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# Home Inventory Guide



California Department of Insurance



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#### Introduction

Listing all your possessions in the event of a disaster such as fire, an earthquake or burglary can be difficult. The emotions experienced after a loss may present a big challenge when you try to remember all of your personal possessions. Natural Disasters can strike anywhere at anytime. It is very important to take inventory of your personal property before you have a loss.

A complete household inventory can help you establish:

- A record of the contents of your home and their value.
- A record of serial numbers of your electronic goods and appliances.
- An indication of whether or not your insurance coverage is adequate.

This booklet is strictly intended as a guide to aide and assist you in documenting your possessions. Each home is unique in it's structure. Therefore, it may be necessary for you to copy certain pages or add additional sheets to complete your inventory. Please feel free to copy any page you may need.

A home inventory should be completed to keep track of your belongings and valuable items. A home inventory guide is available to all consumers through the Department of Insurance by calling us at 800-927-4357 or visit our website at www.insurance.ca.gov and download the Home Inventory Guide.

In addition, the National Association of Insurance Commissioners (NAIC) has launched an app for your iPhone® or Android phone which allows users to create a home inventory of your possessions. The free app lets you quickly photograph and capture images, descriptions and serial numbers, and stores the information electronically for safekeeping. The app organizes everything by room and category, and creates a back-up file for e-mail sharing. Photographs of household goods are especially helpful when an item is hard to describe on paper, or if a purchase receipt cannot be obtained. Each photograph should be labeled with date stamps and any additional pertinent information.

You can get further information by visiting the NAIC website We recommend the following tips:

- 1. Walk around with a video camera, video every drawer and commentary about each item, email to someone offsite; or
- 2. Use the NAIC myHOME Scr.APP.book app which is available through iTunes for iPhone® and the Android Marketplace; or
- 3. Use this Department of Insurance paper version which provides insurance information and tips.

A copy of the inventory and supporting documentation, such as receipts and model numbers, should be stored in a safe place, such as a safe-deposit box, work office, or a relative's house. These records should also include financial documents such as insurance policies and mortgage information.

#### **Need For Documentation**

We recommend that you document all the personal property in your residence. Please use this booklet as a guide . While the pages of the booklet may include the main sections of your home many other areas may not be indicated. Do not forget the other areas such as extra closets, pantries, basements, attic, etc. Go through each room; write down and take photos or videos of everything in the room.

If you take videos, the video should include copies of receipts (if available) next to the item and also clearly show the serial number (if applicable). If video is used remember to date stamp all documents; the date of the recording. We encourage you to have a friend or family members operate the video while you narrate in a slow and clearly audible tone.

#### Storage Of Inventory Guide

Storage of your Home Inventory Guide is essential. We recommend that you keep an updated copy of the document in hard copy or electronic storage devise (such as an external drive or flash drive) in at least two of the following places:

- Fire resistant box in your home, i.e., a safe.
- At your place of employment in a locked cabinet.
- With a family member, close friend or relative.
- With your accountant and/or lawyer.
- Safety deposit box.

Remember it is important to store copies of your inventory in a safe place away from your home.

#### Updating your Inventory Guide

Updating your Home Inventory Guide is very important. Major purchases such as flat screen televisions and refrigerators should be updated at your earliest convenience after the purchase. We suggest you review and update your Home Inventory Guide three of four times a year (such as at the beginning of each season) to keep the document current. Once you have completed your updates, check with your agent or insurance company to determine if your coverage is adequate or if additional coverage is needed.

#### Homeowner's Bill of Rights

The largest single investment most consumers make is their home and related property. In order to best protect these assets, it is wise for consumers to understand the homeowner's insurance market. Consumers should consider the following:

Read your policy carefully and understand the coverage and limits provided. Homeowners insurance policies contain sub limits for various coverages such as personal property, debris removal, additional living expenses, detached fences, garages, etc.

- Keep accurate records of renovations and improvements to the structure of your home, as it could affect your need to increase your coverage.
- Maintaining a list of all personal property, pictures, and video equipment may help in case of a loss. The list should be stored away from your home.
- Comparison shop for insurance, as not all policies are the same and coverages and prices vary.
- Take time to determine the cost to rebuild or replace your property in today's market. You can seek an independent evaluation of this cost.
- You may select a licensed contractor or vendor to repair, replace, or rebuild damaged property covered by the insurance policy.
- An agent or insurance company may help you establish policy limits that are adequate to rebuild your home.
- Once the policy is in force, contact your agent or insurance company immediately if you believe your policy limits may be inadequate.

