Step 1:

Go to the TOOLS menu by doing the following:

- From menu bar at the top, select **TOOLS** (see image below)
- Once the Tools menu is open, select **INTERNET OPTIONS** (See image below)
Step 2:

From the INTERNET OPTIONS menu, you can now begin to delete your web cookies by following these steps:

- Under BROWSING HISTORY (see image below)
- Select DELETE (See image below)
Step 3:

Check and Confirm Deletion Options:

- After selecting the DELETE button, the delete option menu is shown (see image below)
- **MAKE SURE** that the **Preserve Favorites Website Data** box is NOT-CHECKED
- **MAKE SURE** that the **Temporary Internet Files** box is CHECKED
- **MAKE SURE** that the **Cookies** box is CHECKED
- Select DELETE (See image below)
- Got back to CDI’s Statistical Plan Website to try again:
  