
Prelicensing Education Educational Objectives California Bail Agent Examination

Overview

In order for the bail agent, bail permittee or bail solicitor applicant to be eligible to take the bail agent examination, the applicant must complete not less than 20 hours of classroom education in subjects pertinent to the duties and responsibilities of a bail licensee including, but not limited to, all related laws and regulations, rights of the accused, ethics, and apprehension of bail fugitive (California Insurance Code (Cal. Ins. Code) Section 1810.7 (a)). In addition, a bail license cannot be issued to any person unless and until the applicant takes and passes a bail license examination (Cal. Ins. Code Section 1810.5).

The new bail agent, bail permittee or bail solicitor will be introduced and instructed on the undertakings of bail. Specifically, a bail agent's license, by its terms, permits the licensee to solicit, negotiate and affect undertakings of bail on behalf of any surety insurer while there is in effect an unrevoked notice of appointment of such insurer (Cal. Ins. Code Section 1802). A bail permittee's license, by its terms, permits the licensee to solicit, negotiate, issue, and deliver bail bonds (Cal. Ins. Code Section 1802.5). A bail solicitor's license, by its terms, permits the licensee to transact bail on behalf of and as the employee of the holder of the bail licenses therein designated while there is in effect and on file with the commissioner an unrevoked appointment of the solicitor by such license holder (Cal. Ins. Code Section 1803).

The new bail licensee needs sufficient knowledge at the start of one's career on the following topics:

- (1) Basic knowledge including:
 - * what is a bail bond
 - * the definition of a bail bond
 - * the history of a bail bond
 - * bail agents' relationships with the following:
 - * their employer
 - * the California Department of Insurance
 - * the surety company
 - * the court
 - * surety company's relationship with the following:
 - * the court
 - * the bail bondsman
 - * ethics and California Insurance Code
 - * Insurance Code sections relating to bail and bail agents
 - * Penal Code sections relating to bail bonds
 - * bail bond contracts/indemnity agreements

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- (2) General understanding of:
- * premiums/financial responsibilities/indemnity
 - * collateral
 - * criminal justice system
 - * fugitive recovery
 - * privacy provisions

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Educational Objectives

The educational objectives are derived from Title 10, Chapter 5, Subchapter 1, Article 2.1, Section 2105.2 of the California Code of Regulations (10 Cal. Code Regs.) which states, in part, that an approved prelicensing bail education course must impart information on all of the following topics. Each topic must be cross referenced to the material submitted before the material can be approved.

The Examination

The applicant for a bail agent, a bail permittee or a bail solicitor license will, without any aids (e.g. reference materials, electronic aids) take a computer-based examination. The examination will be two hours (or 120 minutes) and will be a 75 question multiple-choice examination.

California Department of Insurance (CDI) examinations are administered at the CDI examination site in Los Angeles or one of the many PSI test centers throughout California. PSI Services LLC is CDI's examination vendor.

CDI site exams begin at 8:30 a.m. (8:00 a.m. check in) and 1:00 p.m. (12:30 p.m. check in), Monday through Friday except on state holidays:

CDI Los Angeles Examination Site:

Ronald Reagan Building
300 South Spring Street
North Tower, Suite 1000
Los Angeles, California 90013

PSI's test centers are located at the following locations:

| | | | |
|--------------|-----------|------------------|--------------|
| Agoura Hills | Fresno | Sacramento | Santa Rosa |
| Atascadero | Irvine | San Diego | Union City |
| Bakersfield | Lawndale | San Francisco | Ventura |
| Carson | Redding | Santa Clara | Visalia |
| Diamond Bar | Riverside | Santa Fe Springs | Walnut Creek |

The list of PSI locations above is current at the time these Objectives are published and is subject to change. To register for an examination or to obtain a complete list of PSI test centers, test center security policies, check-in times and procedures, as well as driving

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directions to PSI's test centers, download the current [Candidate Information Bulletin](#) for the exam(s) you are taking at [PSI Exams Online](#).

The check-in times and driving directions to PSI's test centers are listed on pages 4, 5, and 6 in the [Candidate Information Bulletin](#).

For additional information on license examinations (i.e. online examination scheduling, fingerprint requirements, examination admittance, forms of identification, check your scheduled examination date, check your examination results), please review the following link: [Insurance License Examination Information](#).

