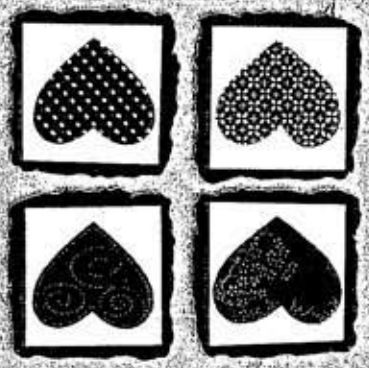
Thank you
from the bottom of my heart.



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Dear Mr. Cignarale, Jan. 24, 2007

I can't thank you enough for the assistance you gave me following the Insurance Commissioner's town hall-style meeting earlier this month.

After putting in several calls to my insurance company, [redacted], & getting no response you came to the rescue. The day after the meeting, [redacted] from [redacted] contacted us & assured us that we would be paid the maximum amount of our policy in no time.

Whatever you said &/or action you took to remedy the situation was more than effective & for that, my husband & I are infinitely grateful. Thank you!

While we cannot explain our profound loss & pain following the Sayre wildfire on Nov. 15, it's the quick, compassionate & effective response of people such as yourself that truly help ease our discomfort. You've restored our faith in governmental authority (seriously) & in human kindness. Thank you again!

[redacted]