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Submitted via www.regulations.gov

March 27, 2018

U.S. Department of Health and Human Services
Office for Civil Rights
Attention: Conscience NPRM, RIN 0945-ZA03
Hubert H. Humphrey Building Room 509F
200 Independence Avenue SW
Washington, DC 20201

SUBJECT: Comments on Proposed Rule RIN 0945-ZA03: "Protecting Statutory Conscience Rights in Health Care; Delegations of Authority"

Dear Secretary Azar:

As California's Insurance Commissioner, I lead the largest consumer protection agency in the state and am responsible for regulating California's insurance market, which is the nation's largest. The California Department of Insurance implements and enforces consumer protections such as essential health benefits requirements, anti-discrimination protections, and laws pertaining to timely access to medical care.

Your proposed rule, *Protecting Statutory Conscience Rights in Health Care*, would result in delays in timely access to medical care, denials of access to medically necessary basic health care services, and would likely result in widespread discrimination in our health care system. Simply put, it undermines patient care.

Existing state and federal law provide health care provider conscience protections, but do not allow them to interfere with patient access to care or civil rights protections that prohibit discrimination. I strongly object to the proposed rule *Protecting Statutory Conscience Rights in Health Care* ("Rule"), which encourages discrimination that will harm patients and urge that it be withdrawn by your Department.

Impacts of the Proposed Rule

Under the ostensible claim of protecting religious beliefs and moral convictions, the Rule instead would give providers free rein to discriminate against people on the basis of race, sex, sexual orientation, gender, gender identity, and almost any other kind of bias. The very individuals whose rights the Office of Civil Rights ("OCR") was created to protect would now be subject to discrimination under the Rule. A provider could, ostensibly, refuse under this Rule to provide medical care to a biracial couple seeking a medically necessary health service on the grounds

that doing so would be contrary to his or her religious beliefs or moral convictions. A medical facility, provider or insurer – by action of a scheduling assistant, intake personnel, board of directors, or medical provider – could deny treatment to a patient seeking gender reassignment surgery on the basis that he or she finds it morally objectionable. Similarly, under the proposed Rule, a woman could be denied timely access to abortion services; a provider could refuse to treat a child because her parents are lesbians and the doctor objects to their sexual orientation. In this Rule, HHS improperly pits the beliefs of providers, insurers, and other health care entities against the rights of patients.

Additionally, the Rule attacks a fundamental aspect of federalism by preventing the application of state law and constitutional protections. The U.S. Department of Health and Human Services (“HHS”) cannot interfere with a state's ability to protect the civil rights of its residents. California law requires health insurance coverage for a comprehensive set of basic health care services, including reproductive health services. California’s Unruh Civil Rights Act explicitly prohibits discrimination:

All persons within the jurisdiction of this state are free and equal, and no matter what their sex, race, color, religion, ancestry, national origin, disability, medical condition, genetic information, marital status, sexual orientation, citizenship, primary language, or immigration status are entitled to the full and equal accommodations, advantages, facilities, privileges, or services in all business establishments of every kind whatsoever.¹

State law further requires that medical providers and others whose licenses are granted by the state under the provisions of the Business and Professions Code are subject to disciplinary action for refusing to provide services based on characteristics protected under the Unruh Civil Rights Act.

The right of health care providers, and entities, to hold private beliefs does not and should not trump the rights of patients to obtain the care to which they are legally entitled. Licensure as a health care provider, facility, or insurer does not provide license to discriminate. Although HHS points to some law in support of this rule, there is a substantial, contrary body of law that supports a woman’s right to choose, as well as the right to not be discriminated against on the basis of a person’s sex, gender, gender identity, or sexual orientation. For example, California’s Supreme Court ruled that the religious freedom of a medical provider does not exempt them from complying with the anti-discrimination protections in Unruh (*North Coast Women’s Medical Group, Inc. v. San Diego County Superior Court* (2008) 44 Cal.4th 1145).

¹ California Civil Code section 51, subdivision (b).

The Rule Exceeds Legal Authority

Existing law provides sufficient protection to health care entities that refuse to participate in certain health care services, including abortion, where they find such services to be religiously or morally objectionable, as evidenced by section 88.3 of the Rule, subdivisions (a) through (d), which are largely a restatement of existing law. The Department is wrong to expand the statutory protections already provided, and has no clear authority to do so.

By providing new definitions for long-existing terms in the law, the Rule expands and distorts the meaning of these terms. The Rule attempts to redefine “assist in the performance” to include participating in “any program or activity with an articulable connection to a procedure, health services, health program, or research activity...” including, but not limited to “counseling, referral, training, and other arrangements” for the health care service. This definition is so broad as to include even the provision of basic information for a lawful or necessary health care procedure or service. As a result, a provider could refuse to tell a pregnant woman about a health care service that is vital to her health, including her future fertility.

