology
- Ambulatory Surgical Centers and Outpatient Hospital
- Anesthesiology
- Audiology
- Autism
- Cardiac Catheterization Services
- Cardiac Surgery Program
- Cardiothoracic Surgery
- Cardiovascular Disease
- Chiropractor
- Colon/Rectal Surgery
- Critical Care Services Intensive Care Units (ICU)
- Dermatology
- Diagnostic Radiology (Freestanding; hospital outpatient; ambulatory health facilities with Dx Radiology)
- Dietician/Nutrition
- Emergency Medicine
- Endocrinology
- ENT/Otolaryngology
- Gastroenterology
- General Acute Care Hospital
- General Surgery
- Genetics
- Gynecology (OB/GYN)
- Hematology
- Imaging/Radiology
- Infectious Diseases
- Inpatient Hospice
- Inpatient Psychiatric Facility
- Inpatient Substance Abuse
- Laboratory
- Licensed Clinical Social Workers

- Mammography
- Marriage & Family Therapy
- Maternal and Fetal Medicine
- Medical Oncology & Surgical Oncology
- Narcotic Treatment Programs
- Nephrology
- Neurological Surgery
- Neurology
- Nuclear Medicine
- Occupational Therapy (Freestanding; hospital outpatient and ambulatory health care facilities)
- Ophthalmology
- Optometrist
- Oral Surgery
- Orthopedic Surgery
- Orthotics and Prosthetics
- Outpatient Dialysis
- Outpatient Infusion Therapy
- Pathology
- Pediatrics PCP
- Pharmacy
- Physical Medicine & Rehabilitation
- Physical Therapy (Freestanding; hospital outpatient and ambulatory health care facilities)
- Plastic Surgery
- Podiatry
- Primary Care
- Psychiatry
- Psychology
- Pulmonology
- Radiation Oncology
- Rheumatology
- Skilled Nursing Facilities
- Speech Therapy (Free-standing; hospital outpatient and

| County | Facility/Provider Type | Waiver Provisions |
|--------|---|---|
| | ambulatory health care facilities) • Substance Use Disorder • Urgent Care Center • Urology • Vascular Surgery | |
| Kern | Anesthesiology Autism Cardiothoracic Surgery Colon/Rectal Surgery Dietician/Nutrition Emergency Medicine Genetics Narcotic Treatment Programs Oral Surgery Pathology | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| Kings | Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) Cardiac Catheterization Services Cardiac Surgery Program Cardiothoracic Surgery Dietician/Nutrition Genetics Inpatient Hospice Inpatient Substance Abuse Pathology Psychiatry | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| Lake | Cardiac Surgery Program Colon/Rectal Surgery Imaging/Radiology Narcotic Treatment Programs Neurological Surgery Oral Surgery Pathology | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |

Lassen

- Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals)
- Allergy and Immunology
- Anesthesiology
- Audiology
- Autism
- Cardiac Catheterization Services
- Cardiac Surgery Program
- Cardiothoracic Surgery
- Cardiovascular Disease
- Chiropractor
- Colon/Rectal Surgery
- Dietician/Nutrition
- Emergency Medicine
- Endocrinology
- ENT/Otolaryngology
- Gastroenterology
- General Acute Care Hospital
- General Surgery
- Genetics
- Gynecology (OB/GYN)
- Hematology
- Imaging/Radiology
- Infectious Diseases
- Inpatient Hospice
- Inpatient Psychiatric Facility
- Inpatient Substance Abuse
- Laboratory
- Licensed Clinical Social Workers
- Mammography
- Maternal and Fetal Medicine
- Medical Oncology & Surgical Oncology
- Narcotic Treatment Programs
- Nephrology
- Neurological Surgery
- Neurology
- Nuclear Medicine

| County ⁱ | Facility/Provider Type | Waiver Provisions |
|---------------------|---|-------------------|
| County | Occupational Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) Ophthalmology Optometrist Oral Surgery Orthopedic Surgery Orthotics and Prosthetics Outpatient Dialysis Outpatient Infusion Therapy Pathology Pediatrics PCP Pharmacy Physical Medicine & Rehabilitation Plastic Surgery Primary Care Psychiatry Psychology Pulmonology Radiation Oncology Rheumatology Speech Therapy (Free-standing; hospital outpatient and | Waiver Provisions |
| | ambulatory health care facilities) | |
| | Substance Use Disorder | |
| | Urgent Care Center | |
| | Urology | |
| | Vascular Surgery | |