A Consumer is entitled to receive information regarding homeowner's insurance. The following is a limited overview of information that your insurance company can provide:

- The California Residential Property Insurance Disclosure.
- An explanation of how your policy limits were established.
- The insurance company's customer service telephone number for underwriting, rating and claims inquiries.
- An explanation for any cancellation or non-renewal of your policy.
- A copy of your policy.
- The toll-free telephone number and internet address (URL) for reporting complaints and concerns about homeowner's insurance issues to the department's consumer services unit.
- In the event of a claim, an itemized, written scope of loss report prepared by the insurer or its adjuster within a reasonable time period.
- In the event of a claim, notification of a consumer's rights with respect to the appraisal process for resolving claims disputes.
- In the event of a claim, a copy of the Fair Claims Practices Regulations.

The information provided herein is not all-inclusive and does not negate or preempt existing California law. If you have any concerns or questions, the officers at our Consumer Hotline are here to help you. Please call us at 800-927-4357 or visit our website at www.insurance.ca.gov.

#### **Insurance Coverages**

#### Attach Here

Please attach a photo copy of your current Homeowner's declarations page(s).

### Homeowner's Policy Information

Name Insured:	
Insurance Company:	
Insurance Company's p	hone number:
Policy Number:	
Agent's Name:	
Agent's Phone number:	

### Structure Or Dwelling Coverage

Along with documenting the personal property within your home, the accurate coverage of your residence itself is a very important aspect of homeowner's insurance.

The replacement cost of your home is based upon its square footage multiplied by the cost per square foot to rebuild your structure. The quality of construction and your home's refinements should also be considered. Unless you are willing to take a loss, the dwelling or structure limit should be the amount it would cost to replace the house. Most insurers have in-house formulas which they use to evaluate the replacement cost of your home. However, you may find these formulas are not necessarily consistent.

#### **READ YOUR POLICY CAREFULLY**

If you do not understand any part of your policy or have questions about what it covers, contact your insurance agent or company.

The cost to rebuild your home may be very different from the market value of your home since reconstruction is based primarily on the cost of labor and materials. Many factors can affect the cost to rebuild your home, including the size of your home, the type of construction, and any unique features. Because of the variability, your independent agent should be able to assist you in establishing an appropriate limit to rebuild your home. You may also wish to contact a local building contractor in order to determine the current cost to rebuild your home per square foot. If this information greatly differs from your insurer's determination, be sure to have the contractor reflect his computations in writing, preferably under his business letterhead.

Lastly, it is important for you to periodically assess and, if necessary, update your insurance limits in order to maintain an appropriate limit that reflects current construction costs. Find out from your agent or insurer if your Homeowners insurance coverage limits are automatically reviewed or increased each year. Remember, ultimately it is your responsibility to make sure you are adequately insured.

### **Living Room Photos**

#### Tape Any Photos\*/DVD/CD Here

1	

## Living Room

Specific	Brand Name/Model	Date Purchased	Purchased Price
How many			
How many			
How many			
Shape			
How many			
Size			
Туре			
How many			
	How many How many How many Shape How many Size Type	How many         How many         How many         Shape         How many         Shape         Joint Contraction         Size         Type         Image: Contraction         Image: Contraction	How many       Image: Constraint of the second

### Living Room continued

se Price
_
se Price
se Price
se Price

### Living Room continued

Window Treatments	Style	Description	Date Purchased	Purchase Price
Check Type  Drapes Blinds Shutters Shades Other		Height Width Number of windows		

