

California Department of Insurance
2016 Homeowners Premium Survey (HPS)
Consumer Contacts

Insurance Company	WEB ADDRESS	CONSUMERS EMAIL	CONSUMER PHONE NO.
AAA (INTERINSURANCE EXCHANGE OF THE AUTOMOBILE CLUB)	www.aaa.com	WebmasterACSC@aaa-calif.com	(877) 222-7868
AIG PROPERTY CASUALTY COMPANY	www.aig.com	aigpcg@aig.com	(866) 304-5047
ALLSTATE INSURANCE COMPANY	www.allstate.com	http://messaging.allstate.com/corp.aspx	(800) ALLSTATE
AMCO INSURANCE COMPANY	www.alliedinsurance.com	Please see Footnotes	(800) 982-0756
AMERICAN MODERN INSURANCE GROUP	www.amig.com	servicecenter@amig.com	(800) 543-2644
AMERICAN RELIABLE INSURANCE COMPANY	www.americanreliable.com	aricmarketing@americanreliable.com	(800) 535-1333
AMICA MUTUAL INSURANCE COMPANY	www.amica.com	https://www.amica.com/Amica/Contact/ContactUs.jsp	(800) 242-6422
ASSURANT GROUP: American Bankers Ins	www.assurant.com	https://www.assurant.com/CustomerSupport/EmailAssurant	(800) 852-2244
ASSURANT GROUP: American Security Ins	www.assurant.com	https://www.assurant.com/CustomerSupport/EmailAssurant	(800) 852-2244
BANKERS STANDARD INSURANCE COMPANY	www.aceprivateriskservices.com	aceprivateriskservices.com	(800) 444-6161
CALIFORNIA CAPITAL INSURANCE GROUP	www.ciginsurance.com	feedback@ciginsurance.com	(800) 682-9255
CALIFORNIA CASUALTY INDEMNITY EXCHANGE	www.calcas.com	contact@calcas.com	(866) 680-5143
CENTURY-NATIONAL INSURANCE CO	www.cnico.com	homeinfo@cnico.com	(800) 894-8384
CHUBB GROUP OF INS CO (FEDERAL)	www.chubb.com	customercare@chubb.com	(866) 324-8222
CIVIL SERVICE EMPLOYEES INS GROUP: CSE Safeguard	www.cseinsurance.com	infocenter@cse-insurance.com	(800) 282-6848
CIVIL SERVICE EMPLOYEES INS GROUP: Civil Service Employees Ins	www.cseinsurance.com	infocenter@cse-insurance.com	(800) 282-6848
COASTAL SELECT PROPERTY INSURANCE COMPANY	www.CoastalSelectInsurance.com	info@coastalselectinsurance.com	(800) 774-1012
CRESTBROOK INSURANCE COMPANY	https://www.nationwideprivateclient.com	privateclient@nationwide.com	(855) 473-6410
CSAA INSURANCE EXCHANGE	www.csaa-insurance.aaa.com	http://calstate.aaa.com	(800) 922-8228
ENCOMPASS INSURANCE COMPANY	www.encompassinsurance.com	See Encompass website	see website
FARMERS (FIRE INS EXCHANGE)	www.farmers.com	www.farmers.com	(800) 327-6377
FIRST AMERICAN GROUP: FIRST AMERICAN INSURANCE	www.fapcig.com	custserv.fapci@firstam.com	(888) 922-5343
FIRST AMERICAN GROUP: FIRST AMERICAN SPECIALTY INSURANCE	www.fapcig.com	custserv.fapci@firstam.com	(888) 922-5343
FOREMOST INSURANCE COMPANY GRAND RAPIDS, MICHIGAN	www.foremost.com	https://www.foremost.com/about-foremost/contact-us.asp	(800) 237-2060
FOREMOST PROPERTY AND CASUALTY INSURANCE COMPANY	www.foremost.com	https://www.foremost.com/about-foremost/contact-us.asp	(800) 237-2060
GENERAL INSURANCE COMPANY OF AMERICA	www.safeco.com	www.safeco.com	(800) 332-3226
GEOVERA INSURANCE COMPANY	www.geovera.com	info@geovera.com	(800) 324-6020
GRANGE INSURANCE ASSOCIATION	www.grange.com	marketing@grange.com	(800) 247-2643

