

**Insurance Company Responses to Insurance Commissioner Dave Jones' 12/21/17 Notice
(as of 1/26/18)**

| Insurers and Insurer Groups with Total Losses that Offered at Least 50% of Contents Limit | Insurers and Insurer Groups with Total Losses that Offered at Least 50% of Contents Limit (Continued) | Insurers and Insurer Groups with Total Losses that Offered Less than 50% of Contents Limit (or did not agree to change their inventory claims handling as a result of the request) |
|--|---|---|
| STATE FARM GENERAL INS CO. | KEMPER | GRANGE INSURANCE |
| FARMERS GROUP (Includes Foremost) | AEGIS SECURITY INS CO | ASSURANT INC GRP |
| CSAA INSURANCE GROUP | AMICA MUTUAL GRP | AMERICAN GLOBAL IND GRP (American Reliable) |
| NATIONWIDE/ALLIED | MAPFRE INS GRP | ZENITH INSURANCE |
| USAA | CIVIL SERV EMPLOYEE GRP | ELECTRIC INSURANCE |
| ALLSTATE | CALFORNIA CASUALTY | AMERICAN NAT'L FINANCIAL GRP |
| LIBERTY MUTUAL / SAFECO | PROGRESSIVE GRP (ASI Select) | METROPOLITAN GRP |
| TRAVELERS GROUP | ARMED FORCES INS EXCH | OREGON MUTUAL INS |
| ENCOMPASS | PACIFIC SPECIALTY | |
| CAPITAL INS GRP | | |
| CHUBB LTD GRP | | Insurers and Insurer Groups with Total Losses that Did Not Yet Respond to the Request |
| THE HARTFORD | | None |
| NATIONAL GENERAL GRP | | |
| AMERICAN MODERN | | |
| MERCURY | | |
| AMERIPRISE FIN GRP (IDS) | | |
| HOMESITE | | |
| QBE INS GROUP | | |
| CALIFORNIA FAIR PLAN | | |
| UNIVERSAL NORTH AMERICAN INS | | |
| FIRST AMERICAN TITLE GRP | | |
| WESTERN MUTUAL INS GRP | | |
| STILLWATER INS CO | | |
| Interinsurance Exchange of the Auto Club | | |
| TOPA INSURANCE | | |
| WAWANESA INS | | |
| CINCINNATI INS CO | | |
| HORACE MANN CO | | |
| HYUNDAI M & F | | |
| AMERICAN INTERNATIONAL GROUP (AIG) | | |
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Notes: The insurers that did agree to Commissioner's 12/21/17 Notice make up more than 98% of the total loss claims filed as a result of the 2017 wildfires. CDI is still communicating with those insurers that have not agreed to increase their advance payment on Contents claims to determine if they will reconsider their position. While each insurer agreed to advance at least a certain percentage, on most claims, there may be exceptions to this commitment. For example, if the home was not occupied or furnished, or if there are other facts that suggest the contents were not valued at that agreed-to percentage, then the insurer would handle those claims on a case-by-case basis. Policyholders should contact their insurer to confirm how much advance payment will be issued and if there are any exceptions that may exist for their claim.