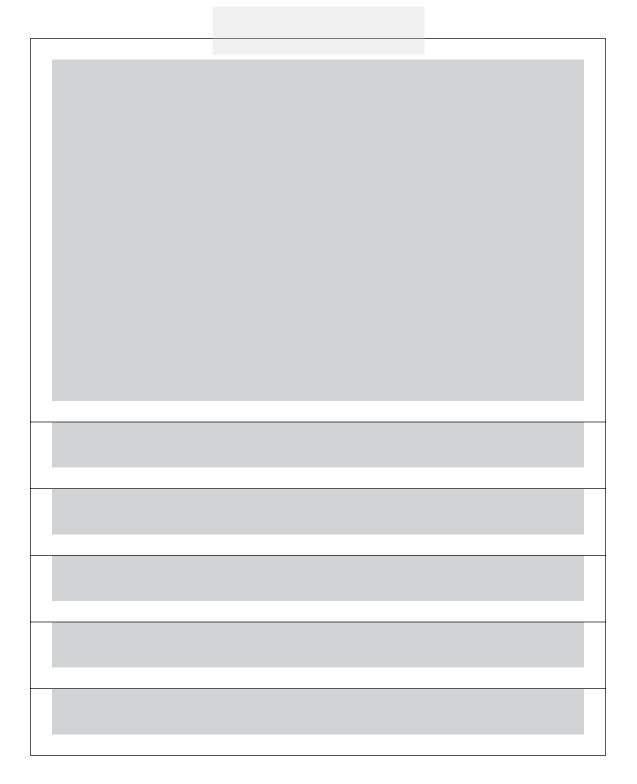
#### Additional items

#### Notes

Living Room Totals \$

### **Dining Room Photos**

#### Tape Any Photos\*/DVD/CD Here



### **Dining Room**

Table	Style	Brand Name or Description	Date Purchased	Purchase Price
Check Type				
□ Square		Dimension:		
Round		\A/idth		
☐ Rectangular ☐ Oval		Width		
Other		Length		
Chairs	Style	Description	Date Purchased	Purchase Price
No. of chairs				
Lamps	Specific	Brand Name/Model	Date Purchased	Purchase Price
No. of lamps	-			
Check Type		Describe Lampshades		
Floor Table top				
Other type				
Silverware	Specific	Brand Name/Model	Date Purchased	Purchase Price
Service for				
how many Sterling Silver				
Silver plate				
Other				
Additional Dinir	ng Room Items		Date Purchased	Purchase Price
China cabinet	Dimension			
Buffet/Server				
Dinnerware				
Service for China				
Correll				
Drapes				
Shades				
Chandelier				
Wall hanging				
	I		<u> </u>	<u> </u>
		Dining Room Totals \$		

### **Kitchen**

Stove/Range	Style	Brand Name/Model/Serial #	Date Purchased	Purchase Price
Stove/Range Check Type		Dimension:		
Free standing		Width		
Counter top		Length		
Other				
Refrigerator	Style	Brand Name/Model/Serial #	Date Purchased	Purchase Price
Check Type				
<ul> <li>Side by Side</li> <li>French Door</li> <li>Drawer</li> <li>Bottom</li> <li>Regular</li> <li>Other</li> </ul>				
Dishwasher	Specific	Brand Name/Model/Serial #	Date Purchased	Purchase Price
Oven	Specific	Brand Name/Model/Serial #	Date Purchased	Purchase Price
No. of ovens				
Included on stove				
Built-in				
Additional Kitche	en Items		Date Purchased	Purchase Price
Microwave Free standing Built-in				
Cutlery/utensils				
Crystal				
Wall hangings				
Ceiling fans				
Window treatments				
Curtains Blinds				
Shades				
Shutters				
Wall hangings				
Eating utensils				
Mixer/Blender				
Telephones				
Other	Specific	Brand Name/Model/Serial #	Date Purchased	Purchase Price

#### **Kitchen Photos**

#### Tape Any Photos\*/DVD/CD Here

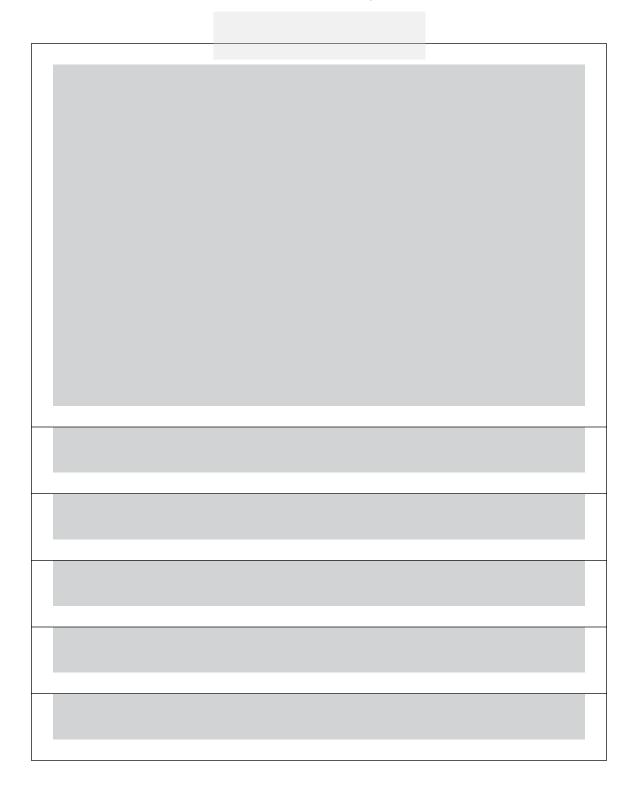

#### Kitchen continued

Cookbooks		Description	Date Purchased	Purchase Price
How many				
Pantry Items	How Many	Description	Date Purchased	Purchase Price
Canisters				
Spices	Specific	Description	Date Purchased	Purchase Price
Pots & Pans	Specific			
		Kitchen Totals \$		

