



RICARDO LARA

CALIFORNIA INSURANCE COMMISSIONER

Health Care Provider Network Waivers

Health Insurance Company: Aetna Life Insurance Company

Product Name: Open Choice PPO

Insurance Company's Contact Number: (860) 273-0123

Insurance Company Network Information Website: www.aetna.com

As of: February 8, 2024

Health insurance companies must be able to deliver timely and appropriate access to health care services by maintaining adequate networks of health care providers and facilities.

If a health insurance network cannot satisfy network adequacy requirements, it must obtain a waiver from the California Department of Insurance. A waiver may be requested for the following reasons: (1) there is an absence of practicing providers or facilities in the area; (2) the health insurance company is unable to contract with a sufficient number of providers or facilities in the area; (3) a provider or facility leaves the network; or (4) the health insurance company proposes an innovative network design shown to provide a benefit to consumers.

The health insurance company will assist covered persons in locating providers or facilities that are available and accessible based on their health care needs. If a network provider or facility is not available within the network adequacy requirements, a covered person may work with the insurer to access an out-of-network provider or facility at the in-network cost sharing.

The waivers granted for this health insurance network are listed in the table below. Please contact the health insurance company's consumer help line noted above regarding the current availability and status of network providers noted below.

Should a coverage dispute arise, contact the health insurance company first. If the dispute is not resolved, contact the California Department of Insurance, Consumer Services Division, 300 S. Spring Street, Los Angeles, CA 90013. If you have any questions, the Department can be reached at (800) 927-4357, outside of California at (213) 897-8921.

Countyⁱ	Facility/Provider Type	Waiver Provisions
Amador	<ul style="list-style-type: none"> • Autism • Colon/Rectal Surgery • Prosthodontics • Psychiatry • Substance Use Disorder 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Amador	<ul style="list-style-type: none"> • Genetics 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>
Butte	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Genetics • Prosthodontics • Psychiatry • Psychology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Calaveras	<ul style="list-style-type: none"> • Autism • Colon/Rectal Surgery • Genetics • Neurological Surgery • Prosthodontics • Substance Use Disorder 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

Countyⁱ	Facility/Provider Type	Waiver Provisions
Colusa	<ul style="list-style-type: none"> • Anesthesiology • Autism • Cardiac Surgery Program • Emergency Medicine • Genetics • Gynecology (OB/GYN) • Maternal and Fetal Medicine • Occupational Therapy • Pathology • Prosthodontics • Psychology • Speech Therapy 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

<p>Del Norte</p>	<ul style="list-style-type: none"> • Acupuncture • Adult residential substance use disorder treatment facility • Allergy and Immunology • Ambulatory Surgical Centers and Outpatient Hospital • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Colon/Rectal Surgery • Critical Care Services - Intensive Care Units (ICU) • Dental - Endodontist • Dental - Orthodontist • Dental - Periodontist • Dermatology • Dietician/Nutrition • Endocrinology • ENT/Otolaryngology • Gastroenterology • Genetics • Hematology • Infectious Diseases • Inpatient Hospice • Inpatient Substance Abuse • Mammography • Medical Oncology & Surgical Oncology • Nephrology • Neurological Surgery • Neurology • Nuclear Medicine • Occupational Therapy • Ophthalmology • Optometrist • Oral Surgery • Orthotics and Prosthetics • Outpatient Dialysis • Pathology • Plastic Surgery • Prosthodontics • Psychiatry • Pulmonology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
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County ⁱ	Facility/Provider Type	Waiver Provisions
	<ul style="list-style-type: none"> • Rheumatology • Skilled Nursing Facilities • Speech Therapy • Substance Use Disorder • Urgent Care Center • Urology • Vascular Surgery 	
Del Norte	<ul style="list-style-type: none"> • Narcotic Treatment Programs 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>
El Dorado	<ul style="list-style-type: none"> • Cardiac Surgery Program • Cardiothoracic Surgery • Colon/Rectal Surgery • Dietician/Nutrition • Genetics • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Neurological Surgery • Nuclear Medicine • Outpatient Dialysis • Prosthodontics • Radiation Oncology • Speech Therapy • Substance Use Disorder 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

Countyⁱ	Facility/Provider Type	Waiver Provisions
El Dorado	<ul style="list-style-type: none"> • Acupuncture • Adult residential substance use disorder treatment facility • Cardiac Surgery Program • Cardiothoracic Surgery • Colon/Rectal Surgery • Genetics • Hematology • Inpatient Substance Abuse • Maternal and Fetal Medicine • Narcotic Treatment Programs • Neurological Surgery • Nuclear Medicine • Orthotics and Prosthetics • Outpatient Dialysis • Prosthodontics • Speech Therapy • Substance Use Disorder 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>
Glenn	<ul style="list-style-type: none"> • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Genetics • Gynecology (OB/GYN) • Pathology • Prosthodontics 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Glenn	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>