The Rule is so broad that it makes no exception for emergency treatment, meaning that despite a woman’s very life being at risk due to a miscarriage, a provider could refuse to even disclose the risk to her life on the basis of the provider’s own religious beliefs or moral convictions. This is contrary to the ethical duties owed by physicians to patients, and is contrary to federal law, which allows federal funds to be used to pay for abortions in the cases where the woman’s life is in danger. These duties include the doctrine of informed consent which requires a provider to inform a patient of the risks and benefits associated with a health care service or procedure, as well as available alternatives to that service or course of treatment. Informed consent is a legal obligation due from a physician to a patient; failure to receive informed consent constitutes negligence.

The Rule would expand the scope of existing federal refusal laws to almost any entity associated with health care. The Rule’s broad definition of “health care entity” expands this term to include “a plan sponsor, issuer, or third-party administrator, or any other kind of health care organization, facility, or plan.” Such an expansion of the law would allow an employer to deny coverage of abortion or any number of other health care services to their employees even if otherwise required by law.

The Rule also adds a definition for “referral” where one did not exist. By including public “notices” within this definition, the Rule will prevent the enforcement of California’s Reproductive FACT Act, which requires facilities specializing in pregnancy-related care to disseminate notices to all clients about the availability of public programs that provide free or subsidized family planning services, including prenatal care and abortion. This Act is currently subject to ongoing court cases, including a case before the Supreme Court of the United States (*National Institute of Family and Life Advocates v. Becerra*, (9th Cir. 2016) 839 F.3d 823, *cert.*

granted (2017) 138 S.Ct. 464) in which the Court heard oral arguments on March 20th, 2018. HHS should allow the litigation process to conclude and permit the courts to decide whether state laws requiring these type of notices comply with the United States Constitution and federal law.

Similarly, this Rule would to allow a pharmacist to refuse to fill a birth control prescription or refer such a prescription to another pharmacist because they find it objectionable. HHS is attempting to circumvent settled case law, which has held that a pharmacy may not deny any lawful drug, including emergency contraceptives, to any customer for religious reasons. (*Storman's, Inc. v. Wiesman*, (9th Cir. 2015) 794 F.3d 1064, *cert. denied* (2016) 136 S.Ct. 2433). As in many other areas of the Rule, HHS has failed to narrowly tailor the Rule to apply to the specific conscience objections allowed under existing law. Failure to narrowly tailor the Rule will lead to confusion, denial of access to medically necessary care, and increase the likelihood of discrimination against patients.

Weldon Amendment Overreach

In addition to the above noted expansions, the Rule contradicts OCR's previous interpretation of the Weldon Amendment in an attempt to increase its application. As the Rule notes, in 2016 OCR issued a determination on three complaints brought against the California Department of Managed Health Care ("CDMHC") on the basis that the CDMHC required coverage of voluntary abortions as mandated by California law. In its determination in favor of CDMHC, OCR specifically noted that

"[a] finding that CDMHC had violated the Weldon Amendment might require the government to rescind all funds appropriated under the Appropriations Act to the State of California – including funds provided to the State not only by HHS, but also by the Departments of Education and Labor...such a rescission would raise substantial questions about the constitutionality of the Weldon Amendment."

This determination was made after consultation with the U.S. Department of Justice. In making this determination, OCR pointed to the Court's reasoning in *National Federation of Independent Business v. Sebelius*, (2012) 567 U.S. 519, "that the threat to terminate significant independent grants was so coercive as to deprive States of any meaningful choice whether to accept the condition attached to receipt of federal funds."

With this proposed Rule, however, HHS now specifically intends to apply just such coercion, contrary to its prior, considered findings. HHS is reversing its position with scant legal basis for doing so. In essence, HHS seeks to confer upon health insurers a newly-created ability to make a claim of discrimination against the State of California if they refuse to cover abortions if, for example, they simply don't want to pay for this basic health care service. The Rule's frontal attack on this fundamental aspect of federalism puts the State of California in the impossible

position of either enforcing its state constitution² and law, with the loss of federal funding for many programs, or allowing a state-regulated health insurer to flout the state law specifically requiring coverage for all reproductive services, including abortion and sterilization. California will enforce state law. If this Rule is finalized rather than withdrawn, it will result in litigation.

The plain language of the Weldon Amendment allows providers to recuse themselves from participating in or facilitating an abortion. Similarly, existing law in California protects a health care provider who refuses to participate in training for, the arranging of, or the performance of an abortion. The proposed rule, however, goes far beyond these limited accommodations and, in conflict with the state Constitution, instead threatens already-obligated federal funding upon which vital health programs depend.

Adverse Impact on Consumers

The Rule's overlap and conflict with existing state and federal law will have a chilling effect on those seeking essential health care services. It will cause confusion for patients as they attempt to exercise their right to access the full range of medically appropriate care, as well as confusion for the very health care entities that the Rule purports to protect. This Rule is evidence of the continuing attempts by HHS to enshrine discrimination against women, LGBTQ individuals, and their families. It is so broad in scope that, under the guise of protecting the personal beliefs of corporations and other health care entities, it condones discrimination based only on a financial objection to providing services, rather than upon actual religious or moral convictions.

