

2004 Commissioner's Report on Underserved Communities

Table D - Service Office Data per Company

Company	Business Type	Number of Service Offices in California *	Number of Service Offices in Underserved Communities	Percentage of Offices in California that are in the Underserved Communities
21st Century Ins Cos	Personal	20	4	20.0%
Ace American Ins Co	Commercial	6	1	16.7%
Allied Prop & Cas Ins Co	Personal	3	0	0.0%
Allstate Ind Co	Personal	1,294	88	6.8%
	Commercial	1,294	88	6.8%
Allstate Ins Co	Personal	1,294	88	6.8%
	Commercial	1,294	88	6.8%
Allstate Prop & Cas Ins Co	Personal	1,294	88	6.8%
	Commercial	1,294	88	6.8%
Amco Ins Co	Personal	3	0	0.0%
	Commercial	3	0	0.0%
American Hardware Mut Ins Co	Commercial	15	0	0.0%
American Home Assur Co	Personal	1	0	0.0%
	Commercial	6	2	33.3%
American Intl Ins Co Of CA	Personal	4	1	25.0%
American Security Group	Personal	1,842	116	6.3%
AXIS Reins Co	Commercial	1	1	100.0%
Balboa Life & Casualty Group	Personal	1	0	0.0%
California Ins Group	Personal	6	0	0.0%
	Commercial	7	0	0.0%
California State Auto Asn Inter-Ins	Personal	122	3	2.5%
Century-Natl Ins Co	Personal	2	2	100.0%
CNA Ins Group	Personal	4	0	0.0%
	Commercial	4	0	0.0%

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Coast Natl Ins Co	Personal	1	0	0.0%
Commerce West Ins Co	Personal	1	0	0.0%
Contractors Bonding & Ins Co	Commercial	4	0	0.0%
Converium Ins North Amer Inc	Personal	2	0	0.0%
CSE Ins Group	Personal	3	0	0.0%
	Commercial	3	0	0.0%
Depositors Ins Co	Personal	3	0	0.0%
EMC Ins Group	Commercial	40	1	2.5%
Executive Risk Ind Inc	Personal	1	0	0.0%
Farmers Ins Cos	Personal	5,677	303	5.3%
	Commercial	5,673	303	5.3%
Federal Ins Co	Personal	7	2	28.6%
	Commercial	7	2	28.6%
Fidelity Natl Ins Co	Personal	1	0	0.0%
Financial Ind Co	Personal	2,203	269	12.2%
Financial Pacific Ins Co	Commercial	1	0	0.0%
Firemans Ins Group	Personal	493	28	5.7%
	Commercial	1,017	62	6.1%
Foremost Ins Cos	Personal	31	1	3.2%
Geico General Ins Co	Personal	1	0	0.0%
GMAC Ins Co Online Inc	Personal	5	1	20.0%
Golden Eagle Ins Corp	Commercial	3	0	0.0%
Government Employees Ins Co	Personal	1	0	0.0%

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Grange Ins Group	Personal	1	0	0.0%
	Commercial	1	0	0.0%
Granite State Ins Co	Personal	1	1	100.0%
	Commercial	6	2	33.3%
Great American Alliance Ins Co	Commercial	11	3	27.3%
Great American Assur Co	Commercial	11	3	27.3%
Great American Ins Co	Personal	24	1	4.2%
	Commercial	11	3	27.3%
Great American Ins Co of NY	Commercial	11	3	27.3%
Great American Spirit Ins Co	Personal	21	1	4.8%
Great Divide Ins Co	Commercial	38	1	2.6%
Great Northern Ins Co	Commercial	7	2	28.6%
Greenwich Ins Co	Commercial	7	0	0.0%
Guideone Mut Ins Co	Commercial	1	0	0.0%
Guideone Specialty Mut Ins Co	Commercial	1	0	0.0%
Hartford Ins Group	Personal	3	0	0.0%
	Commercial	8	1	12.5%
Hartford Steam Boil Inspec & Ins Co	Commercial	1	1	100.0%
Homesite Ins Co Of CA	Personal	1	0	0.0%
Hudson Ins Co	Personal	661	162	24.5%
	Commercial	3	0	0.0%
ICW Ins Group	Personal	1	0	0.0%
	Commercial	1	0	0.0%
Infinity Ins Cos	Personal	8,019	1,502	18.7%