#### **Kitchen Notes**


#### **Master Bedroom and Bath Photos**

#### Tape Any Photos\*/DVD/CD Here



### Master Bedroom

Items	Specific	Brand Name/Description	Date Purchased	Purchase Price
Furniture				
Armoire				
Bed frame	Size			
Chairs	How many			
Chest of drawers				
Dresser				
Fan (ceiling) free standing				
Bedside tables	How many			
Lamps	How many			
	Size			
Ottoman	Size			
Paintings				
Pictures				
Safe				
Sofa	How many			
Tapestries				
Wall mirrors	Shape			
Other				

#### Master Bedroom continued

Items	Specific	Brand Name/Description	Date Purchased	Purchase Price
Electronics	-			
Television				
VCR				
Playstation/Xbox/etc.				
Surround system				
Other Bedroom Items			Date Purchased	Purchase Price
Area rug/Carpet/etc.				
Window coverings Drapes Shades Shutters Blinds				
Clock radio				
Telephone				

#### Master Bedroom continued

Closet Any built -in's			
Clothes			
Shoes			
	Master Bedroom Tota	IS \$	

#### Master Bedroom Notes


### Master Bath

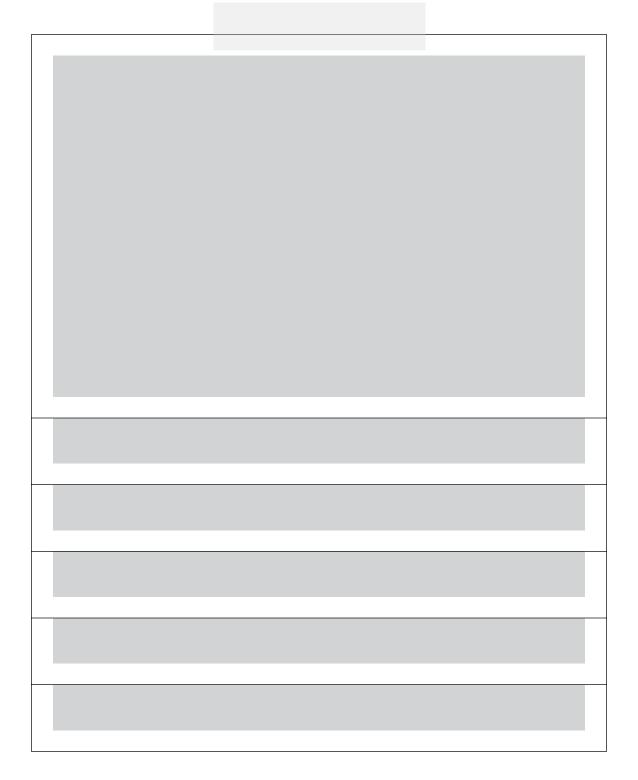
Items	Specific	Brand Name/Description	Date Purchased	Purchase Price
Electric Items			•	•
Hair dryers	How many			
Electric toothbrushes	How many			
Electric razor				
Other Bathroom	Items		Date Purchased	Purchase Price
Hamper				
Soap dish				
Toothbrush holder				
Window treatments				
Pictures				
Bath mats				
Racks				
Wall mirrors	Туре			
Bath Tub	Shape Jacuzzi			
Shower				
Sauna				
		Master Bathroom Totals	\$	

### Bedroom No. 2

Items	Specific	Brand Name/Description	Date Purchased	Purchase Price
Furniture				
Armoire				
Bed frame	Size			
Chairs	How many			
Chest of drawers				
Dresser				
Fan (ceiling)				
Bedside tables	How many			
Lamps	How many Size			
Ottoman	Size			
Mirrors				
Pictures				
Window treatments				
Recliner				
	_			
		Bedroom No. 2 Totals \$		