| County ⁱ | Facility/Provider Type | Waiver Provisions |
|---------------------|--|---|
| Madera | Anesthesiology Autism Cardiac Catheterization Services Cardiac Surgery Program Cardiothoracic Surgery General Acute Care Hospital Gynecology (OB/GYN) Inpatient Substance Abuse Pathology Psychiatry | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| Marin | Narcotic Treatment Programs | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| Mariposa | Anesthesiology Autism Cardiac Catheterization Services Cardiac Surgery Program Cardiothoracic Surgery Colon/Rectal Surgery Genetics Gynecology (OB/GYN) Inpatient Psychiatric Facility Neurological Surgery Nuclear Medicine Optometrist Oral Surgery Outpatient Infusion Therapy Pathology Plastic Surgery Vascular Surgery | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |

| County ⁱ | Facility/Provider Type | Waiver Provisions |
|---------------------|---|---|
| Mendocino | Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) Allergy and Immunology Anesthesiology Audiology Autism Cardiac Surgery Program Cardiothoracic Surgery Colon/Rectal Surgery Dietician/Nutrition Emergency Medicine Genetics Imaging/Radiology Infectious Diseases Inpatient Hospice Inpatient Psychiatric Facility Inpatient Substance Abuse Laboratory Maternal and Fetal Medicine Narcotic Treatment Programs Nephrology Neurological Surgery Nuclear Medicine Optometrist Oral Surgery Orthotics and Prosthetics Pathology Plastic Surgery Urgent Care Center Vascular Surgery | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |

| Countyi | Facility/Provider Type | Waiver Provisions |
|---------|--|---|
| Merced | Cardiothoracic Surgery Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) Cardiac Catheterization Services Cardiac Surgery Program Colon/Rectal Surgery Emergency Medicine Genetics Inpatient Psychiatric Facility Neurological Surgery Oral Surgery Pathology Psychology | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |

Modoc

- Acupuncture
- Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals)
- Allergy and Immunology
- Ambulatory Surgical Centers and Outpatient Hospital
- Anesthesiology
- Audiology
- Autism
- Cardiac Catheterization Services
- Cardiac Surgery Program
- Cardiothoracic Surgery
- Cardiovascular Disease
- Chiropractor
- Colon/Rectal Surgery
- Critical Care Services Intensive Care Units (ICU)
- Dermatology
- Diagnostic Radiology (Freestanding; hospital outpatient; ambulatory health facilities with Dx Radiology)
- Dietician/Nutrition
- Emergency Medicine
- Endocrinology
- ENT/Otolaryngology
- Gastroenterology
- General Acute Care Hospital
- General Surgery
- Genetics
- Gynecology (OB/GYN)
- Hematology
- Imaging/Radiology
- Infectious Diseases
- Inpatient Hospice
- Inpatient Psychiatric Facility
- Inpatient Substance Abuse
- Laboratory
- Licensed Clinical Social Workers

- Mammography
- Marriage & Family Therapy
- Maternal and Fetal Medicine
- Medical Oncology & Surgical Oncology
- Narcotic Treatment Programs
- Nephrology
- Neurological Surgery
- Neurology
- Nuclear Medicine
- Occupational Therapy (Freestanding; hospital outpatient and ambulatory health care facilities)
- Ophthalmology
- Optometrist
- Oral Surgery
- Orthopedic Surgery
- Orthotics and Prosthetics
- Outpatient Dialysis
- Outpatient Infusion Therapy
- Pathology
- Pediatrics PCP
- Pharmacy
- Physical Medicine & Rehabilitation
- Physical Therapy (Freestanding; hospital outpatient and ambulatory health care facilities)
- Plastic Surgery
- Primary Care
- Psychiatry
- Psychology
- Pulmonology
- Radiation Oncology
- Rheumatology
- Skilled Nursing Facilities
- Speech Therapy (Free-standing; hospital outpatient and ambulatory health care facilities)

| County ⁱ | Facility/Provider Type | Waiver Provisions |
|---------------------|--|-------------------|
| | Substance Use Disorder | |
| | Urgent Care Center | |
| | Urology | |
| | Vascular Surgery | |

