## 1996 Commissioner's Report on Underserved Communities

Table E - Agents and Servicing Offices Information for Commercial Auto Liability

Company	Number of Agents in California	Number of Agents in Underserved Communities	Percentage of Agents in California that are in the Underserved Communities 4.67%	Number of Service Offices in California	Number of Service Offices in Underserved Communities	Percentage of Offices in California that are in the Underserved Communities 4.21%
NATIONAL AMERICAN INS CO OF CA	296	93	31.42%	2	1	50.00%
CENTURY-NATIONAL INS CO	1,071	195	18.21%	1	0	0.00%
NATIONAL UNION FIRE INS CO OF PITTS	300	24	8.00%	10	3	30.00%
WILSHIRE INS CO	38	3	7.89%	1	0	0.00%
ST PAUL INS	109	8	7.34%	47	0	0.00%
NEW HAMPSHIRE INS CO	56	4	7.14%	10	3	30.00%
FEDERAL INS CO	244	17	6.97%	9	2	22.22%
ATLANTIC MUTUAL INS COS	87	6	6.90%	2	0	0.00%
VIGILANT INS CO	237	16	6.75%	9	2	22.22%
PACIFIC INDEMNITY CO	237	16	6.75%	9	2	22.22%
AMERICAN HOME ASSURANCE CO	128	8	6.25%	10	3	30.00%
GRANITE STATE INS CO	35	2	5.71%	10	3	30.00%
LANDMARK INS CO	37	2	5.41%	6	2	33.33%
GREAT AMERICAN GROUP	623	33	5.30%	1	0	0.00%
FARMERS INS EXCHANGE	3,599	188	5.22%	3,599	188	5.22%
ALLSTATE INS GROUP	902	42	4.66%	905	42	4.64%
FIREMANS FUND INS CO	1,516	70	4.62%	1,520	70	4.61%
HARTFORD INS COS	5,560	250	4.50%	8	0	0.00%
MERCURY CASUALTY CO	963	40	4.15%	996	40	4.02%
PROGRESSIVE INS	2,365	98	4.14%	4	0	0.00%
CALFARM INS CO	398	15	3.77%	516	16	3.10%
CNA INS COS	1,388	51	3.67%	8	0	0.00%
ZURICH INS COS	665	23	3.46%	14	0	0.00%
FINANCIAL INDEMNITY CO	1,788	56	3.13%	48	1	2.08%
SAFECO INS GROUP	650	20	3.08%	14	0	0.00%
AETNA INS COS	340	10	2.94%	6	0	0.00%

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TOTAL	30,953	1,446	4.67%
TRAVELERS INS COS	340	10	2.94%
STATE FARM INS COS	1,970	51	2.59%
INS CO OF THE WEST	507	13	2.56%
SEQUOIA INS CO	516	12	2.33%
AMERICAN STATES INS COS	1,793	40	2.23%
UNITED STATES FIDELITY&GUARANTY CO	136	3	2.21%
AMCO INS CO	335	7	2.09%
ALLIED MUTUAL INS CO	336	7	2.08%
HARCO NATIONAL INS CO	538	7	1.30%
COMMERCIAL UNION INS COS.	314	4	1.27%
MASSACHUSETTS BAY INS CO	135	1	0.74%
HANOVER INS CO	135	1	0.74%
RANGER INS CO	143	0	0.00%
GRANGE INS ASSOCIATION	68	0	0.00%
AMERICAN RELIABLE INS CO	1	0	0.00%
WAUSAU INS COS	2	0	0.00%
AMICA MUTUAL INS CO	10	0	0.00%
CRUM & FORSTER GROUP	42	0	0.00%
KEMPER INS COS	0	0	N/A
COMMERCE & INDUSTRY INS CO	0	0	N/A
UNITED SOUTHERN ASSURANCE CO	0	0	N/A

Number of Service Offices in California	Number of Service Offices in Underserved Communities	Percentage of Offices in California that are in the Underserved Communities
11,147	469	4.21%
6	0	0.00%
2,085	55	2.64%
3	0	0.00%
6	0	0.00%
396	9	2.27%
159	3	1.89%
2	0	0.00%
2	0	0.00%
58	4	6.90%
388	4	1.03%
1	0	0.00%
1	0	0.00%
24	0	0.00%
2	0	0.00%
0	0	N/A
6	0	0.00%
2	0	0.00%
5	0	0.00%
220	12	5.45%
10	3	30.00%
6	1	16.67%