Candidate Information Bulletin

The [Candidate Information Bulletin](#) (CIB) provides detailed information on how to prepare for your license examination, prelicensing education requirements, examination site procedures, sample examination questions, test taking strategies, and driving directions to CDI's Los Angeles examination site and PSI's test centers that are located throughout California.

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Table of Contents

- I. Bail – General (22 questions (30 percent) on the examination)
 - A. Basic concepts of bail (4 questions of the 22 Bail – General questions)
 - B. General overview of California Insurance Codes relating to the bail industry (5 questions of the 22 Bail – General questions)
 - C. General overview of California Code of Regulations relating to the bail industry (5 questions of the 22 Bail – General questions)
 - D. General overview of California Penal Codes relating to the bail industry (5 questions of the 22 Bail – General questions)
 - E. Licensing and appointments (3 questions of the 22 Bail – General questions)

- II. Bail Bond Contracts (6 questions (8 percent) on the examination)
 - A. Contracts – basics (1 question of the 6 Bail Bond Contracts questions)
 - B. Bail industry contracts (2 questions of the 6 Bail Bond Contracts questions)
 - C. Forms used in bail bond transactions (1 question of the 6 Bail Bond Contracts questions)
 - D. Enforceability of contracts (1 question of the 6 Bail Bond Contracts questions)
 - E. Contract transaction basics (1 question of the 6 Bail Bond Contracts questions)

- III. Indemnity Agreements (6 questions (8 percent) on the examination)
 - A. Meaning and purpose of Indemnity Agreement (2 questions of the 6 Indemnity Agreements questions)
 - B. Joint and Several Liability (2 question of the 6 Indemnity Agreements questions)
 - C. Enforcing the Indemnity Agreement (2 question of the 6 Indemnity Agreements questions)

- IV. Financial Responsibilities (12 questions (15 percent) on the examination)
 - A. Explanation of premiums (5 questions of the 12 Financial Responsibilities questions)
 - B. Fiduciary capacity (5 questions of the 12 Financial Responsibilities questions)
 - C. Agent to surety premium relationship (1 question of the 12 Financial Responsibilities questions)
 - D. IRS Form 8300, Report Cash Payments of Over \$10,000 Received in a Trade or Business (1 question of the 12 Financial Responsibilities questions)

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- questions)
 - E. Financed Bail Bonds and Premium Payment Plans
- V. Collateral (6 questions (8 percent) on the examination)
- A. Definition/purpose of collateral (2 questions of the 6 Collateral questions)
 - B. Types of collateral (1 question of the 6 Collateral questions)
 - C. Fiduciary capacity of bail agent, bail permittee and bail solicitor as to cash or collateral in agent's possession (1 question of the 6 Collateral questions)
 - D. Remedies of collateral (1 question of the 6 Collateral questions)
 - E. Release/Return of collateral (1 question of the 6 Collateral questions)
- VI. The Criminal Justice System (7 questions (10 percent) on the examination)
- A. California courts (3 questions of the 7 The Criminal Justice System questions)
 - B. Criminal court process (2 questions of the 7 The Criminal Justice System questions)
 - C. Officers of the court and their roles (2 questions of the 7 The Criminal Justice System questions)
- VII. Laws Pertaining to Bail Agents and Fugitive Recovery (8 questions (11 percent) on the examination)
- A. Understanding Fugitive Recovery Persons Act (2 questions of the 8 Laws Pertaining to Bail Agents and Fugitive Recovery questions)
 - B. Understanding forfeitures and remedies (2 questions of the 8 Laws Pertaining to Bail Agents and Fugitive Recovery questions)
 - C. Bail agents executing an arrest (2 questions of the 8 Laws Pertaining to Bail Agents and Fugitive Recovery questions)
 - D. Transporting prisoners (1 question of the 8 Laws Pertaining to Bail Agents and Fugitive Recovery questions)
 - E. Out of state/country activities (1 question of the 8 Laws Pertaining to Bail Agents and Fugitive Recovery questions)
- VIII. Privacy Protection Provisions (4 questions (5 percent) on the examination)
- A. Insurance/Privacy Protection Act (1 question of the 4 Privacy Protection Provisions questions)
 - B. Confidential Communications (1 question of the 4 Privacy Protection Provisions questions)
 - C. Relations with clients, governmental employees and the public (2 questions of the 4 Privacy Protection Provisions questions)

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- IX. Ethics and California Insurance Code (4 questions (5 percent) on the examination)
 - A. Best Practices (4 questions of the 4 Ethics and California Insurance Code questions)

