

**2008 Commissioner's Report on Underserved Communities**  
**Table D - Service Office Data per Company**  
**(2006 and 2007 Data)**

Company	Business Type	Number of Service Offices in California		Number of Service Offices in Underserved Communities		Percentage of Offices in California that are in the Underserved Communities	
		2006	2007	2006	2007	2006	2007
21ST CENTURY INSURANCE GROUP	Personal	16	14	4	4	25.00%	28.57%
ACCESS GENERAL INSURANCE COMPANY	Personal	1	1	0	0	0.00%	0.00%
ACE INA	Commercial	5	5	1	1	20.00%	20.00%
AEGIS SECURITY INS CO	Personal	2	2	0	0	0.00%	0.00%
AFFIRMATIVE INSURANCE COMPANY	Personal	3	2	1	0	33.33%	0.00%
AIG CASUALTY INSURANCE COMPANY	Commercial	1	1	1	1	100.00%	100.00%
AIIC OF CALIFORNIA, INC	Personal	11	13	4	4	36.36%	30.77%
AIU INSURANCE COMPANY	Personal	5		1		20.00%	
ALLIANCE UNITED INSURANCE COMPANY	Personal	1	1	0	0	0.00%	0.00%
ALLIED MUTUAL INSURANCE COMPANY	Commercial	3	2	0	0	0.00%	0.00%
	Personal	3	2	0	0	0.00%	0.00%
ALLIED PROPERTY & CASUALTY INS	Personal	3	2	0	0	0.00%	0.00%
ALLSTATE INDEMNITY COMPANY	Commercial	1,343	1,408	78	81	5.81%	5.75%
	Personal	1,343	1,408	78	81	5.81%	5.75%
ALLSTATE INSURANCE COMPANY	Commercial	1,343	1,408	78	81	5.81%	5.75%
	Personal	1,343	1,408	78	81	5.81%	5.75%
ALLSTATE PROP AND CASUALTY	Commercial	1,343	1,408	78	81	5.81%	5.75%
	Personal	1,343	1,408	78	81	5.81%	5.75%
AMCO INSURANCE COMPANY	Commercial	3	2	0	0	0.00%	0.00%
	Personal	3	2	0	0	0.00%	0.00%
AMERICAN ALTERNATIVE INS CORP	Commercial	4	4	0	0	0.00%	0.00%
AMERICAN HARDWARE MUTUAL INSURANCE	Commercial	12	19	0	1	0.00%	5.26%

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AMERICAN HOME ASSURANCE COMPANY	Commercial	6	6	2	2	33.33%	33.33%
	Personal	5		1			
AMICA MUTUAL INSURANCE COMPANY	Personal	2	2	0	0	0.00%	0.00%
ANCHOR GENERAL INSURANCE CO	Personal	1	1	0	0	0.00%	0.00%
ARCH INSURANCE COMPANY	Commercial	2	12	0	2	0.00%	16.67%
ARGONAUTGREATCENTRALINSURANCE	Commercial	1	1	0	0	0.00%	0.00%
ASSURANT SOLUTIONS	Commercial	53					
	Personal	317	247	1	13	0.32%	5.26%
AUTO CLUB SOUTHERN CALIFORNIA	Personal	76	80	7	8	9.21%	10.00%
AXIS INSURANCE COMPANY	Commercial		2		1		50.00%
AXIS REINSURANCE COMPANY	Commercial	2	2	1	1	50.00%	50.00%
BALBOA INSURANCE GROUP	Commercial		4		0		0.00%
	Personal	2	8	0	0	0.00%	0.00%
BUSINESS ALLIANCE INSURANCE COMPANY	Commercial	1	1	0	0	0.00%	0.00%
CALIFORNIA MUTUAL INSURANCE CO	Commercial	1	1	0	0	0.00%	0.00%
	Personal	1	1	0	0	0.00%	0.00%
CALIFORNIA STATE AUTO ASSO	Personal	93	97	2	3	2.15%	3.09%
CALIFORNIA STATE AUTO GROUP	Personal	1,519	1,613	299	302	19.68%	18.72%
CAPITAL INSURANCE GROUP	Commercial	10	10	0	0	0.00%	0.00%
	Personal	9	9	0	0	0.00%	0.00%
CENTURY-NATIONAL INSURANCE CO.	Personal	2	2	2	2	100.00%	100.00%

