

CALIFORNIA DEPARTMENT OF INSURANCE  
LONG-TERM CARE (LTC) INSURANCE  
COMPANY CUSTOMER SERVICE TELEPHONE NUMBERS

| NAIC  | Company Name                                  | Customer Service Telephone Number            |
|-------|-----------------------------------------------|----------------------------------------------|
| 61263 | BANKERS LIFE AND CASUALTY COMPANY             | (800) 231-9150                               |
| 20443 | CONTINENTAL CASUALTY COMPANY                  | For existing policies only: 1 (800) 528-4582 |
| 70025 | GENWORTH LIFE INSURANCE COMPANY               | (800) 456-7766                               |
| 65838 | JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)  | (800) 377-7311                               |
| 58033 | KNIGHTS OF COLUMBUS                           | (800) 380-9995 or (800) 214-9825             |
| 77720 | LIFESECURE INSURANCE COMPANY                  | (888) 575-8246                               |
| 65935 | MASSACHUSETTS MUTUAL LIFE INSURANCE COMPANY   | (800) 272-2216                               |
| 69515 | MEDAMERICA INSURANCE COMPANY                  | (800) 544-0327                               |
| 71412 | MUTUAL OF OMAHA - PENDING CDI Approval        | 1 (800) 775-6000                             |
| 66915 | NEW YORK LIFE INSURANCE COMPANY               | (800) 224-4582                               |
| 69000 | NORTHWESTERN LONG TERM CARE INSURANCE COMPANY | 1 (800) 890-6704                             |
| 86231 | TRANSAMERICA LIFE INSURANCE COMPANY           | 1 (800) 338-0257                             |