County ⁱ	Facility/Provider Type	Waiver Provisions
Humboldt	<ul style="list-style-type: none"> • Anesthesiology • Audiology • Autism • Colon/Rectal Surgery • Dental - General • Dental - Periodontist • Dermatology • Dietician/Nutrition • Emergency Medicine • Endocrinology • General Acute Care Hospital • Genetics • Gynecology (OB/GYN) • Imaging/Radiology • Laboratory • Licensed Clinical Social Workers • Maternal and Fetal Medicine • Narcotic Treatment Programs • Nephrology • Nuclear Medicine • Optometrist • Oral Surgery • Orthotics and Prosthetics • Pathology • Psychiatry • Psychology • Pulmonology • Radiation Oncology • Rheumatology • Substance Use Disorder 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Humboldt	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Dental – Endodontist • Dental – Orthodontist • Prosthodontics 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>

Countyⁱ	Facility/Provider Type	Waiver Provisions
Imperial	<ul style="list-style-type: none"> • Anesthesiology • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Colon/Rectal Surgery • Critical Care Services - Intensive Care Units (ICU) • Dietician/Nutrition • Emergency Medicine • Endocrinology • General Acute Care Hospital • Hematology • Imaging/Radiology • Inpatient Psychiatric Facility • Licensed Clinical Social Workers • Mammography • Maternal and Fetal Medicine • Nuclear Medicine • Orthotics and Prosthetics • Pathology • Prosthodontics • Psychiatry • Psychology • Vascular Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Imperial	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Narcotic Treatment Programs 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>

Countyⁱ	Facility/Provider Type	Waiver Provisions
Kern	<ul style="list-style-type: none"> • Anesthesiology • Autism • Dietician/Nutrition • Genetics • Pathology • Psychology • Substance Use Disorder 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Kern	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Narcotic Treatment Programs 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>
Kings	<ul style="list-style-type: none"> • Cardiac Surgery Program • Genetics • Mammography • Nuclear Medicine • Pathology • Speech Therapy 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Lake	<ul style="list-style-type: none"> • Autism • Mammography • Occupational Therapy • Pathology • Speech Therapy • Substance Use Disorder 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

Countyⁱ	Facility/Provider Type	Waiver Provisions
Lake	<ul style="list-style-type: none"> • Narcotic Treatment Programs • Prosthodontics 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>

<p>Lassen</p>	<ul style="list-style-type: none"> • Acupuncture • Adult residential substance use disorder treatment facility • Allergy and Immunology • Anesthesiology • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Chiropractor • Critical Care Services - Intensive Care Units (ICU) • Dental - Endodontist • Dental - General • Dental - Orthodontist • Dental - Periodontist • Dermatology • Diagnostic Radiology • Dietician/Nutrition • Emergency Medicine • Endocrinology • ENT/Otolaryngology • Gastroenterology • General Acute Care Hospital • Genetics • Gynecology (OB/GYN) • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Hospice • Inpatient Substance Abuse • Laboratory • Licensed Clinical Social Workers • Mammography • Maternal and Fetal Medicine • Medical Oncology & Surgical Oncology • Nephrology • Neurological Surgery • Nuclear Medicine • Occupational Therapy • Ophthalmology • Optometrist • Oral Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
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County ⁱ	Facility/Provider Type	Waiver Provisions
	<ul style="list-style-type: none"> • Orthotics and Prosthetics • Outpatient Dialysis • Outpatient Infusion Therapy • Pathology • Pharmacy • Physical Medicine & Rehabilitation • Physical Therapy • Plastic Surgery • Podiatry • Prosthodontics • Psychiatry • Psychology • Pulmonology • Rheumatology • Speech Therapy • Substance Use Disorder • Urgent Care Center • Urology • Vascular Surgery 	
Lassen	<ul style="list-style-type: none"> • Narcotic Treatment Programs 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>
Madera	<ul style="list-style-type: none"> • Autism • Gynecology (OB/GYN) 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

