CALIFORNIA TRANSPORTATION NETWORK COMPANY (TNC) INSURANCE EXPERIENCE SURVEY

For the period: January 1, 2014 to December 31, 2016

GENERAL INSTRUCTIONS

Pursuant to Assembly Bill 2293 (Bonilla 2014), the California Public Utilities Commission (CPUC) and the California Department of Insurance (CDI) are required to collaborate on a study of Transportation Network Company (TNC) insurance to assess whether coverage requests are appropriate to the risk of TNC service. The results of this study will be reported to the Legislature by December 31, 2017. The following survey is required of each insurance company (regardless of its licensing status) transacting automobile insurance coverage in California. The CDI understands that Public Utilities Code 5432 became operative on July 1, 2015. Some carriers may have already offered TNC insurance before the law took effect. We are requesting data from 2014 to 2016.

(1) The data reported are to reflect only business written in California.

(2) This is to be filed on a company basis.

(3) If your company has not intentionally or knowingly written TNC insurance for a TNC or its participating drivers at any time from January 1, 2014 to December 31, 2016, you are not required to complete the Questionnaire, Individual Claims Data worksheet, or Policy Information Exhibit Data worksheet. Please select the “No” option on the Signature Page, sign, and return via e-mail to: RSBTNC@insurance.ca.gov.

(4) If your company has written TNC insurance at any time from January 1, 2014 to December 31, 2016, then you are required to complete the Signature Page, Questionnaire, Individual Claims Data worksheet, and Policy Information Exhibit Data worksheet. Please return all completed forms via e-mail to: RSBTNC@insurance.ca.gov.

(5) Completed forms are to be returned as electronic files in these formats:
   - PDF: Signature Page (scanned copy of completed and signed form)
   - Excel: Questionnaire, Individual Claims Data worksheet, and Policy Information Exhibit Data worksheet.

(6) This survey is due July 1, 2017.

(7) If any questions arise regarding the completion or filing of this survey, please contact the Rate Specialist Bureau at (213) 346-6771 or by e-mail: RSBTNC@insurance.ca.gov.