### Bedroom No. 2 Photos

#### Tape Any Photos\*/DVD/CD Here

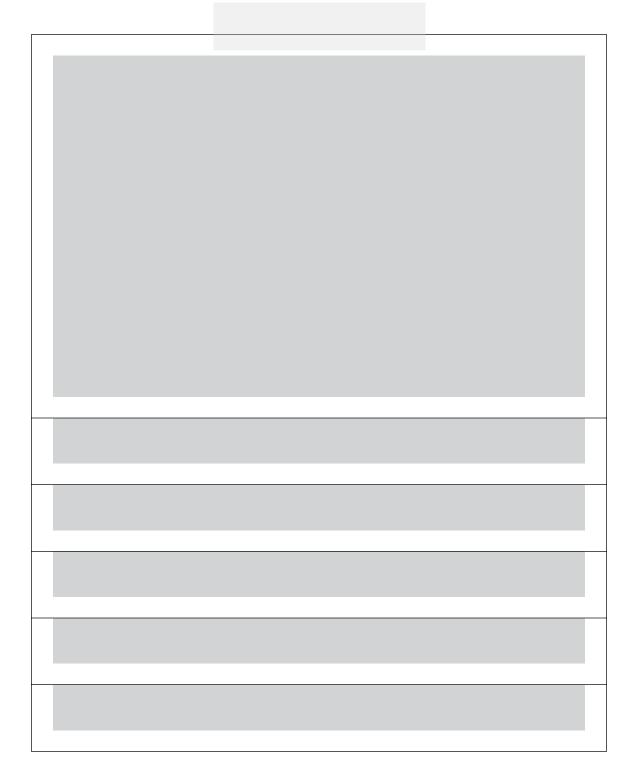


#### Bedroom No. 3

Items	Specific	Brand Name/Description	Date Purchased	Purchase Price
Furniture			•	
Armoire				
Bed frame	Size			
Chairs	How many			
Chest of drawers				
Dresser				
Fan (ceiling)				
Bedside tables	How many			
Lamps	How many			
	Size			
Ottoman	Size			
Mirror				
Pictures				
Window treatments				
		Bedroom No. 3 Totals \$		

#### Bedroom No. 3 Photos

#### Tape Any Photos\*/DVD/CD Here

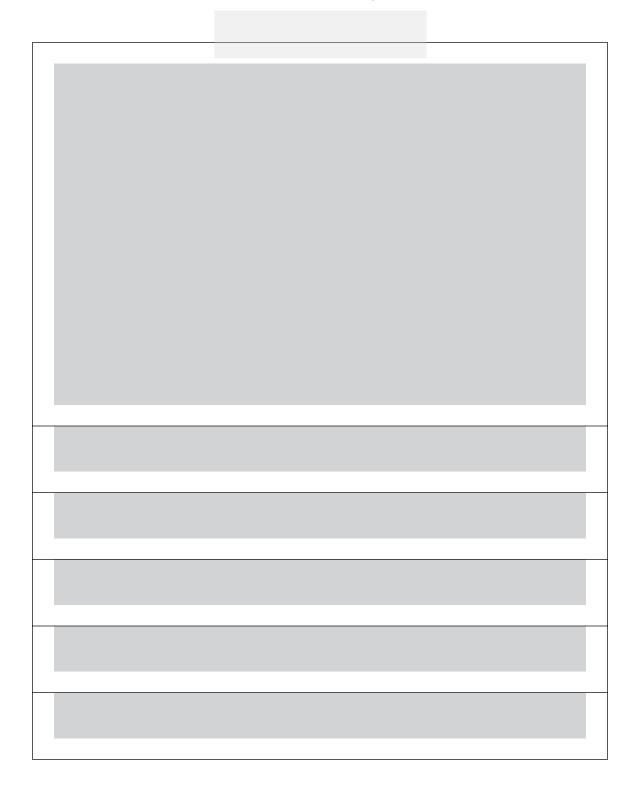


#### Bedroom No. 4

Items	Specific	Brand Name/Description	Date Purchased	Purchase Price
Furniture				
Armoire				
Bed frame	Size			
Chairs	How many			
Chest of drawers				
Dresser				
Fan (ceiling)				
Bedside tables	How many			
Lamps	How many			
	Size			
Ottoman	Size			
Mirror				
Pictures				
Window treatments				
		Bedroom No. 4 Totals \$		

#### Bedroom No. 4 Photos

#### Tape Any Photos\*/DVD/CD Here



### Bathroom No. 2

Items	Specific	Brand Name/Description	Date Purchased	Purchase Price
Bath mats				
Electric toothbrushes				
Flooring				
Hair dryers				
Hamper				
Razor				
Chairs				
Bath tub or combination				
Shower curtains				
Soap dish				
Towels				
Pictures				
Window treatments				
Commode				
	l	Bathroom No. 2 Totals \$		