County ⁱ	Facility/Provider Type	Waiver Provisions
Mariposa	<ul style="list-style-type: none"> • Autism • Colon/Rectal Surgery • Dental - Endodontist • Dental - Periodontist • Genetics • Gynecology (OB/GYN) • Inpatient Psychiatric Facility • Neurological Surgery • Prosthodontics • Substance Use Disorder 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Merced	<ul style="list-style-type: none"> • Genetics • Inpatient Psychiatric Facility • Neurological Surgery • Pathology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Merced	<ul style="list-style-type: none"> • Prosthodontics 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>

<p>Modoc</p>	<ul style="list-style-type: none"> • Acupuncture • Adult residential substance use disorder treatment facility • Allergy and Immunology • Anesthesiology • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Cardiovascular Disease • Chiropractor • Colon/Rectal Surgery • Critical Care Services - Intensive Care Units (ICU) • Dental - Endodontist • Dental - General • Dental - Orthodontist • Dental - Periodontist • Dermatology • Diagnostic Radiology • Dietician/Nutrition • Emergency Medicine • Endocrinology • ENT/Otolaryngology • Gastroenterology • General Acute Care Hospital • General Surgery • Genetics • Gynecology (OB/GYN) • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Hospice • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Laboratory • Licensed Clinical Social Workers • Mammography • Marriage & Family Therapy • Maternal and Fetal Medicine • Medical Oncology & Surgical Oncology • Nephrology • Neurological Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
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County ⁱ	Facility/Provider Type	Waiver Provisions
	<ul style="list-style-type: none"> • Neurology • Nuclear Medicine • Occupational Therapy • Ophthalmology • Optometrist • Oral Surgery • Orthopedic Surgery • Orthotics and Prosthetics • Outpatient Dialysis • Outpatient Infusion Therapy • Pathology • Pediatrics PCP • Pharmacy • Physical Medicine & Rehabilitation • Physical Therapy • Plastic Surgery • Podiatry • Primary Care • Prosthodontics • Psychiatry • Psychology • Pulmonology • Radiation Oncology • Rheumatology • Skilled Nursing Facilities • Speech Therapy • Substance Use Disorder • Urgent Care Center • Urology • Vascular Surgery 	
Modoc	<ul style="list-style-type: none"> • Narcotic Treatment Programs 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>

<p>Mono</p>	<ul style="list-style-type: none"> • Acupuncture • Adult residential substance use disorder treatment facility • Allergy and Immunology • Ambulatory Surgical Centers and Outpatient Hospital • Anesthesiology • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Cardiovascular Disease • Colon/Rectal Surgery • Critical Care Services - Intensive Care Units (ICU) • Dental - Endodontist • Dental - General • Dental - Orthodontist • Dental - Periodontist • Dermatology • Diagnostic Radiology • Dietician/Nutrition • Emergency Medicine • Endocrinology • Gastroenterology • General Acute Care Hospital • Genetics • Gynecology (OB/GYN) • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Hospice • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Laboratory • Licensed Clinical Social Workers • Mammography • Maternal and Fetal Medicine • Medical Oncology & Surgical Oncology • Nephrology • Neurological Surgery • Nuclear Medicine • Occupational Therapy 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
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County ⁱ	Facility/Provider Type	Waiver Provisions
	<ul style="list-style-type: none"> • Ophthalmology • Optometrist • Oral Surgery • Orthotics and Prosthetics • Outpatient Dialysis • Outpatient Infusion Therapy • Pathology • Pharmacy • Physical Therapy • Podiatry • Psychiatry • Psychology • Pulmonology • Radiation Oncology • Skilled Nursing Facilities • Speech Therapy • Substance Use Disorder • Urgent Care Center • Vascular Surgery 	
Mono	<ul style="list-style-type: none"> • Narcotic Treatment Programs • Prosthodontics 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>
Monterey	<ul style="list-style-type: none"> • Cardiac Surgery Program • Colon/Rectal Surgery • Inpatient Psychiatric Facility • Nuclear Medicine • Pathology • Psychiatry • Substance Use Disorder 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

Countyⁱ	Facility/Provider Type	Waiver Provisions
Monterey	<ul style="list-style-type: none"> • Narcotic Treatment Programs • Prosthodontics 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>
Nevada	<ul style="list-style-type: none"> • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Colon/Rectal Surgery • Genetics • Hematology • Inpatient Psychiatric Facility • Maternal and Fetal Medicine • Neurological Surgery • Nuclear Medicine • Oral Surgery • Pathology • Prosthodontics • Psychiatry • Speech Therapy • Vascular Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Nevada	<ul style="list-style-type: none"> • Dental - Periodontist • Narcotic Treatment Programs 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>
Orange	<ul style="list-style-type: none"> • Narcotic Treatment Programs 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>

