

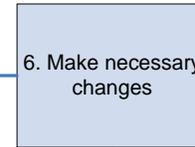
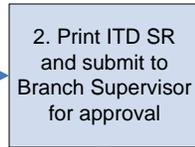
As-Is Process SR1 – Initiate ITD Service Request

Wednesday, April 01, 2009

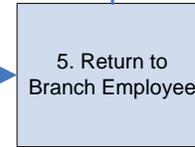
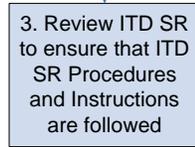
Triggers	Systems	Inputs	Outputs
<ul style="list-style-type: none"> CDI employee requires IT assistance from the Information Technology Division (ITD) 	<ul style="list-style-type: none"> Resource Tracking System (RTS) 	<ul style="list-style-type: none"> ITD Service Request ITD-001 (ITD SR) 	<ul style="list-style-type: none"> IT Project Concept Statement Project Proposal Summary

Branch Employee

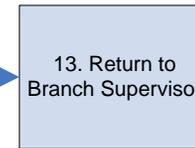
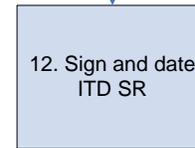
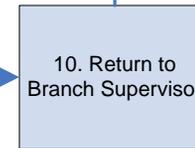
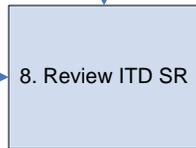
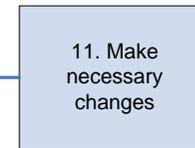
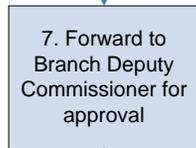
The ITD SR is a PDF form located on the CDI Intranet



Branch Supervisor



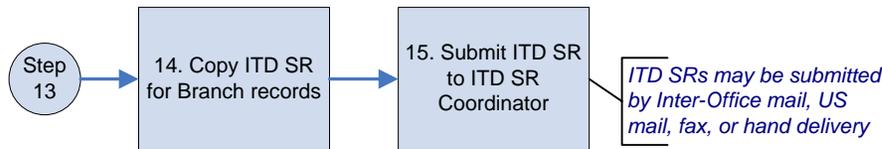
Branch Deputy Commissioner



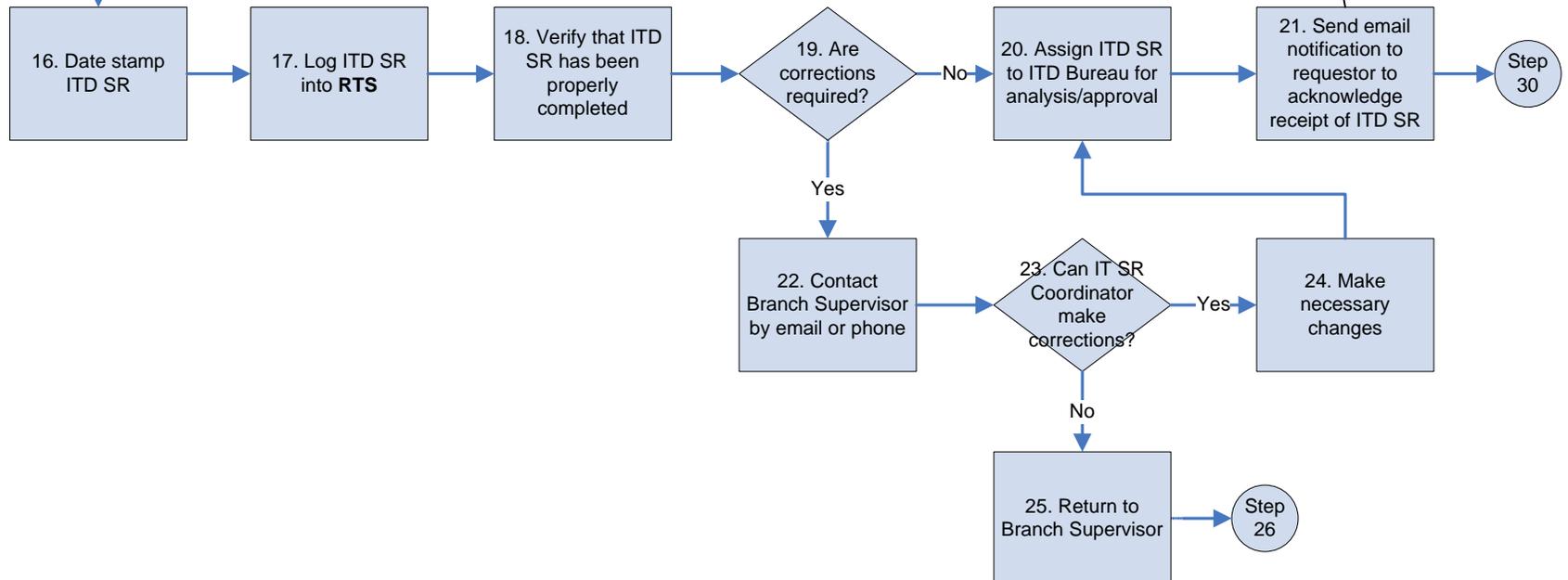
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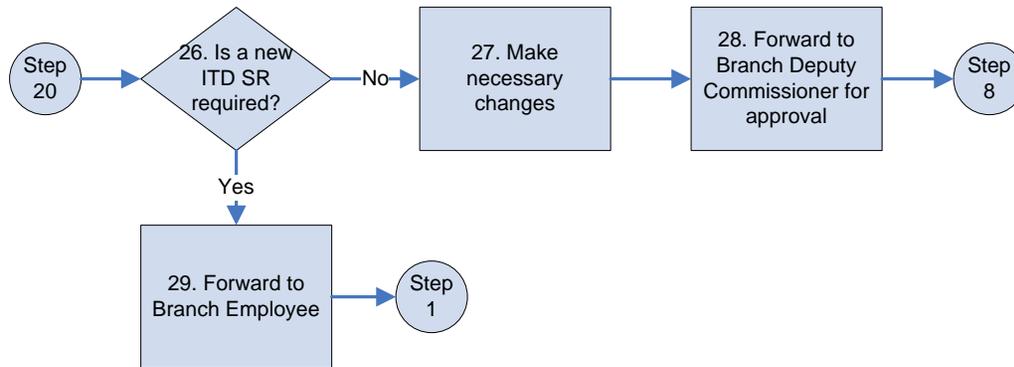
ITD SR Coordinator



