



## 6<sup>TH</sup> ANNUAL INSURANCE DIVERSITY SUMMIT

*HOSTED BY THE CALIFORNIA DEPARTMENT OF INSURANCE*

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TUESDAY, NOVEMBER 28, 2017  
CALIFORNIA STATE UNIVERSITY, SACRAMENTO

### MORNING PLENARY – PANEL: THE ROAD MAP TO DIVERSITY, PANELIST

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**Karina DeLaCruz**  
**CSAA Insurance Exchange**

Karina DeLaCruz serves as the culture and inclusion executive at CSAA Insurance Group based in Walnut Creek, CA. and is responsible for leading company culture initiatives, diversity and inclusion strategies, employee communications and change management. She has extensive background and expertise in Human Resources, Diversity and Inclusion, Leadership Development, Business Operations and Customer Service. In her role at CSAA Insurance Group, she is responsible for the design and execution of the company's diversity and inclusion strategy and oversees all of their diversity and inclusion initiatives and programs.

<http://www.insurance.ca.gov/diversity/>