#### **Bathroom Photos**

# Photos For All Bathrooms except Master Bath Tape Any Photos\* / DVD/ CD Here

### Bathroom No. 3

Items	Specific	Brand Name/Description	Date Purchased	Purchase Price
Bath mats				
Electric toothbrushes				
Flooring				
Hair dryer				
Hamper				
Razor				
Chairs				
Bath tub or combination				
Shower curtains				
Soap dish				
Towels				
Pictures				
Window treatments				
Commode				
		Bathroom No. 3 Totals \$		

### Bathroom No. 4

Items	Specific	Brand Name/Description	Date Purchased	Purchase Price		
Bath mats						
Electric toothbrushes						
Flooring						
Hair dryer						
Hamper						
Razor						
Chairs						
Bath tub or combination						
Shower curtains						
Soap dish						
Towels						
Pictures						
Window treatments						
Commode						
Bathroom No. 4 Totals \$						

# Family Room

Items	Specific	<b>Brand Name/Description</b>	Date Purchased	Purchase Price
Furniture				
Sofa				
End tables	How many			
Coffee tables				
Loveseat				
Lamps				
Electronics				
Surround system				
Gaming systems				
DVD player				
Other Room Item	ns			
Flooring				
Pictures/Paintings				
Window treatments				
Telephone				
Movies				
		Family Room Totals \$		

### Family Room Notes

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#### Family Room Photos

#### Tape Any Photos\* /DVD/CD Here

Start at bottom, tape and layer each photo.

\* Be sure to label each photo.

### **Office/Library/Study**

Items	Specific	Brand Name/Description	Date Purchased	Purchase Price
Furniture				
Chairs	How many			
Desk	How many			
End tables	How many			
	Shape			
Lamps	How many			
	Size			
Book cases				
File cabinets				
Printer table	How many			
Pictures				
Other Items				
Window treatments				
Floor treatment				
Books				
Telephone				
Book shelves				
Other				
		Office/Library/Study Totals	<b>\$</b>	

### Den or Loft

Items	Specific	Brand Name/Description	Date Purchased	Purchase Price	
Furniture	-				
Chairs	How many				
Coffee table	How many				
End tables	How many				
	Shape				
Lamps	How many				
	Size				
Window treatments					
Ceiling fan					
Floor treatment					
Built-in's					
	Den or Loft Totals \$				

### **Linen Closet**

Items	Color	Description	Date Purchased	Purchase Price		
Bedroom Linens	3edroom Linens					
Table Linens						
Bath Linens						
		Linen closet Totals \$				

### **Books**

Category	Series	Titles	Date Purchased	Purchase Price
			Ι	Г
		Book Totals \$		

### Jewelry

Items	Specific	Brand Name/Description	Date Purchased	Purchase Price	
	Jewelry Totals \$				

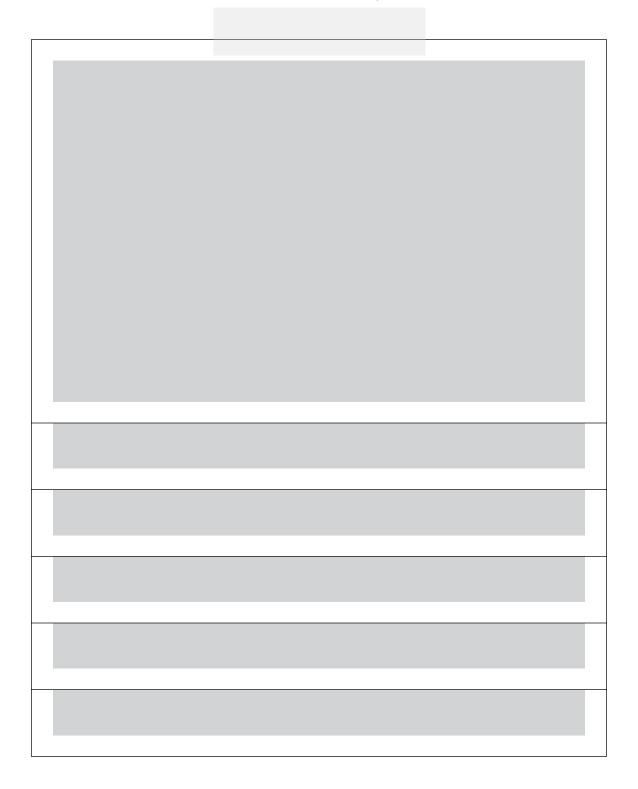
#### Disclaimer

Most insurance policies only provide a limited amount of coverage for jewelry, collectibles and fine arts. We encourage you to schedule your jewelry, collectibles and fine arts to make sure these items are adequately covered. Your insurer will in turn cover the scheduled items for their appraised value. Please contact your insurer or insurance agent to discuss scheduling these items.