Countyⁱ	Facility/Provider Type	Waiver Provisions
Placer	<ul style="list-style-type: none"> • Cardiac Surgery Program • Genetics • Inpatient Psychiatric Facility • Prosthodontics 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

<p>Plumas</p>	<ul style="list-style-type: none"> • Acupuncture • Adult residential substance use disorder treatment facility • Allergy and Immunology • Anesthesiology • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Critical Care Services - Intensive Care Units (ICU) • Dental - Endodontist • Dental - General • Dental - Orthodontist • Dental - Periodontist • Dietician/Nutrition • Emergency Medicine • ENT/Otolaryngology • Genetics • Gynecology (OB/GYN) • Hematology • Infectious Diseases • Inpatient Hospice • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Licensed Clinical Social Workers • Mammography • Maternal and Fetal Medicine • Nephrology • Neurological Surgery • Nuclear Medicine • Occupational Therapy • Optometrist • Oral Surgery • Orthotics and Prosthetics • Outpatient Dialysis • Pathology • Plastic Surgery • Podiatry • Prosthodontics • Psychiatry • Psychology • Pulmonology • Rheumatology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
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County ⁱ	Facility/Provider Type	Waiver Provisions
	<ul style="list-style-type: none"> • Speech Therapy • Substance Use Disorder • Urgent Care Center • Vascular Surgery 	
Plumas	<ul style="list-style-type: none"> • Narcotic Treatment Programs 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>
Riverside	<ul style="list-style-type: none"> • Narcotic Treatment Programs 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>
Sacramento	<ul style="list-style-type: none"> • Prosthodontics 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
San Benito	<ul style="list-style-type: none"> • Colon/Rectal Surgery • Inpatient Psychiatric Facility • Nuclear Medicine • Pathology • Prosthodontics 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

County ⁱ	Facility/Provider Type	Waiver Provisions
San Benito	<ul style="list-style-type: none"> • Narcotic Treatment Programs 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>
San Bernardino	<ul style="list-style-type: none"> • Pathology • Speech therapy 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
San Diego	<ul style="list-style-type: none"> • Narcotic Treatment Programs 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>
San Joaquin	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Genetics • Inpatient Psychiatric Facility 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

Countyⁱ	Facility/Provider Type	Waiver Provisions
San Luis Obispo	<ul style="list-style-type: none"> • Audiology • Colon/Rectal Surgery • Genetics • Inpatient Psychiatric Facility 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
San Luis Obispo	<ul style="list-style-type: none"> • Prosthodontics 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>
Santa Barbara	<ul style="list-style-type: none"> • Audiology • Cardiac Catheterization Services • Cardiac Surgery Program • Colon/Rectal Surgery • Genetics • Inpatient Psychiatric Facility • Prosthodontics 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Santa Barbara	<ul style="list-style-type: none"> • Prosthodontics 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>
Santa Clara	<ul style="list-style-type: none"> • Narcotic Treatment Programs 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>

Countyⁱ	Facility/Provider Type	Waiver Provisions
Santa Cruz	<ul style="list-style-type: none"> • Inpatient Psychiatric Facility 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Santa Cruz	<ul style="list-style-type: none"> • Narcotic Treatment Programs • Prosthodontics 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>
Shasta	<ul style="list-style-type: none"> • Allergy and Immunology • Anesthesiology • Audiology • Autism • General Acute Care Hospital • Genetics • Inpatient Psychiatric Facility • Occupational Therapy • Pathology • Prosthodontics • Urgent Care Center 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Shasta	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Dental - Endodontist • Dental - Periodontist 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>

<p>Siskiyou</p>	<ul style="list-style-type: none"> • Acupuncture • Adult residential substance use disorder treatment facility • Allergy and Immunology • Anesthesiology • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Cardiovascular Disease • Colon/Rectal Surgery • Critical Care Services - Intensive Care Units (ICU) • Dental - Endodontist • Dental - General • Dental - Orthodontist • Dental - Periodontist • Dermatology • Dietician/Nutrition • Emergency Medicine • Endocrinology • Gastroenterology • General Acute Care Hospital • Genetics • Gynecology (OB/GYN) • Hematology • Imaging/Radiology • Infectious Diseases • Inpatient Hospice • Inpatient Psychiatric Facility • Inpatient Substance Abuse • Mammography • Maternal and Fetal Medicine • Medical Oncology & Surgical Oncology • Nephrology • Neurological Surgery • Neurology • Nuclear Medicine • Occupational Therapy • Optometrist • Oral Surgery • Orthotics and Prosthetics • Outpatient Dialysis 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
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County ⁱ	Facility/Provider Type	Waiver Provisions
	<ul style="list-style-type: none"> • Pathology • Pharmacy • Physical Therapy • Plastic Surgery • Prosthodontics • Psychiatry • Psychology • Pulmonology • Rheumatology • Skilled Nursing Facilities • Speech Therapy • Substance Use Disorder • Urgent Care Center • Urology • Vascular Surgery 	
Siskiyou	<ul style="list-style-type: none"> • Narcotic Treatment Programs 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>
Solano	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Inpatient Psychiatric Facility 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Sonoma	<ul style="list-style-type: none"> • Speech Therapy 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

