

Health Care Provider Network Waivers

Health Insurance Company: Health Net Life Insurance Company

Product Name: LRG SBG PPO

Insurance Company's Contact Number: (818) 676-8709

Insurance Company Network Information Website: www.healthnet.com

As of: August 22, 2023

Health insurance companies must be able to deliver timely and appropriate access to health care services by maintaining adequate networks of health care providers and facilities.

If a health insurance network cannot satisfy network adequacy requirements, it must obtain a waiver from the California Department of Insurance. A waiver may be requested for the following reasons: (1) there is an absence of practicing providers or facilities in the area; (2) the health insurance company is unable to contract with a sufficient number of providers or facilities in the area; (3) a provider or facility leaves the network; or (4) the health insurance company proposes an innovative network design shown to provide a benefit to consumers.

The health insurance company will assist covered persons in locating providers or facilities that are available and accessible based on their health care needs. If a network provider or facility is not available within the network adequacy requirements, a covered person may work with the insurer to access an out-of-network provider or facility at the in-network cost sharing.

The waivers granted for this health insurance network are listed in the table below. Please contact the health insurance company's consumer help line noted above regarding the current availability and status of network providers noted below.

Should a coverage dispute arise, contact the health insurance company first. If the dispute is not resolved, contact the California Department of Insurance, Consumer Services Division, 300 S. Spring Street, Los Angeles, CA 90013. If you have any questions, the Department can be reached at (800) 927-4357, outside of California at (213) 897-8921.

County ⁱ	Facility/Provider Type	Waiver Provisions
Amador	 Autism Genetics Pathology Prosthodontics 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.
Butte	 Adult residential substance use disorder treatment facility Audiology Genetics Inpatient Hospice Maternal and Fetal Medicine Neurological Surgery Nuclear Medicine Outpatient Infusion Therapy Prosthodontics 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.
Calaveras	 Autism Cardiac Surgery Program Cardiothoracic Surgery Genetics Inpatient Psychiatric Facility Maternal and Fetal Medicine Neurological Surgery Pathology Prosthodontics Vascular Surgery 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.
Colusa	 Anesthesiology Autism Emergency Medicine Genetics Nuclear Medicine Pathology Prosthodontics 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.

Del Norte

- Acupuncture
- Adult residential substance use disorder treatment facility
- Allergy and Immunology
- Anesthesiology
- Audiology
- Autism
- Cardiac Catheterization Services
- Cardiac Surgery Program
- Cardiothoracic Surgery
- Cardiovascular Disease
- Colon/Rectal Surgery
- Critical Care Services Intensive Care Units (ICU)
- Dental Endodontist
- Dental Orthodontist
- Dental Periodontist
- Dietician/Nutrition
- Emergency Medicine
- Endocrinology
- ENT/Otolaryngology
- Gastroenterology
- Genetics
- Hematology
- Inpatient Substance Abuse
- Maternal and Fetal Medicine
- Narcotic Treatment Programs
- Nephrology
- Neurological Surgery
- Nuclear Medicine
- Occupational Therapy
- Ophthalmology
- Oral Surgery
- Orthopedic Surgery
- Orthotics and Prosthetics
- Outpatient Dialysis
- Outpatient Infusion Therapy
- Pathology
- Physical Medicine & Rehabilitation
- Plastic Surgery
- Prosthodontics
- Pulmonology

Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.

County	Facility/Provider Type	Waiver Provisions
	 Radiation Oncology Rheumatology Skilled Nursing Facilities Urgent Care Center Urology Vascular Surgery 	
El Dorado	 Allergy and Immunology Cardiac Surgery Program Cardiothoracic Surgery Colon/Rectal Surgery Dietician/Nutrition Genetics Imaging/Radiology Infectious Diseases Maternal and Fetal Medicine Narcotic Treatment Programs Neurological Surgery Nuclear Medicine Orthotics and Prosthetics Outpatient Dialysis Prosthodontics Radiation Oncology Rheumatology Vascular Surgery 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.
Fresno	AudiologyProsthodontics	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.