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CLARENDON NATIONAL INSURANCE	Personal	2	2	0	0	0.00%	0.00%
CNA INSURANCE COMPANIES GROUP	Commercial	6	4	0	2	0.00%	50.00%
COAST NATIONAL INSURANCE COMPANY	Personal	1	1	0	0	0.00%	0.00%
COMMERCE WEST INSURANCE COMPANY	Personal	1	1	0	0	0.00%	0.00%
CONTRACTORS BONDING & INSURANCE CO.	Commercial	2	2	0	0	0.00%	0.00%
CRUM AND FORSTER INSURANCE GRP	Commercial		2		1		50.00%
CRUSADER INSURANCE COMPANY	Commercial	3	1	0	0	0.00%	0.00%
CSE INSURANCE GROUP	Commercial	396	3	23	0	5.81%	0.00%
	Personal	396	3	23	0	5.81%	0.00%
DANIELSON NATIONAL INS. CO.	Personal	2	2	0	0	0.00%	0.00%
DEERBROOK INSURANCE COMPANY	Commercial	6	6	0	0	0.00%	0.00%
	Personal	6	6	0	0	0.00%	0.00%
DELOS INSURANCE COMPANY	Commercial	165	166	22	23	13.33%	13.86%
	Personal	2	4	0	0	0.00%	0.00%
DEPOSITORS INSURANCE COMPANY	Personal	3	2	0	0	0.00%	0.00%
DIAMOND STATE INSURANCE CO.	Commercial	7	10	1	1	14.29%	10.00%
EMPIRE FIRE AND MARINE INSURANCE	Commercial	1					
	Personal	0	1	0	0		0.00%
EMPLOYERS MUTUAL CASUALTY CO	Commercial	42	43	1	1	2.38%	2.33%
ENCOMPASS INSURANCE COMPANY	Personal	172	172	14	14	8.14%	8.14%
ESURANCE PROPERTY AND CASUALTY	Personal	2	3	0	0	0.00%	0.00%

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EVEREST NATIONAL INS CO	Commercial	3	3	2	2	66.67%	66.67%
FAIRMONT SPECIALTY INS CO	Commercial	27	0	0	0		
FARMERS INSURANCE GROUP	Commercial	6,322	3,200	452	287	7.15%	8.97%
	Personal	6,327	3,211	452	287	7.14%	8.94%
FEDERAL INSURANCE COMPANY	Commercial	7	7	2	2	28.57%	28.57%
	Personal	7	7	2	2	28.57%	28.57%
FEDERATED MUTUAL INSURANCE GROUP	Commercial	40	40	1	0	2.50%	0.00%
FIDELITY NATIONAL INSURANCE CO	Commercial	20	20	4	4	20.00%	20.00%
	Personal	1,070	1,070	146	146	13.64%	13.64%
FINANCIAL INDEMNITY COMPANY	Personal	2,254	2,327	300	343	13.31%	14.74%
FINANCIAL PACIFIC INSURANCE CO	Commercial	1	1	0	0	0.00%	0.00%
FIREMAN'S FUND INSURANCE COMPANY	Commercial	229	236	14	13	6.11%	5.51%
	Personal	172	174	9	9	5.23%	5.17%
FIRST AMERICAN PROP & CASUALTY	Commercial	1	1	1	1	100.00%	100.00%
	Personal	1	1	1	1	100.00%	100.00%
FIRST AMERICAN SPECIALTY INS	Personal	1	1	1	1	100.00%	100.00%
FLORISTS MUTUAL INSURANCE CO.	Commercial	8	9	0	0	0.00%	0.00%
FOLKSAMERICA REINSURANCE COMPANY	Commercial	653	10	51	0	7.81%	0.00%
FOREMOST INSURANCE GROUP	Personal	9,680	9,557	588	725	6.07%	7.59%
GEICO CASUALTY COMPANY	Personal	1	1	0	0	0.00%	0.00%
GEICO GENERAL INSURANCE CO	Personal	1	1	0	0	0.00%	0.00%
GEICO INDEMNITY CO	Personal	1	1	0	0	0.00%	0.00%
GERLING AMERICA INSURANCE COMPANY	Commercial	1	1	0	0	0.00%	0.00%

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GOLDEN EAGLE INSURANCE CORP.	Commercial	525	2	21	0	4.00%	0.00%
GOVERNMENT EMPLOYEES INS CO	Personal	1	1	0	0	0.00%	0.00%
GRANGE INSURANCE GROUP	Personal	72	83	0	0	0.00%	0.00%
GRANITE STATE INSURANCE COMPANY	Commercial	5	5	2	2	40.00%	40.00%
	Personal	5	5	1	1	20.00%	20.00%
GREAT AMERICAN ASSURANCE CO	Commercial	9	9	1	1	11.11%	11.11%
GREAT AMERICAN INS CO OF NY	Commercial	9	9	1	1	11.11%	11.11%
GREAT AMERICAN INSURANCE CO	Commercial	9	9	1	1	11.11%	11.11%
GREAT NORTHERN INSURANCE CO	Commercial	7	7	2	2	28.57%	28.57%
GREENWICH INSURANCE COMPANY	Commercial	7	10	0	0	0.00%	0.00%
	Personal	1	0	0	0	0.00%	0.00%
GUIDEONE MUTUAL INSURANCE CO.	Commercial	1	1	0	0	0.00%	0.00%
GUIDEONE SPECIALTY MUTUAL CO.	Commercial	1	1	0	0	0.00%	0.00%
HILLSTAR INSURANCE COMPANY	Personal		32		3		9.38%
HUDSON INSURANCE COMPANY	Commercial		8		0		0.00%
	Personal	5	6	1	1	20.00%	16.67%
INFINITY PROPERTY AND CASUALTY	Personal	32	45	3	0	9.38%	0.00%

