



The California Department of Insurance (CDI) Online Assistance System for Insurer Submittals (OASIS) project converts its current paper-based insurance application and fee payment processes to automated paperless web-based processes for insurers doing business in the State of California.

OASIS is using Serena Business Mashups (SBM) to automate the back-office processes used by CDI's Corporate Affairs Bureau (CAB), Financial Analysis Division (FAD) and Licensing Background Bureau (LBB) personnel to review, process, and adjudicate Holding Company applications received by CDI.

CDI will soon be automating eight additional application types. According to CDI's CIO Christie Borchin, CDI will receive the following benefits from using SBM to automate the OASIS processes:

- “By using Serena Business Mashups, we are able to eliminate physically copying and routing paper-based forms. This will result in future savings for the State, individual insurers and the environment.”
- “Our new automated mashup process is easily tracked and automatically generates a full audit trail.”
- “Collaboration is inherent in the web-based workflow versus the paper-based environment resulting in greater operating efficiencies”.
- “We (CDI) have been able to mitigate the risk of human error by automatically routing the application to the appropriate personnel.”

About Serena Software, Inc.

Serena is a privately owned company, headquartered in Redwood City, California, with 29 offices in 14 countries and more than 800 employees. Serena provides software on premise and on demand to over 15,000 customers including 96 of the Fortune 100. Serena enables teams of programmers to become more efficient by standardizing and automating development processes across both mainframe and distributed environments. Serena enables IT business analysts and power users to improve productivity with a new generation of Web 2.0 tools to build Business Mashups. Serena Business Mashups can be used to automate common, everyday processes; they are visual and do not require coding. Serena also enables IT executives to gain visibility into their projects, resources and costs - CIOs should have access to the same quality of information about IT as the CFO has about Finance. For more information on Serena, visit <http://www.serena.com>.