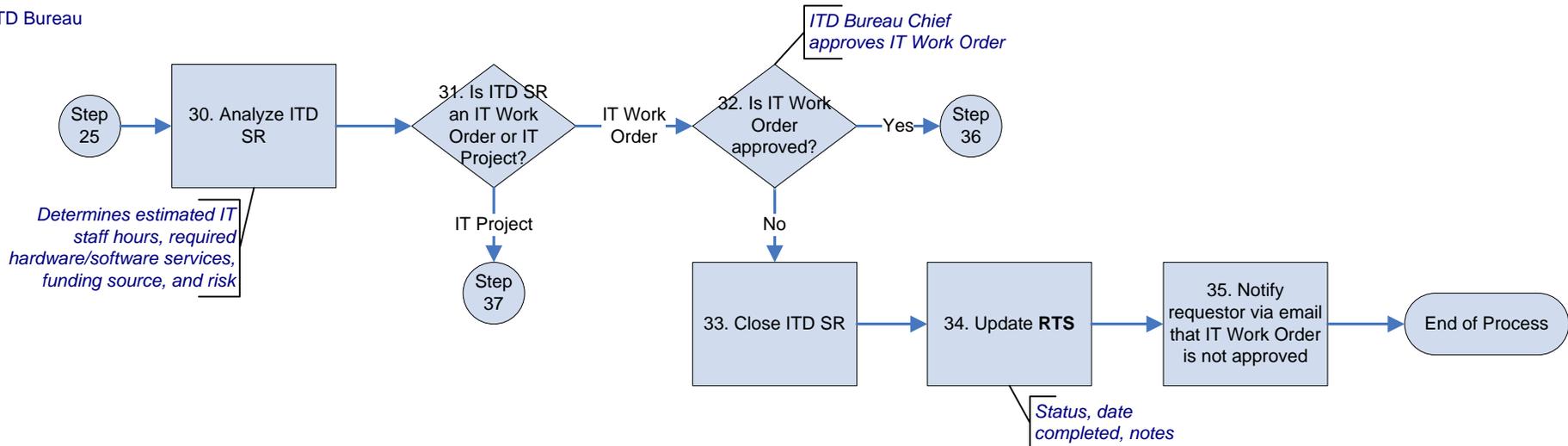
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ITD Bureau



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