County ⁱ	Facility/Provider Type	Waiver Provisions
Glenn	 Adult residential substance use disorder treatment facility Anesthesiology Audiology Autism Emergency Medicine Genetics Inpatient Hospice Maternal and Fetal Medicine Neurological Surgery Nuclear Medicine Outpatient Infusion Therapy Pathology Prosthodontics 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.
Humboldt	 Adult residential substance use disorder treatment facility Anesthesiology Audiology Autism Colon/Rectal Surgery Dental - Endodontist Dental - Orthodontist Dental - Periodontist Dietician/Nutrition Emergency Medicine Genetics Gynecology (OB/GYN) Imaging/Radiology Inpatient Substance Abuse Laboratory Maternal and Fetal Medicine Narcotic Treatment Programs Nephrology Nuclear Medicine Oral Surgery Pathology Prosthodontics Pulmonology Radiation Oncology Urgent Care Center 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.

County	Facility/Provider Type	Waiver Provisions
Imperial	 Adult residential substance use disorder treatment facility Anesthesiology Audiology Autism Cardiac Surgery Program Cardiothoracic Surgery Colon/Rectal Surgery Dietician/Nutrition Emergency Medicine ENT/Otolaryngology General Acute Care Hospital Genetics Imaging/Radiology Inpatient Psychiatric Facility Maternal and Fetal Medicine Narcotic Treatment Programs Nuclear Medicine Outpatient Infusion Therapy Pathology Prosthodontics Vascular Surgery 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.
Kern	 Anesthesiology Audiology Autism Dietician/Nutrition Emergency Medicine Genetics Pathology 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.
Kings	 Adult residential substance use disorder treatment facility Dietician/Nutrition Genetics Nuclear Medicine Outpatient Infusion Therapy Prosthodontics 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.

Countyi	Facility/Provider Type	Waiver Provisions
Lake	 Autism Emergency Medicine Genetics Imaging/Radiology Narcotic Treatment Programs Pathology Prosthodontics 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.
Madera	 Anesthesiology Audiology General Acute Care Hospital Gynecology (OB/GYN) Pathology Prosthodontics 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.
Mariposa	 Anesthesiology Audiology Autism Cardiac Surgery Program Colon/Rectal Surgery Dental - Endodontist Dental - Periodontist Genetics Gynecology (OB/GYN) Neurological Surgery Nuclear Medicine Pathology Plastic Surgery Prosthodontics Vascular Surgery 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.

County ⁱ	Facility/Provider Type	Waiver Provisions
Mendocino	 Adult residential substance use disorder treatment facility Allergy and Immunology Anesthesiology Audiology Autism Cardiac Surgery Program Colon/Rectal Surgery Dental - Endodontist Dental - Periodontist Dietician/Nutrition Emergency Medicine Endocrinology Genetics Gynecology (OB/GYN) Imaging/Radiology Infectious Diseases Inpatient Substance Abuse Laboratory Maternal and Fetal Medicine Narcotic Treatment Programs Nephrology Neurological Surgery Optometrist Oral Surgery Orthotics and Prosthetics Outpatient Infusion Therapy Pathology Physical Medicine & Rehabilitation Prosthodontics Rheumatology Urgent Care Center Vascular Surgery 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.

County ⁱ	Facility/Provider Type	Waiver Provisions
Merced	 Audiology Cardiac Surgery Program Emergency Medicine Genetics Neurological Surgery Pathology Plastic Surgery Prosthodontics 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.

Mono

- Adult residential substance use disorder treatment facility
- Allergy and Immunology
- Anesthesiology
- Audiology
- Autism
- Cardiac Catheterization Services
- Cardiac Surgery Program
- Cardiothoracic Surgery
- Cardiovascular Disease
- Colon/Rectal Surgery
- Dental Endodontist
- Dental General
- Dental Orthodontist
- Dental Periodontist
- Dermatology
- Dietician/Nutrition
- Emergency Medicine
- Endocrinology
- ENT/Otolaryngology
- Gastroenterology
- General Surgery
- Genetics
- Gynecology (OB/GYN)
- Imaging/Radiology
- Infectious Diseases
- Inpatient Hospice
- Inpatient Substance Abuse
- Laboratory
- Licensed Clinical Social Workers
- Medical Oncology & Surgical Oncology
- Narcotic Treatment Programs
- Nephrology
- Neurological Surgery
- Neurology
- Ophthalmology
- Optometrist
- Oral Surgery
- Orthopedic Surgery
- Orthotics and Prosthetics
- Outpatient Dialysis
- Outpatient Infusion Therapy

Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.