Mono

- Acupuncture
- Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals)
- Allergy and Immunology
- Ambulatory Surgical Centers and Outpatient Hospital
- Anesthesiology
- Audiology
- Autism
- Cardiac Catheterization Services
- Cardiac Surgery Program
- Cardiothoracic Surgery
- Cardiovascular Disease
- Colon/Rectal Surgery
- Critical Care Services Intensive Care Units (ICU)
- Dermatology
- Diagnostic Radiology (Freestanding; hospital outpatient; ambulatory health facilities with Dx Radiology)
- Dietician/Nutrition
- Emergency Medicine
- Endocrinology
- ENT/Otolaryngology
- Gastroenterology
- General Acute Care Hospital
- General Surgery
- Genetics
- Gynecology (OB/GYN)
- Hematology
- Imaging/Radiology
- Infectious Diseases
- Inpatient Hospice
- Inpatient Psychiatric Facility
- Inpatient Substance Abuse
- Laboratory
- Licensed Clinical Social Workers
- Mammography

- Maternal and Fetal Medicine
- Medical Oncology & Surgical Oncology
- Narcotic Treatment Programs
- Nephrology
- Neurological Surgery
- Neurology
- Nuclear Medicine
- Occupational Therapy (Freestanding; hospital outpatient and ambulatory health care facilities)
- Ophthalmology
- Optometrist
- Oral Surgery
- Orthopedic Surgery
- Orthotics and Prosthetics
- Outpatient Dialysis
- Outpatient Infusion Therapy
- Pathology
- Pediatrics PCP
- Pharmacy
- Physical Medicine & Rehabilitation
- Physical Therapy (Freestanding; hospital outpatient and ambulatory health care facilities)
- Plastic Surgery
- Podiatry
- Primary Care
- Psychiatry
- Psychology
- Pulmonology
- Radiation Oncology
- Rheumatology
- Skilled Nursing Facilities
- Speech Therapy (Free-standing; hospital outpatient and ambulatory health care facilities)
- Substance Use Disorder

| County | Facility/Provider Type | Waiver Provisions |
|----------|--|---|
| | Urgent Care Center Urology Vascular Surgery | |
| Monterey | Colon/Rectal Surgery Genetics Narcotic Treatment Programs Pathology Psychiatry | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| Napa | Narcotic Treatment Programs | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |

| County ⁱ | Facility/Provider Type | Waiver Provisions |
|---------------------|---|---|
| Nevada | Autism Cardiac Catheterization Services Cardiac Surgery Program Cardiothoracic Surgery Colon/Rectal Surgery Dietician/Nutrition General Acute Care Hospital Genetics Gynecology (OB/GYN) Infectious Diseases Inpatient Psychiatric Facility Maternal and Fetal Medicine Narcotic Treatment Programs Neurological Surgery Nuclear Medicine Optometrist Oral Surgery Outpatient Infusion Therapy Pathology Psychiatry Speech Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) Vascular Surgery | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| Orange | Narcotic Treatment Programs | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |

| County | Facility/Provider Type | Waiver Provisions |
|--------|--|---|
| Placer | Oral SurgeryPathology | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |

Plumas

- Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals)
- Allergy and Immunology
- Anesthesiology
- Audiology
- Autism
- Cardiac Catheterization Services
- Cardiac Surgery Program
- Cardiothoracic Surgery
- Colon/Rectal Surgery
- Dietician/Nutrition
- ENT/Otolaryngology
- Genetics
- Gynecology (OB/GYN)
- Hematology
- Imaging/Radiology
- Infectious Diseases
- Inpatient Hospice
- Inpatient Psychiatric Facility
- Inpatient Substance Abuse
- Laboratory
- Licensed Clinical Social Workers
- Maternal and Fetal Medicine
- Medical Oncology & Surgical Oncology
- Narcotic Treatment Programs
- Nephrology
- Neurological Surgery
- Nuclear Medicine
- Occupational Therapy (Freestanding; hospital outpatient and ambulatory health care facilities)
- Optometrist
- Oral Surgery
- Orthotics and Prosthetics
- Outpatient Dialysis
- Outpatient Infusion Therapy
- Pathology

| Countyi | Facility/Provider Type | Waiver Provisions |
|-------------------|--|---|
| | Plastic Surgery Psychiatry Psychology Pulmonology Radiation Oncology Speech Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) Substance Use Disorder Urgent Care Center Urology Vascular Surgery | |
| Riverside | Cardiac Catheterization Services Cardiac Surgery Program Cardiothoracic Surgery Outpatient Infusion Therapy | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| San Benito | Colon/Rectal Surgery Genetics Narcotic Treatment Programs | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| San Bernardino | Anesthesiology Cardiac Catheterization Services Cardiac Surgery Program Cardiothoracic Surgery Outpatient Infusion Therapy | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |