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HARTFORD (SENTINEL INS CO)	www.thehartford.com	www.thehartford.com	(800) 624-5578
HOMESITE INSURANCE COMPANY OF CALIFORNIA	www.homesite.com	customerservice@homesite.com	(800) 466-3748
HORACE MANN INSURANCE COMPANY	www.horacemann.com	www.horacemann.com	(800) 999-1030
HORACE MANN PROPERTY & CASUALTY INSURANCE COMPANY	www.horacemann.com	www.horacemann.com	(800) 999-1030
IDS PROPERTY CASUALTY INSURANCE COMPANY	www.ameriprise.com/autohome	ameripriseauto.home@ampf.com	(800) 842-3344
INTEGON NATIONAL INSURANCE COMPANY	www.nationalgeneral.com	service@ngic.com	(877) 468-3466
KEMPER INDEPENDENCE INSURANCE COMPANY	www.kemper.com	www.Kemper.com (Contact Us)	(866) 860-9348
LIBERTY INSURANCE CORPORATION	www.LibertyMutual.com	LibertyMutual.com/email-customer-service	(800) 837-5254
MAPFRE INSURANCE COMPANY	www.mapfreinsurance.com	customerservice@commercestwest.net	(877) 627-3731
MERCURY INS GROUP: California Automobile Insurance Company	www.mercuryinsurance.com	customerservice@mercuryinsurance.com	(800) 924-9225
METROPOLITAN DIRECT PROPERTY AND CASUALTY INSURANCE COMPANY	www.metlife.com	metautoinfo@metlifeservice.com	(800)-422-4272
NATIONWIDE INSURANCE COMPANY OF AMERICA	www.alliedinsurance.com	Please see Footnotes	(800) 982-0756
OREGON MUTUAL INSURANCE COMPANY	www.ormutual.com	MARKETING@ORMUTUAL.COM	(800) 888-2141
PACIFIC PROPERTY AND CASUALTY COMPANY	www.anpac.com	k.speer@anpac.com	(800) 899-6519
PACIFIC SPECIALTY INSURANCE COMPANY	www.pacificspecialty.com	psic@pacificspecialty.com	(800) 303-5000
PRIVILEGE UNDERWRITERS RECIPROCAL EXCHANGE	www.pureinsurance.com/	memberservices@pureinsurance.com	(888) 813-7873
QBE INSURANCE COMPANY	www.qbefirst.com	Insurance-Processing@us.qbe.com	(866) 318-2016
SAFECO INSURANCE COMPANIES	www.safeco.com	www.safeco.com	(800) 332-3226
SEQUOIA INSURANCE GROUP: PERSONAL EXPRESS)	www.expressinsurance.com	Service@ExpressInsurance.com	(800) 499-3612
STATE FARM GENERAL INSURANCE COMPANY	www.statefarm.com	please contact a local State Farm agent	(800) 782-8332
STILLWATER INSURANCE COMPANY	www.stillwaterinsurance.com/home/index.html	ins@Stillwater.com	(866) 699-1885
STILLWATER PROPERTY & CASUALTY CO.	www.stillwaterinsurance.com/home/index.html	ins@Stillwater.com	(866) 699-1885
TOKIO MARINE AMERICA INSURANCE COMPANY	www.tokiomarine.us	sally.oikawa@tokiom.com	(626) 568-7600
TRAVELERS COMMERCIAL INSURANCE COMPANY	www.travelers.com	None Available	(800) 842-5075
UNIGARD INSURANCE COMPANY	www.qbena.com	Insurance-Processing@us.qbe.com	(800) 456-1626
UNITED SERVICES AUTOMOBILE ASSOCIATION (USAA)	www.usaa.com	www.usaa.com	(800) 531-8722 or (210) 531-8722
UNIVERSAL NORTH AMERICA INSURANCE COMPANY	www.universalnorthamerica.com	info@uihna.com	(888) 295-7110
WAWANESA GENERAL INSURANCE COMPANY	www.wawanesa.com	usafdbk@wawanesa.com	(800) 640-2920
WESTERN MUTUAL INSURANCE GROUP: Residence Mutual Insurance Company	www.westernmutual.com	service@westernmutual.com	(800) 234-2103