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Integon Preferred Ins Co	Personal	211	9	4.3%
Interins Exch Of The Automobile Club	Personal	78	8	10.3%
Liberty Mutual Group	Personal	23	1	4.3%
	Commercial	7	1	14.3%
Lumbermens Mutual Casualty Gp (Personal)	Personal	382	20	5.2%
Mercury Ins Group	Personal	70	0	0.0%
MIC General Ins Corp	Personal	5	1	20.0%
Mitsui Sumitomo Ins Group	Commercial	3	0	0.0%
National Alliance Ins Co	Personal	5	1	20.0%
National American Ins Co Of CA	Personal	2	1	50.0%
National General Ins Co	Personal	13	2	15.4%
Nationwide Ins Group (Allied Division)	Personal	3	0	0.0%
	Commercial	3	0	0.0%
Netherlands Ins Co The	Commercial	3	0	0.0%
Northwestern Pacific Ind Co	Personal	7	2	28.6%
Ocean Harbor Cas Ins Co	Personal	1	0	0.0%
Oregon Mut Ins Co	Personal	224	7	3.1%
	Commercial	224	7	3.1%
Pacific Ind Co	Commercial	7	2	28.6%
Pacific Prop & Cas Co	Personal	43	1	2.3%
Pacific Specialty Ins Co	Personal	5,120	431	8.4%
	Commercial	2,220	260	11.7%
Peerless Ins Co	Commercial	3	0	0.0%

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Permanent General Assur Corp	Personal	9	1	11.1%
Philadelphia Ind Ins Co	Commercial	1,363	64	4.7%
Progressive Ins Group	Personal	13	1	7.7%
Public Service Mut Ins Co	Commercial	1	0	0.0%
QBE Ins Corp	Personal	2	0	0.0%
Republic Ind Co of CA	Personal	15	2	13.3%
Safeco Ins Group	Personal	3	0	0.0%
	Commercial	3	0	0.0%
Safeway Ins Co	Personal	1	0	0.0%
Sequoia Ins Co	Personal	1	0	0.0%
	Commercial	10	0	0.0%
Sirius Amer Ins Co	Personal	590	111	18.8%
	Commercial	167	11	6.6%
Southern Ins Co	Personal	2	0	0.0%
St Paul Ins Group	Commercial	13	3	23.1%
State Farm Ins Group	Personal	1,937	69	3.6%
	Commercial	1,937	69	3.6%
Sterling Cas Ins Co	Personal	1,122	247	22.0%
Tokio Marine & Fire Ins Co Ltd Us Br	Personal	9	0	0.0%
	Commercial	7	0	0.0%
Travelers Ins Cos	Personal	9	1	11.1%
	Commercial	9	1	11.1%
Unigard Ins Group	Personal	3	0	0.0%
	Commercial	3	0	0.0%

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Unitrin Direct Ins Co	Personal	1	0	0.0%
Unitrin Direct Property & Cas Co	Personal	1	0	0.0%
Unitrin Ins Group	Personal	391	20	5.1%
Valley Ins Co	Personal	52	2	3.8%
	Commercial	66	2	3.0%
Vigilant Ins Co	Personal	7	2	28.6%
	Commercial	7	2	28.6%
Viking Ins Co Of WI	Personal	2	0	0.0%
Western Mutual Ins Group	Personal	1	0	0.0%
Western United Ins Co	Personal	1,060	185	17.5%
Workmens Auto Ins Co	Personal	2	1	50.0%
XL Ins Amer Inc	Commercial	1	1	100.0%
Zurich Ins Cos	Commercial	18	0	0.0%

* Service office consist of sales / marketing and/or claim services. In some instances, an office will perform services for both personal and commercial lines.