County	Facility/Provider Type	Waiver Provisions
	 Pathology Pharmacy Physical Medicine & Rehabilitation Plastic Surgery Podiatry Prosthodontics Pulmonology Radiation Oncology Rheumatology Skilled Nursing Facilities Speech Therapy Substance Use Disorder Urgent Care Center Urology Vascular Surgery 	
Monterey	 Anesthesiology Autism Imaging/Radiology Narcotic Treatment Programs Pathology Prosthodontics 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.

Countyi	Facility/Provider Type	Waiver Provisions
Nevada	 Autism Cardiac Catheterization Services Cardiac Surgery Program Cardiothoracic Surgery Colon/Rectal Surgery Dietician/Nutrition Genetics Inpatient Psychiatric Facility Maternal and Fetal Medicine Narcotic Treatment Programs Neurological Surgery Nuclear Medicine Oral Surgery Pathology Prosthodontics Radiation Oncology Rheumatology 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.
Placer	• Genetics	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.
Riverside	• Genetics	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.

County	Facility/Provider Type	Waiver Provisions
Sacramento	Mammography	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.
San Benito	 Narcotic Treatment Programs Pathology Prosthodontics 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.
San Bernardino	• Pathology	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.
San Joaquin	GeneticsProsthodontics	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.

Countyi	Facility/Provider Type	Waiver Provisions
San Luis Obispo	 Audiology Colon/Rectal Surgery Endocrinology Genetics Pathology 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.
Santa Barbara	 Colon/Rectal Surgery Endocrinology Genetics Pathology 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.
Santa Clara	Narcotic Treatment Programs	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.
Santa Cruz	Narcotic Treatment Programs	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.

County ⁱ	Facility/Provider Type	Waiver Provisions
Shasta	 Adult residential substance use disorder treatment facility Anesthesiology Autism Dietician/Nutrition Emergency Medicine Genetics Gynecology (OB/GYN) Imaging/Radiology Mammography Narcotic Treatment Programs Nuclear Medicine Outpatient Infusion Therapy Pathology Plastic Surgery 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.
Sonoma	 Genetics Narcotic Treatment Programs Prosthodontics 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.
Stanislaus	Adult residential substance use disorder treatment facility	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.

County	Facility/Provider Type	Waiver Provisions
Sutter	GeneticsNuclear MedicinePathology	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.
Tehama	 Adult residential substance use disorder treatment facility Autism Dietician/Nutrition Genetics Imaging/Radiology Mammography Nuclear Medicine Outpatient Infusion Therapy Plastic Surgery Prosthodontics 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.

Trinity

- Adult residential substance use disorder treatment facility
- Audiology
- Autism
- Cardiac Surgery Program
- Cardiothoracic Surgery
- Cardiovascular Disease
- Dental Orthodontist
- Dental Periodontist
- Dermatology
- Dietician/Nutrition
- Emergency Medicine
- Endocrinology
- General Acute Care Hospital
- Genetics
- Gynecology (OB/GYN)
- Imaging/Radiology
- Infectious Diseases
- Inpatient Hospice
- Laboratory
- Licensed Clinical Social Workers
- Mammography
- Medical Oncology & Surgical Oncology
- Narcotic Treatment Programs
- Nephrology
- Neurological Surgery
- Nuclear Medicine
- Optometrist
- Oral Surgery
- Orthotics and Prosthetics
- Outpatient Dialysis
- Outpatient Infusion Therapy
- Pathology
- Pediatrics PCP
- Pharmacy
- Physical Medicine & Rehabilitation
- Plastic Surgery
- Podiatry
- Primary Care
- Prosthodontics
- Psychiatry

Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.

County	Facility/Provider Type	Waiver Provisions
	 Psychology Pulmonology Radiation Oncology Rheumatology Substance Use Disorder Urgent Care Center Urology Vascular Surgery 	
Tulare	 Adult residential substance use disorder treatment facility Dietician/Nutrition Genetics Nuclear Medicine Outpatient Infusion Therapy Prosthodontics 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.
Tuolumne	 Audiology Cardiac Surgery Program Cardiothoracic Surgery Dental - Endodontist Dental - Periodontist Genetics Imaging/Radiology Maternal and Fetal Medicine Narcotic Treatment Programs Neurological Surgery Nuclear Medicine Pathology Plastic Surgery Prosthodontics Vascular Surgery 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.

County	Facility/Provider Type	Waiver Provisions
Ventura	• Genetics	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.
Yuba	 Autism Genetics Maternal and Fetal Medicine Nuclear Medicine Pathology Prosthodontics 	Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.

ⁱ The service area of the network includes the entire county, unless otherwise denoted.