

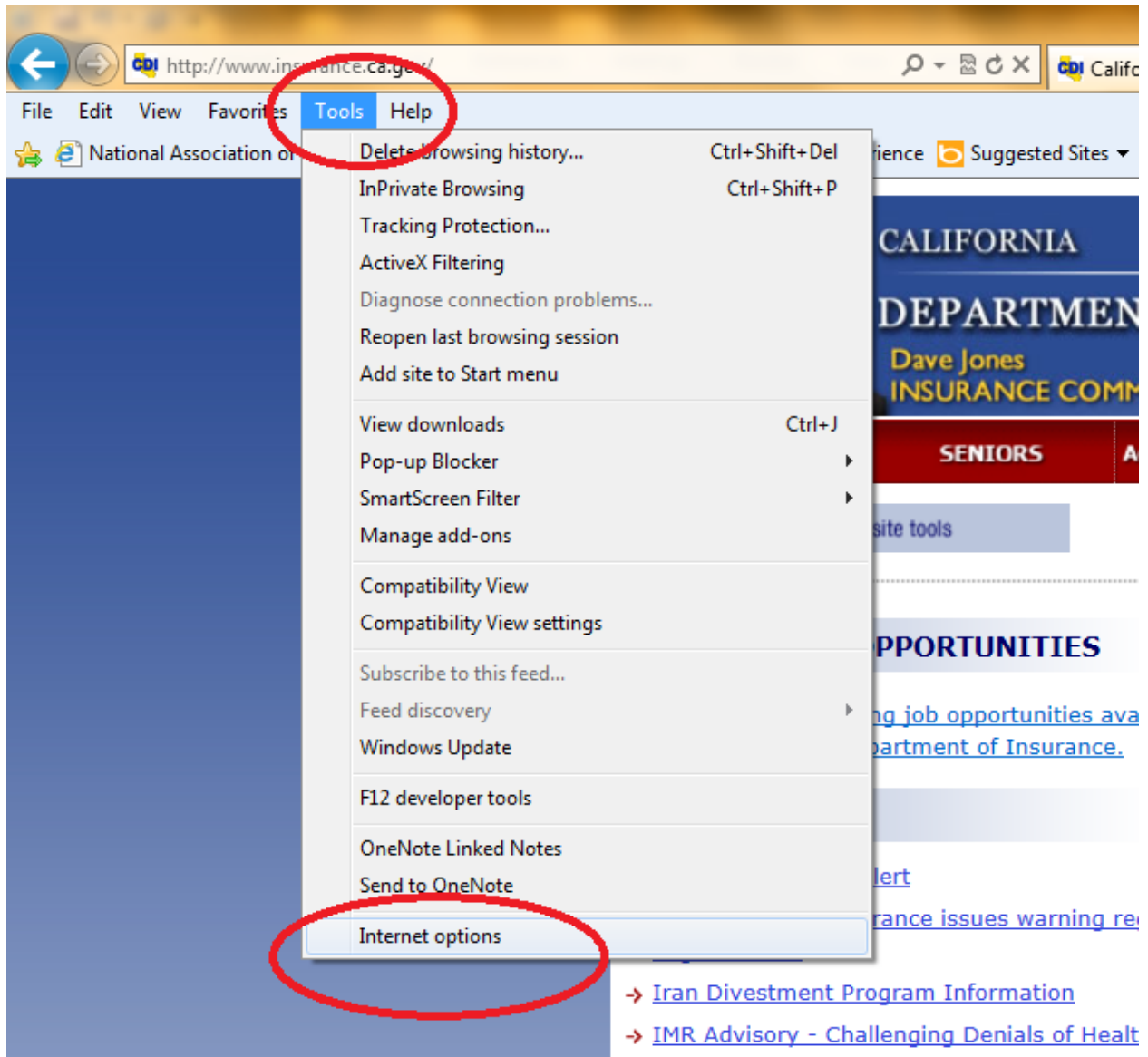
## Instructions for Deleting Web Cookies from Browser

### Internet Explorer

#### **Step 1:**

Go to the TOOLS menu by doing the following:

