

**CALIFORNIA DEPARTMENT OF INSURANCE
LONG-TERM CARE (LTC) INSURANCE
COMPANY CUSTOMER SERVICE TELEPHONE NUMBERS**

NAIC	Company Name	Customer Service Telephone Number
61263	BANKERS LIFE AND CASUALTY COMPANY	(800) 231-9150
20443	CONTINENTAL CASUALTY COMPANY	(800) 528-4582
70025	GENWORTH LIFE INSURANCE COMPANY	(800) 456-7766
65838	JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)	(800) 377-7311
58033	KNIGHTS OF COLUMBUS	(800) 524-3611
77720	LIFESECURE INSURANCE COMPANY	(866) 582-7702
65935	MASSACHUSETTS MUTUAL LIFE INSURANCE COMPANY	(800) 272-2216
71412	MUTUAL OF OMAHA	(800) 775-6000
66915	NEW YORK LIFE INSURANCE COMPANY	(800) 224-4582
69000	NORTHWESTERN LONG TERM CARE INSURANCE COMPANY	(800) 890-6704
86231	TRANSAMERICA LIFE INSURANCE COMPANY	(800) 338-0257

Source: 2015 Long Term Care Rate Guide Data Call
Statistical Analysis Division

as of December 2015
Updated March 16, 2016