Countyⁱ	Facility/Provider Type	Waiver Provisions
Sonoma	<ul style="list-style-type: none"> • Narcotic Treatment Programs 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>
Stanislaus	<ul style="list-style-type: none"> • Genetics 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Sutter	<ul style="list-style-type: none"> • Cardiac Surgery Program • Genetics • Inpatient Psychiatric Facility • Prosthodontics • Psychology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Tehama	<ul style="list-style-type: none"> • Allergy and Immunology • Audiology • Autism • Dental - Periodontist • Genetics • Imaging/Radiology • Inpatient Psychiatric Facility • Occupational Therapy • Pathology • Prosthodontics • Psychology 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

Countyⁱ	Facility/Provider Type	Waiver Provisions
Tehama	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Dental - Endodontist 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>

Trinity	<ul style="list-style-type: none"> • Allergy and Immunology • Anesthesiology • Audiology • Autism • Cardiac Catheterization Services • Cardiac Surgery Program • Cardiothoracic Surgery • Colon/Rectal Surgery • Dental - Endodontist • Dental - General • Dental - Orthodontist • Dental - Periodontist • Dermatology • Diagnostic Radiology • Dietician/Nutrition • Emergency Medicine • Endocrinology • Gastroenterology • General Acute Care Hospital • Genetics • Gynecology (OB/GYN) • Hematology • Imaging/Radiology • Inpatient Hospice • Inpatient Psychiatric Facility • Laboratory • Licensed Clinical Social Workers • Mammography • Maternal and Fetal Medicine • Medical Oncology & Surgical Oncology • Nephrology • Neurological Surgery • Neurology • Nuclear Medicine • Occupational Therapy • Ophthalmology • Optometrist • Oral Surgery • Orthopedic Surgery • Orthotics and Prosthetics • Outpatient Dialysis • Pathology • Pediatrics PCP • Pharmacy 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
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Countyⁱ	Facility/Provider Type	Waiver Provisions
	<ul style="list-style-type: none"> • Physical Medicine & Rehabilitation • Plastic Surgery • Primary Care • Prosthodontics • Psychiatry • Psychology • Pulmonology • Radiation Oncology • Rheumatology • Speech Therapy • Substance Use Disorder • Urgent Care Center • Urology • Vascular Surgery 	
Trinity	<ul style="list-style-type: none"> • Adult residential substance use disorder treatment facility • Narcotic Treatment Programs 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>
Tulare	<ul style="list-style-type: none"> • Cardiac Surgery Program • Genetics • Mammography • Nuclear Medicine • Pathology • Speech Therapy 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

County ⁱ	Facility/Provider Type	Waiver Provisions
Tuolumne	<ul style="list-style-type: none"> • Audiology • Colon/Rectal Surgery • Dental - Endodontist • Dental - Periodontist • Genetics • Imaging/Radiology • Inpatient Psychiatric Facility • Maternal and Fetal Medicine • Neurological Surgery • Oral Surgery • Physical Medicine & Rehabilitation • Vascular Surgery 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>
Tuolumne	<ul style="list-style-type: none"> • Narcotic Treatment Programs • Prosthodontics 	<p>Waiver granted based on inability to contract. (Cal. Code Regs. tit. 10 § 2240.7(b)(2).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers.</p>
Yuba	<ul style="list-style-type: none"> • Cardiac Catheterization Services • Cardiac Surgery Program • Genetics • Inpatient Psychiatric Facility • Maternal and Fetal Medicine • Prosthodontics 	<p>Waiver granted based on absence of practicing providers or available facilities. (Cal. Code Regs. tit. 10 § 2240.7(b)(1).) Covered persons should contact the health insurer if it is medically necessary for them to access care in closer proximity, or if they cannot get timely access to care at any in-network providers or facilities.</p>

ⁱ The service area of the network includes the entire county, unless otherwise denoted.