#### Jewelry Photos

#### Tape Any Photos\* /DVD/CD Here

Start at bottom, tape and layer each photo. \* Be sure to label each photo.



## **Collectibles**, Fine Arts & Antiques

Items	Specific	Brand Name/Description	Date Purchased	Purchase Price	
	1		1		
	Collectibles, Fine Arts & Antiques Totals \$				

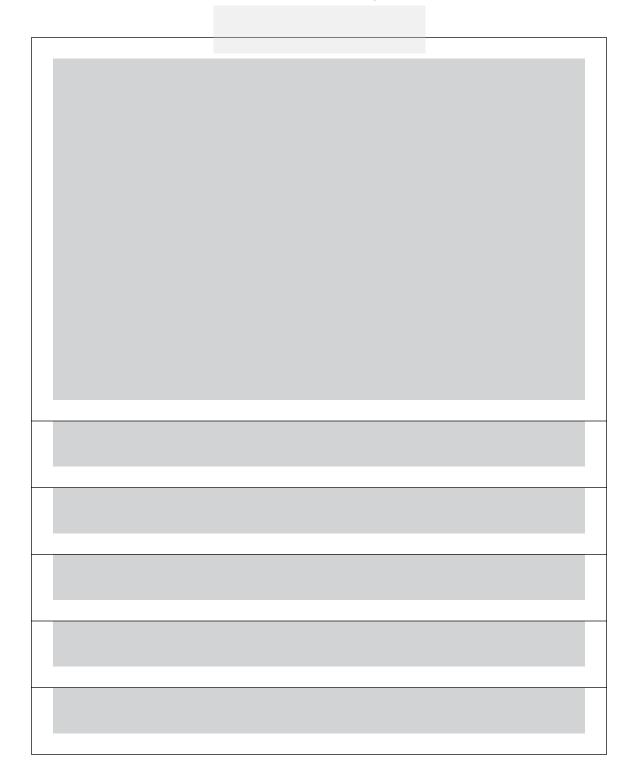
#### Disclaimer

Most insurance policies only provide a limited amount of coverage for jewelry, collectibles and fine arts. We encourage you to schedule your jewelry, collectibles, Antiques and fine arts to make sure these items are adequately covered. Your insurer will in turn cover the scheduled items for their appraised value. Please contact your insurer or insurance agent to discuss scheduling these items.

### Collectibles, Fine Arts & Antique Photos

Tape Any Photos\* /DVD/CD Here

Start at bottom, tape and layer each photo. \* Be sure to label each photo.



# Garage/Workshop

Items	Specific	Brand Name/Description	Date Purchased	Purchase Price	
Tools					
Saws					
Drills					
Other items			1		
Work bench					
Ladders					
Lawn mower					
Edger					
Blower					
Cabinets					
	Garage/Workshop Totals \$				

### **Outdoor Equipment Items**

Items	Specific	Brand Name/Description	Date Purchased	Purchase Price	
Furniture			1		
Bench/Swings					
Storage units					
Patio set					
BBQ grill					
Umbrella or canopy					
Pool/Spa equipm	ent				
Additional outdoo	or items				
	Outdoor Equipment Items Totals \$				

### **Computer Equipment**

Items	Specific	Brand Name/Description	Date Purchased	Purchase Price
Monitor				
Computer tower/CPU				
Keyboard				
Mouse				
Scanner/copier				
Digital camera				
2nd monitor				
External drive				
External modem				
Speakers				
Laptop				
Digital camera				
		Computer Equipment Totals	\$	

#### Disclaimer

Most insurance policies only provide a limited amount of coverage for computer equipment. We encourage you to schedule any computer equipment if it exceeds your policy limits to be certain these items are adequately covered. Your insurer will in turn cover the scheduled items. Please contact your insurer or insurance agent to discuss scheduling these items.

# Other\_\_\_\_\_

Items	Specific	Brand Name/Description	Date Purchased	Purchase Price	
	Other Totals \$				

### Sporting Equipment

Items	Specific	Brand Name/Description	Date Purchased	Purchase Price
Golf clubs				
Golf bags				
Bowling balls				
Bowling equipment				
Bikes				
His				
Hers				
Other gear				<u> </u>
Sporting Equipment Totals \$				