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INSURANCE COMPANY OF THE WEST	Commercial	1,452	1	128	0	8.82%	0.00%
	Personal	1,452	1	128	0	8.82%	0.00%
INSURANCE COMPANY OF THE STATE OF PA	Personal	1	1	0	0	0.00%	0.00%
INTEGON PREFERRED INSURANCE CO	Personal	836	1,406	126	225	15.07%	16.00%
KEMPER AUTO AND HOME COMPANIES	Commercial		2		0		0.00%
	Personal	2	2	0	0	0.00%	0.00%
LIBERTY INSURANCE UNDERWRITERS	Commercial	8	6	5	1	62.50%	16.67%
LIBERTY MUTUAL INSURANCE GROUP	Commercial	10	8	2	1	20.00%	12.50%
	Personal	28	29	1	0	3.57%	0.00%
LIG INSURANCE COMPANY LTD	Commercial	1	0	0	0		
LINCOLN GENERAL INSURANCE COMPANY	Personal	3	3	0	0	0.00%	0.00%
LOYA CASUALTY INSURANCE CO	Personal		37		15		40.54%
LUMBERMENS UNDERWRITING ALLIANCE	Commercial		2		0		0.00%
MAGNA CARTA COMPANIES	Commercial	1	1	0	0	0.00%	0.00%
MARKEL AMERICAN INSURANCE CO	Personal	1	1	0	0	0.00%	0.00%
MARKEL INSURANCE CO	Commercial	262	354	16	26	6.11%	7.34%
MERCED MUTUAL INSURANCECOMPANY	Personal	89	87	1	1	1.12%	1.15%
MERCURY INSURANCE GROUP	Commercial	9	3	0	0	0.00%	0.00%
	Personal	73	19	0	1	0.00%	5.26%
MGA INSURANCE COMPANY	Personal	1	1	1	0	100.00%	0.00%
MIC GENERAL INSURANCE CORP	Personal	1	1	0	0	0.00%	0.00%
MITSUI SUMITOMO INSURANCE GROUP	Commercial	2	2	0	0	0.00%	0.00%

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NATIONAL AMERICAN INS CO OF CA	Personal	2	2	0	0	0.00%	0.00%
NATIONAL GENERAL INSURANCE CO	Personal	9	5	1	0	11.11%	0.00%
NATIONAL UNION FIRE INSURANCE CO	Commercial	1	1	1	1	100.00%	100.00%
NATIONWIDE AGRIBUSINESS INSURANCE	Commercial	26	25	0	0	0.00%	0.00%
NATIONWIDE INS CO OF AMERICA	Personal	3	2	0	0	0.00%	0.00%
NATIONWIDE INSURANCE GROUP	Personal	3	3	0	0	0.00%	0.00%
NEW HAMPSHIRE INSURANCE CO	Commercial	1	1	0	0	0.00%	0.00%
	Personal	1	1	0	0	0.00%	0.00%
NORTHWESTERN PACIFIC INDEMNITY	Personal	7	7	2	2	28.57%	28.57%
NOVA CASUALTY COMPANY	Commercial		2		0		0.00%
OCCIDENTAL FIRE & CASUALTY CO	Personal	2	2	1	1	50.00%	50.00%
OCEAN HARBOR CASUALTY INSURANCE	Personal	3	3	0	0	0.00%	0.00%
ONEBEACON INSURANCE GROUP	Commercial	238	1	10	0	4.20%	0.00%
OREGON MUTUAL INSURANCE CO.	Commercial	6	7	1	1	16.67%	14.29%
	Personal	6	7	1	1	16.67%	14.29%
PACIFIC INDEMNITY COMPANY	Commercial		7		2		28.57%
PACIFIC PROPERTY AND CASUALTY	Personal	43	50	0	1	0.00%	2.00%
PACIFIC SPECIALTY INSURANCE CO	Commercial	3,314	3,356	428	458	12.91%	13.65%
	Personal	4,677	4,675	513	545	10.97%	11.66%
PEERLESS INSURANCE COMPANY	Commercial	525	2	21	0	4.00%	0.00%
PENN-AMERICA INSURANCE COMPANY	Commercial	6	11	0	0	0.00%	0.00%

