1.	Reporting Year	2017	
2.	Enter DMHC Health Plan ID/CDI NAIC No.	933-0043	
		61557	
3.	Legal Name	Blue Shield of California Life & He	ealth Insurance Company
4.	DBA	Blue Shield of California	

Historical Data - Premium and Claims

HMO/POS		Historical Data					
		2012	2013	2014	2015	2016	
1.	Premium: 1.1 Total premium						
2.	Claims: 2.1 Claims Incurred and Paid 2.2 Direct claim reserves 2.3 Experience rating refunds (rate credits) paid 2.4 Reserve for experience rating refunds (rate credits) 2.5 Contingent benefit and lawsuit reserves 2.6 Total incurred claims	0	0	0	0	0	
3.	 Federal and State Taxes and Licensing or Regulatory Fees 3.1 Federal taxes and assessments 3.1a Federal income taxes deductible from premium in MLR calculations 3.1b Patient Centered Outcomes Research Institute (PCORI) Fee 3.1c Affordable Care Act section 9010 Fee 3.1d Federal Transitional Reinsurance Fee 3.1e Other Federal Taxes and assessments deductible from premium 3.2 State Premium Tax 3.3 State Income Tax 3.4 Regulatory authority licenses and fees 3.6 Total Federal and State Taxes and fees 	0	0	0	0	0	
4.	 Health Care Quality Improvement Expenses Incurred 4.1 Improve health outcomes 4.2 Activities to prevent hospital readmission 4.3 Improve patient safety and reduce medical errors 4.4 Wellness and health promotion activities 4.5 Health information technology expenses related to improving health care quality 4.6 Allowable Implementation ICD-10 expenses (not to exceed 0.3% of premium) 4.7 Total Incurred Health Care Quality Improvement Expenses 	0	0	0	0	0	
5.	Non-Claims Costs5.1Administrative Expenses5.2Agents and brokers fees and commissions5.3Other general and administrative expenses5.4Total non-claims costs	0	0	0	0	0	
6.	Other Indicators or information 6.1 Number of covered lives 6.2 Member months						

Historical Data - Premium and Claims

PPO/EPO		Historical Data					
		2012	2013	2014	2015	2016	
1.	Premium: 1.1 Total premium	73,787,007	81,496,452	84,253,016	82,014,543	51,547,642	
2.	Claims: 2.1 Claims Incurred and Paid 2.2 Direct claim reserves 2.3 Experience rating refunds (rate credits) paid 2.4 Reserve for experience rating refunds (rate credits) 2.5 Contingent benefit and lawsuit reserves 2.6 Experience ration	59,335,023	67,525,263	64,503,730	62,127,502	38,561,32	
	2.6 Total incurred claims	59,335,023	67,525,263	64,503,730	62,127,502	38,561,32	
3.	Federal and State Taxes and Licensing or Regulatory Fees 3.1 Federal taxes and assessments						
	 3.1a Federal income taxes deductible from premium in MLR calculations 3.1b Patient Centered Outcomes Research Institute (PCORI) Fee 3.1c Affordable Care Act section 9010 Fee 	1,393,536 (860) 0	<mark>(69,628)</mark> 27,440 0	690,483 32,999 1,004,529	887,714 32,916 1,451,776	834,194 2,464 4,550	
	3.1d Federal Transitional Reinsurance Fee3.1e Other Federal Taxes and assessments deductible from premium	0 331,167	0 213,506	996,450 289,433	673,112 287,172	1,005,73	
	 3.2 State Premium Tax 3.3 State Income Tax 3.4 Regulatory authority licenses and fees 	1,893,041 0 0	1,969,251 0 0	1,961,423 0 0	1,927,543 0 0	18,83	
	3.5 Other Taxes and Fees3.6 Total Federal and State Taxes and fees	62,079 3,678,964	46,255 2,186,823	56,410 5,031,727	50,999 5,311,231	<mark>(73,660</mark> 1,792,12	
4.	Health Care Quality Improvement Expenses Incurred						
	 4.1 Improve health outcomes 4.2 Activities to prevent hospital readmission 4.3 Improve patient safety and reduce medical errors 4.4 Wellness and health promotion activities 4.5 Health information technology expenses related to improving health care 	246,034 132,775 93,410 11,649 215,069	179,229 96,723 68,047 8,486 156,672	229,025 109,471 75,881 8,845 198,935	166,100 103,762 74,133 9,863 146,462	107,089 56,733 47,289 5,269 75,084	
	 4.5 Realth mormation technology expenses related to improving health care quality 4.6 Allowable Implementation ICD-10 expenses (not to exceed 0.3% of premium) 	18,414	13,414	18,922	146,462	75,08	
	4.7 Total Incurred Health Care Quality Improvement Expenses	717,352	522,571	641,078	510,972	291,46	
5.	Non-Claims Costs 5.1 Administrative Expenses	13,891,311	9,598,023	11,248,075	10,801,849	6,553,02	
	5.2 Agents and brokers fees and commissions5.3 Other general and administrative expenses5.4 Total non-claims costs	740,660 14,631,971	542,626 10,140,649	711,562 11,959,638	689,902 11,491,752	1,927,00 8,480,02	
6.	Other Indicators or information		45.000		10.070		
	6.1 Number of covered lives6.2 Member months	15,906 210,145	15,933 164,670	15,822 190,379	10,656 179,129	8,61 111,42	

Historical Data - Premium and Claims

HMO/POS		Historical Data						
		2012	2013	2014	2015	2016		
1.	Total Dollars1.1Premiums1.2Claims Costs1.3Administrative Expenses1.4Taxes and Fees1.5Quality Improvement Expenses	0 0 0 0 0	0 0 0 0 0	0 0 0 0 0	0 0 0 0 0	0 0 0 0		
2.	PMPM 2.1 Premiums 2.2 Claims Costs 2.3 Administrative Expenses 2.4 Taxes and Fees 2.5 Quality Improvement Expenses							
3.	Average Change in Rating Components (%)3.1Premiums3.2Claims Costs3.3Administrative Expenses3.4Taxes and Fees3.5Quality Improvement Expenses	N/A N/A N/A N/A						

PPO/EPO	Historical Data						
	2012	2013	2014	2015	2016		
1. Total Dollars 1.1 Premiums 1.2 Claims Costs 1.3 Administrative Expenses 1.4 Taxes and Fees 1.5 Quality Improvement Expenses	73,787,007 59,335,023 14,631,971 3,678,964 717,352	81,496,452 67,525,263 10,140,649 2,186,823 522,571	84,253,016 64,503,730 11,959,638 5,031,727 641,078	82,014,543 62,127,502 11,491,752 5,311,231 510,972	51,547,642 38,561,321 8,480,026 1,792,127 291,464		
PMPM 2.1 Premiums 2.2 Claims Costs 2.3 Administrative Expenses 2.4 Taxes and Fees 2.5 Quality Improvement Expenses	351 282 70 18 3	495 410 62 13 3	443 339 63 26 3	458 347 64 30 3	463 346 76 16 3		
3. Average Change in Rating Components (%) 3.1 Premiums 3.2 Claims Costs 3.3 Administrative Expenses 3.4 Taxes and Fees 3.5 Quality Improvement Expenses	N/A N/A N/A N/A N/A	40.9% 45.2% -11.6% -24.1% -7.0%	-17.4% 2.0%	2.4% 2.1% 12.2%	1.0% -0.2% 18.6% -45.8% -8.3%		