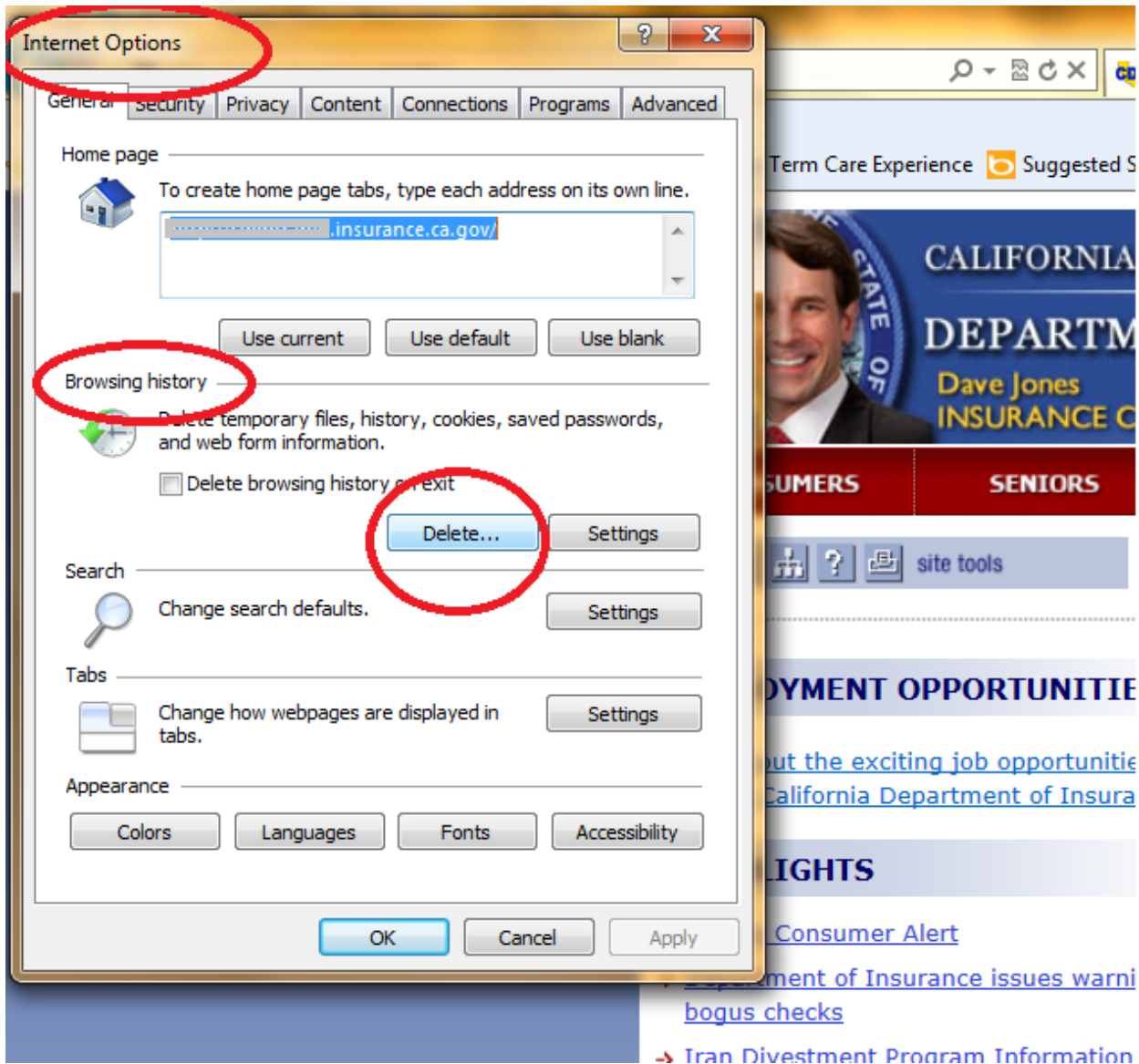
- From menu bar at the top, select **TOOLS** (see image below)
- Once the Tools menu is open, select **INTERNET OPTIONS** (See image below)



## **Step 2:**

From the INTERNET OPTIONS menu, you can now begin to delete your web cookies by following these steps:

- Under BROWSING HISTORY (see image below)
- Select **DELETE** (See image below)



### **Step 3:**

Check and Confirm Deletion Options:

- After selecting the DELETE button, the delete option menu is shown (see image below)
- **MAKE SURE** that the **PRESERVE FAVORITES WEBSITE DATA** box is **NOT-CHECKED**
- **MAKE SURE** that the **TEMPORARY INTERNET FILES** box is **CHECKED**
- **MAKE SURE** that the **COOKIES** box is **CHECKED**
- Select **DELETE** (See image below)
- Got back to CDI's Statistical Plan Website to try again:

<http://www.insurance.ca.gov/0400-news/0200-studies-reports/1100-statistical-plans/index.cfm>

**Must not be checked**

**Must be checked**

**Must be checked**

**Click on the DELETE button**

**Delete Browsing History**

- Preserve Favorites website data**  
Keep cookies and temporary Internet files that enable your favorite websites to retain preferences and display faster.
- Temporary Internet files**  
Copies of webpages, images, and media that are saved for faster viewing.
- Cookies**  
Files stored on your computer by websites to save preferences such as login information.
- History**  
List of websites you have visited.
- Download History**  
List of files you have downloaded.
- Form data**  
Saved information that you have typed into forms.
- Passwords**  
Saved passwords that are automatically filled in when you sign in to a website you've previously visited.
- ActiveX Filtering and Tracking Protection data**  
A list of websites excluded from filtering, and data used by Tracking Protection to detect where websites might be automatically sharing details about your visit.

[About deleting browsing history](#)

**CALIFORNIA DEPARTMENT OF INSURANCE**  
Dave Jones  
INSURANCE COMMISSIONER

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