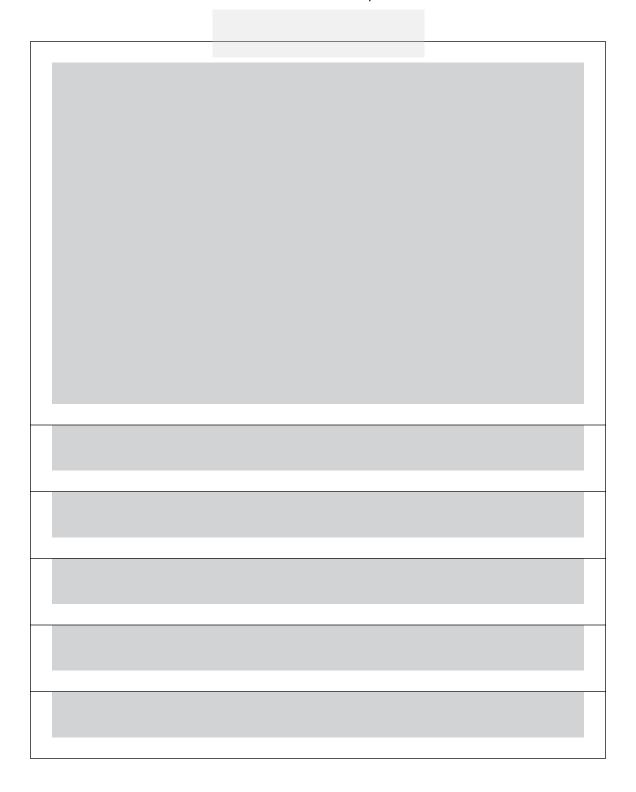
### **Other Miscellaneous Items**

Items	Specific	Brand Name/Description	Date Purchased	Purchase Price
Pet items				
Dog house				
Litter box				
Miscellaneous Totals \$				



#### Tape Any Photos\* /DVD/CD Here

Start at bottom, tape and layer each photo. \* Be sure to label each photo.





#### Tape Any Photos\*/DVD/CD Here

Start at bottom, tape and layer each photo. \* Be sure to label each photo.

# Summary

We hope this has proved to be more than an exercise for you. Your home and its furnishings are normally your greatest possessions. Taking stock of your real and personal property not only provides a measure to compare your insurance coverage by, it also allows an individual to gain a true perspective of what their possessions mean to them.

#### Summary of Items

Totals from page(s)	Room or Category	Cost	Replacement cost at time of loss
9 -11	Living Room		
13	Dining Room		
14 -17	Kitchen		
18-22	Master Bedroom		
23	Master Bath		
24	Bedroom No. 2		
26	Bedroom No. 3		
28	Bedroom No. 4		
30	Bathroom No. 2		
32	Bathroom No. 3		
33	Bathroom No. 4		

### Summary of Items continued

Prices from page(s)	Room or Category	Cost	Replacement cost at time of loss
34 - 35	Family Room		
36	Office/Library/Study		
37	Den or Loft		
38	Linen Closet		
39	Books		
40	Jewelry		
42	Collectibles/Fine Arts/Antiques		
44	Garage/Workshop		
45	Outdoor Equipment		
46	Computer Equipment		
47	Other		
48	Sporting Equipment		
49	Miscellaneous		
	Grand total as of date / / \$_	\$_	

#### Notes

### Talk to the Department of Insurance

We are the state agency that regulates the insurance industry. We also work to protect the rights of insurance consumers.

Contact the California Department of Insurance (CDI):

- If you feel that an insurance agent, broker, or company has treated you unfairly.
- If you have questions or concerns about insurance.
- If you want to order CDI brochures.
- If you want to file a request for assistance against your agent, broker, or insurance company.
- If you are having difficulty filing a claim with your insurance company.
- To check the license of an agent, broker, or insurance company.



#### Call:

Consumer Hotline 1-800-927-4357 1-800-482-4833 TDD 8:00 AM to 5:00 PM, Monday to Friday, except holidays

#### Visit us on the Web at:

#### www.insurance.ca.gov

#### Write:

California Department of Insurance 300 South Spring St., South Tower, Los Angeles, CA 90013

#### Visit us in person:

300 South Spring St., South Tower, 9th Floor, Los Angeles, CA 90013 8:00 AM to 5:00 PM, Monday to Friday, except holidays

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# Additional Storage

Use this envelope to store other important items, such as documents, receipts, digital media (CD-ROMs, videotapes, video discs, DVDs, flash drives) or additional photos.

#### The California Department of Insurance

Consumer Education and Outreach Bureau 300 South Spring Street, South Tower, Los Angeles, CA 90013

1-800-927-4357 (Consumer Hotline) 1-800-482-4833 (TDD) 1-877-401-9550 (Consumer Education & Outreach) www.insurance.ca.gov



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