| Countyi | Facility/Provider Type | Waiver Provisions |
|---------------|--|---|
| San Diego | Narcotic Treatment Programs | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| San Francisco | Narcotic Treatment Programs | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| San Joaquin | Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) Genetics Oral Surgery | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |

| County | Facility/Provider Type | Waiver Provisions |
|--------------------|---|---|
| San Luis Obispo | Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) Cardiac Surgery Program Cardiothoracic Surgery Emergency Medicine Genetics Inpatient Psychiatric Facility Inpatient Substance Abuse Nuclear Medicine Oral Surgery Plastic Surgery Skilled Nursing Facilities | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| San Mateo | Narcotic Treatment Programs | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| Santa Barbara | Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) Cardiac Surgery Program Cardiothoracic Surgery Colon/Rectal Surgery Genetics Inpatient Substance Abuse Nuclear Medicine Oral Surgery Pathology Plastic Surgery | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |

| County ⁱ | Facility/Provider Type | Waiver Provisions |
|---------------------|---|---|
| Santa Clara | Narcotic Treatment Programs | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| Santa Cruz | Narcotic Treatment Programs | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| Shasta | Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) Autism Cardiothoracic Surgery Dietician/Nutrition Emergency Medicine Imaging/Radiology Infectious Diseases Inpatient Substance Abuse Oral Surgery Pathology Rheumatology Urgent Care Center | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |

Sierra

- Allergy and Immunology
- Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals)
- Anesthesiology
- Audiology
- Autism
- Cardiac Catheterization Services
- Cardiac Surgery Program
- Cardiothoracic Surgery
- Colon/Rectal Surgery
- Dietician/Nutrition
- Emergency Medicine
- ENT/Otolaryngology
- General Acute Care Hospital
- Genetics
- Gynecology (OB/GYN)
- Hematology
- Imaging/Radiology
- Infectious Diseases
- Inpatient Psychiatric Facility
- Licensed Clinical Social Workers
- Maternal and Fetal Medicine
- Medical Oncology & Surgical Oncology
- Narcotic Treatment Programs
- Nephrology
- Neurological Surgery
- Neurology
- Nuclear Medicine
- Optometrist
- Oral Surgery
- Outpatient Dialysis
- Outpatient Infusion Therapy
- Pathology
- Pharmacy
- Plastic Surgery
- Psychiatry
- Psychology
- Pulmonology

| County ⁱ | Facility/Provider Type | Waiver Provisions |
|---------------------|---|-------------------|
| | Radiation Oncology Skilled Nursing Facilities Speech Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) Substance Use Disorder Vascular Surgery | |

Siskiyou Acupuncture Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) Allergy and Immunology Ambulatory Surgical Centers and Outpatient Hospital Anesthesiology Audiology **Autism Cardiac Catheterization Services** Cardiac Surgery Program Cardiothoracic Surgery Colon/Rectal Surgery Critical Care Services - Intensive Care Units (ICU)

| • | Diagnostic Radiology (Free- |
|---|--------------------------------|
| | standing; hospital outpatient; |
| | ambulatory health facilities |
| | with Dx Radiology) |
| | |

- Dietician/Nutrition
- Emergency Medicine
- Endocrinology
- ENT/Otolaryngology
- Gastroenterology
- General Acute Care Hospital
- Genetics
- Gynecology (OB/GYN)
- Hematology
- Imaging/Radiology
- Infectious Diseases
- **Inpatient Hospice**
- Inpatient Psychiatric Facility
- Inpatient Substance Abuse
- Laboratory
- Mammography
- Maternal and Fetal Medicine
- Medical Oncology & Surgical Oncology
- Narcotic Treatment Programs