In November 2017, I submitted a declaration in the case of *State of California v. Wright* (subsequently renamed on appeal *State of California et al. v. Alex Azar*) regarding federal regulations that implicate both religious and moral exemptions regarding contraceptive coverage. Those rules would allow employers to exclude contraceptive coverage mandated by the Affordable Care Act from their employees' health insurance policies. A preliminary injunction was granted enjoining enforcement of the rule, which is currently under appeal. In my declaration I provided evidence that demonstrated the harm to women if the rule denying women access to contraceptives was permitted to remain in effect. Similarly, on December 15, 2017, the United States District Court for the Eastern District of Pennsylvania granted a preliminary injunction in *Commonwealth of Pennsylvania v. Trump*, a related case. At issue in this proposed Rule is the same grim burden presented by these cases: that the Rule would impose harm to women's health.

² See e.g. *Defend Reproductive Rights v. Myers*, (1981) 29 Cal.3d 252 (the California Constitution, on numerous occasions, has been construed to provide greater protection than that afforded by parallel provisions of the United States Constitution. In this case the California Supreme Court held that the California state constitution requires abortion benefits to be provided under MediCal, the state Medicaid program.)

Thanks to the Affordable Care Act, health insurance policies must cover contraceptives. Tens of millions of women across the nation benefit from the ACA provision that requires health insurance coverage of contraceptives without any co-payments or deductibles. Under this new proposed rule, women could be denied their prescribed contraception based on the moral or religious views of the pharmacy owners or employees. The Rule would permit any health care worker to interfere with a woman's constitutionally protected right to make her own reproductive health care decisions. Denying access to contraceptives and other forms of birth control (such as tubal ligation) will result in an increased number of unintended pregnancies and in abortions. Similarly, when a provider's refusal to refer a woman to a health facility where she can obtain an abortion delays the procedure, that provider is increasing health risks for that patient.

As California's Insurance Commissioner, I issued the first regulations in the nation to ensure that transgender Californians would not be discriminated against when seeking health care. We know from the 2015 U.S. National Transgender Survey that 33% of respondents who had seen a health care provider in the past year reported having at least one negative experience related to being transgender such as verbal harassment, refusal of treatment, or having to teach the health care provider about transgender people to receive appropriate care. The Rule would not only continue this significant problem, but would increase the number of patients who are refused treatment by sanctioning such actions by providers. The survey also brought to light the fact that "[i]n the past year, 23% of respondents did not see a doctor when they needed to because of fear of being mistreated as a transgender person..."³ Again, under this Rule, that problem would only worsen.

By allowing health care providers to discriminate against LGBTQ persons through this Rule, the Administration risks exacerbating existing health disparities. The Federal Office of Disease Prevention and Health Promotion has determined that LGBT persons already face health disparities linked to societal stigma, discrimination, and denial of their civil and human rights, stating: "Discrimination against LGBT persons has been associated with high rates of psychiatric disorders, substance abuse, and suicide."⁴

The Rule Imposes a Substantial Regulatory Burden

Large portions of the Rule are essentially a restatement of existing federal law (*See e.g.* §88.3(a)-(d)). As commentators raised during the rulemaking process in 2011 and HHS acknowledged, "existing law, including Title VII of the Civil Rights Act of 1964 and the federal health care provider conscience protection statutes cited in the Rule already provide protections to

³ James, S.E., Herman, J.L., Rankin, S., Keisling, M., Mottet, L., & Anafi, M. (2016) *The Report of the 2015 U.S. Transgender Survey*, National Center for Transgender Equality, p.10

⁴ Office of Disease Prevention and Health Promotion (ODPHP), *Healthy People 2020, Lesbian, Gay, Bisexual, and Transgender Health*, retrieved from <https://www.healthypeople.gov/2020/topics-objectives/topic/lesbian-gay-bisexual-and-transgender-health>

individuals and health care entities.”⁵ Additionally, the existing rule provides a regulatory enforcement scheme to protect and enforce the rights afforded to health care entities under these laws. The addition of an unnecessary and costly regulation is counter to the intent of Executive Order (EO) 13771. The EO promoted a policy of prudence and fiscal responsibility in the Executive Branch. This Rule satisfies neither goal. This costly Rule is unnecessary to the extent that is merely a restatement of existing law, and, because of such duplication, is likely to cause confusion.

Additionally, this Rule would unduly burden health care entities, including health insurers, states, and providers who would have to keep records to comply with a self-initiated OCR audit or rebut a complaint of discrimination; essentially, the voluminous production, retention, and production of records to prove a negative. The costs and administrative burdens associated with the assurance and certification requirements under this Rule are unnecessary given that existing law already provides sufficient protection to health care entities. Further, the compliance requirements introduce uncertainty into existing, ongoing federal grant programs, inasmuch as the requirements compel violation of state law.

In conclusion, if this rule is implemented, it would deprive women, LGBTQ individuals, their families and others of their civil rights and access to basic health care services. Patients would suffer serious and irreparable harm if this Rule was in place, with no demonstrable or justifiable benefit to providers and health care entities that are adequately protected under existing law. The proposed Rule understandably is opposed by a wide range of stakeholders. I strongly urge you to withdraw the proposed Rule.

Sincerely,



DAVE JONES
Insurance Commissioner

⁵ 72 Fed. Reg. at 9971