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PERMANENT GENERAL ASSURANCE CO	Personal	6	4	0	1	0.00%	25.00%
PHILADELPHIA INDEMNITY INS CO	Commercial	704	788	30	35	4.26%	4.44%
PRAETORIAN INSURANCE COMPANY	Personal	1	1	0	0	0.00%	0.00%
PROGRESSIVE INSURANCE COMPANY	Personal	29	28	0	0	0.00%	0.00%
QBE INSURANCE CORPORATION	Commercial	296	293	13	13	4.39%	4.44%
	Personal	1,048	1,167	265	314	25.29%	26.91%
REDLAND INSURANCE COMPANY	Personal	2	1	0	0	0.00%	0.00%
RIVERPORT INSURANCE COMPANY	Commercial	3	10	0	0	0.00%	0.00%
SAFECO INSURANCE COMPANIES	Commercial	14	14	1	1	7.14%	7.14%
	Personal	14	14	1	1	7.14%	7.14%
SAFEWAY DIRECT INSURANCE CO	Personal	1	1	0	0	0.00%	0.00%
SAFEWAY INSURANCE COMPANY	Personal	1	1	0	0	0.00%	0.00%
SENTRY INSURANCE A MUTUAL CO	Commercial	25	27	0	0	0.00%	0.00%
SENTRY SELECT INSURANCE	Commercial	9	9	1	0	11.11%	0.00%
SEQUOIA INSURANCE GROUP	Commercial	158	158	4	4	2.53%	2.53%
	Personal	5	5	0	0	0.00%	0.00%
SOMPO JAPAN INSURANCE COMPANY	Commercial	1	1	1	1	100.00%	100.00%
STAR INSURANCE COMPANY	Commercial	14	13	0	0	0.00%	0.00%
STARNET INSURANCE COMPANY	Commercial	1	1	0	0	0.00%	0.00%
	Personal	1	1	0	0	0.00%	0.00%
STATE FARM INSURANCE COMPANIES	Commercial	1,910	1,909	74	88	3.87%	4.61%
	Personal	1,910	1,909	74	88	3.87%	4.61%



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STATE NATIONAL INSURANCE CO	Commercial	24	57	5	4	20.83%	7.02%
	Personal	2	106	0	3	0.00%	2.83%
STERLING CASUALTY INS CO	Personal	20	20	1	1	5.00%	5.00%
THE DENTISTS INSURANCE COMPANY	Commercial	3	3	0	0	0.00%	0.00%
THE HARTFORD	Commercial	2,660	1,307	207	97	7.78%	7.42%
	Personal	1,844	1,806	156	195	8.46%	10.80%
THE HARTFORD STEAM BOILER INSPECTION AND INSURANCE COMPANY	Commercial	1	0	0	0	0.00%	0.00%
THE NETHERLANDS INSURANCE CO	Commercial	525	2	21	0	4.00%	0.00%
TOKIO MARINE & NICHIDO FIRE	Commercial	16	17	0	0	0.00%	0.00%
	Personal	23	22	0	0	0.00%	0.00%
TOPA INSURANCE COMPANY	Commercial	2	2	0	0	0.00%	0.00%
	Personal	8	8	0	0	0.00%	0.00%
TRAVELERS PROPERTY & CASUALTY	Commercial	10	14	0	2	0.00%	14.29%
	Personal	10	14	0	2	0.00%	14.29%
UNIGARD INSURANCE GROUP	Commercial	3	3	0	0	0.00%	0.00%
	Personal	3	3	0	0	0.00%	0.00%
VALLEY INSURANCE COMPANY	Commercial	2	0	0	0	0.00%	0.00%
	Personal	2	0	0	0	0.00%	0.00%

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VICTORIA INSURANCE	Personal	1,214	1,359	134	180	11.04%	13.25%
VIGILANT INURANCE COMPANY	Commercial	7	7	2	2	28.57%	28.57%
	Personal	7	7	2	2	28.57%	28.57%
VIKING INSURANCE COMPANY OF WI	Personal	1	1	0	0	0.00%	0.00%
WAUSAU INSURANCE COMPANIES	Commercial	2	1	0	0	0.00%	0.00%
WAWANESA INSURANCE GROUP	Personal	1	1	0	0	0.00%	0.00%
WESTERN GENERAL INSURANCE CO	Personal	2	4	0	0	0.00%	0.00%
WESTERN MUTUAL INSURANCE GROUP	Personal	1	1	0	0	0.00%	0.00%
WORKMEN'S AUTO INSURANCE CO.	Personal	81	130	4	11	4.94%	8.46%
XL INSURANCE AMERICA, INC.	Commercial	7	6	2	1	28.57%	16.67%
ZURICH US	Commercial	6	6	0	0	0.00%	0.00%
	Personal	1	1	0	0	0.00%	0.00%