| Countyi | Facility/Provider Type | Waiver Provisions |
|---------|--|-------------------|
| | Nephrology | |
| | Neurological Surgery | |
| | Neurology | |
| | Nuclear Medicine | |
| | Occupational Therapy (Free- | |
| | standing; hospital outpatient | |
| | and ambulatory health care | |
| | facilities) | |
| | Ophthalmology | |
| | Optometrist | |
| | Oral Surgery | |
| | Orthotics and Prosthetics | |
| | Outpatient Dialysis | |
| | Outpatient Infusion Therapy | |
| | Pathology | |
| | Pharmacy | |
| | Physical Medicine & | |
| | Rehabilitation | |
| | Physical Therapy (Free- | |
| | standing; hospital outpatient | |
| | and ambulatory health care | |
| | facilities) | |
| | Plastic Surgery Revehictory | |
| | Psychiatry Psychology | |
| | Psychology Pulmonology | |
| | Pulmonology Padiation Operatory | |
| | Radiation Oncology Rhoumatology | |
| | Rheumatology Skilled Nursing Facilities | |
| | Skilled Nursing Facilities Speech Thorapy (Free standing) | |
| | Speech Therapy (Free-standing; hospital outpatient and | |
| | ambulatory health care | |
| | facilities) | |
| | Urgent Care Center | |
| | Urology | |
| | Vascular Surgery | |

| Countyi | Facility/Provider Type | Waiver Provisions |
|------------|---|---|
| Solano | Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) Cardiac Surgery Program Narcotic Treatment Programs Oral Surgery Pathology | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| Sonoma | Narcotic Treatment Programs Oral Surgery | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| Stanislaus | Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) Cardiac Catheterization Services Cardiac Surgery Program Cardiothoracic Surgery Colon/Rectal Surgery Genetics Oral Surgery | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| Sutter | Cardiac Surgery Program Neurological Surgery Oral Surgery | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |

| Countyi | Facility/Provider Type | Waiver Provisions |
|---------|--|---|
| Tehama | Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) Anesthesiology Autism Cardiothoracic Surgery Dietician/Nutrition Imaging/Radiology Infectious Diseases Inpatient Substance Abuse Oral Surgery Pathology Urology | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |

Trinity • Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) • Allergy and Immunology

- Anesthesiology
- Audiology
- Autism
- Cardiac Catheterization Services
- Cardiac Surgery Program
- Cardiothoracic Surgery
- Cardiovascular Disease
- Colon/Rectal Surgery
- Dietician/Nutrition
- Emergency Medicine
- Endocrinology
- General Acute Care Hospital
- Genetics
- Gynecology (OB/GYN)
- Hematology
- Imaging/Radiology
- Infectious Diseases
- Inpatient Hospice
- Inpatient Psychiatric Facility
- Inpatient Substance Abuse
- Laboratory
- Mammography
- Maternal and Fetal Medicine
- Medical Oncology & Surgical Oncology
- Narcotic Treatment Programs
- Nephrology
- Neurological Surgery
- Neurology
- Nuclear Medicine
- Ophthalmology
- Optometrist
- Oral Surgery
- Orthotics and Prosthetics
- Outpatient Dialysis
- Outpatient Infusion Therapy

| County | Facility/Provider Type | Waiver Provisions |
|--------|---|---|
| | Pathology Pediatrics PCP Pharmacy Plastic Surgery Primary Care Psychiatry Psychology Pulmonology Radiation Oncology Rheumatology Speech Therapy (Free-standing; hospital outpatient and ambulatory health care facilities) Urgent Care Center Urology | |
| Tulare | Vascular Surgery Adult residential substance use disorder treatment facility (not including acute, general acute, psychiatric, or chemical dependency recovery hospitals) Cardiac Catheterization Services Cardiac Surgery Program Cardiothoracic Surgery Dietician/Nutrition Genetics Inpatient Hospice Inpatient Substance Abuse Pathology Psychiatry | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |

| Countyi | Facility/Provider Type | Waiver Provisions |
|----------|---|---|
| Tuolumne | Audiology Cardiac Catheterization Services Cardiac Surgery Program Cardiothoracic Surgery Genetics Imaging/Radiology Inpatient Psychiatric Facility Maternal and Fetal Medicine Narcotic Treatment Programs Neurological Surgery Oral Surgery Pathology Plastic Surgery Urgent Care Center Vascular Surgery | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| Ventura | Cardiothoracic Surgery Colon/Rectal Surgery Genetics | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |
| Yolo | Pathology | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |

| Countyi | Facility/Provider Type | Waiver Provisions |
|---------|---|---|
| Yuba | Cardiac Catheterization Services Cardiac Surgery Program Genetics Oral Surgery | Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities. |

 $^{^{\}rm i}$ The service area of the network includes the entire county, unless otherwise denoted.