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Course Outline

- I. Bail – General (22 questions (30 percent) on the examination)
 - A. Basic concepts of bail (4 questions of the 22 Bail – General questions)
 - 1. Prelicensing education (Cal. Ins. Code Section 1810.7)
 - 2. Bail as a profession
 - 3. Consumer protection
 - 4. Define a bail bond and its purpose
 - 5. Describe the responsibilities and duties between the California Department of Insurance (CDI), Surety Insurer, Bail Agent, Bail Permittee, Bail Solicitor and Managing General Agent
 - 6. History of bail
 - 7. Terms used in the bail industry including, but not limited to, the following: arrestee/defendant; exoneration; forfeiture; indemnitor; liability; negotiating; premiums; reinstatement; summary judgment; surety; transacting; transfer bond
 - B. General overview of California Insurance Codes relating to the bail industry (5 questions of the 22 Bail – General questions)
 - 1. Specific provisions relating to bail qualification and licensing (Cal. Ins. Code Sections 1800 through 1823)
 - a. Specific provisions relating to licensure (Cal. Ins. Code Sections 1630, 1633, 1666 through 1672, 1685 through 1698, 1703, 1704, 1708 through 1712, and 1723)
 - 2. Specific provisions relating to filing of true and fictitious names (Cal. Ins. Code Section 1724.5)
 - 3. Specific provisions relating to fiduciary capacity (Cal. Ins. Code Sections 1733 and 1734)
 - 4. Specific provisions relating to forbidden acts and disciplinary actions (Cal. Ins. Code Sections 1736 through 1748.5)
 - 5. Specific provisions relating to recordkeeping-inspection-maintenance (Cal. Ins. Code Section 1746 and 10 Cal. Code Regs. Sections 2097 through 2104)
 - C. General overview of Title 10 California Code of Regulations relating to the bail industry (5 questions of the 22 Bail – General questions)
 - 1. Specific provisions relating to bail transactions (10 Cal. Code Regs. Sections 2053 through 2104)
 - 2. Specific provisions relating to public authority rules and gift prohibition (10 Cal. Code Regs. Sections 2075 and 2078)

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3. Procedures governing persons subject to Title 18 United States Code (Sections 1033 through 1034, Crimes by or Affecting Persons Engaged in the Business of Insurance Whose Activities Affect Interstate Commerce, 10 Cal. Code Regs. Sections 2175.1 through 2176.4)
 4. Civil action for deprivation of rights (US Code Section 1983)
- D. General overview of California Penal Codes (Cal. Pen. Code) relating to the bail industry (5 questions of the 22 Bail – General questions)
1. Specific provisions relating to the refund of bail (Cal. Pen. Code Section 1166)
 2. Specific provisions relating to the discharge from custody (Cal. Pen. Code Section 1268)
 3. Specific provisions relating to the surrender of defendant (Cal. Pen. Code Sections 1300 through 1302)
 4. Specific provisions relating to the exoneration of bail (Cal. Pen. Code Sections 1303 through 1304)
 5. Specific provisions relating to the forfeiture of bail (Cal. Pen. Code Sections 1305 through 1308)
 6. Specific provisions relating to the prohibition of gifts (Cal. Pen. Code Section 160)
 7. Specific provisions relating to pretext interviews (Cal. Ins. Code Section 791.03, and General Arrest Statutes, Cal. Pen. Code Sections 821 through 823, 825, 827.1, 834 through 835, 837 through 841, 844 through 847, 849, 851.5, 854 through 855, 862, 976, 979, and 980)
 8. Specific provisions relating to bench warrants (Cal. Pen. Code Sections 849, 978.5, 979, 980, 982, 983, 1195, 1196, and 1199)
 9. Specific provisions relating to the admission to bail and taking of bail (Cal. Pen. Code Sections 1268 and 1269)
 10. Specific provisions of bail within the law enforcement and judicial system (Cal. Pen. Code Sections 1269(a), 1269(b), 1269(c), and 1270 through 1298)
 11. Specific provisions relating to the recommitment of defendant (Cal. Pen. Code Sections 1310 through 1316)
 12. Specific provisions relating to the failure to appear (Cal. Pen. Code Sections 1320 and 1320.5)
 13. Specific provisions relating to the bail form (obligation of insurer) (Cal. Pen. Code Section 1459)
 14. Definitions of terms relating to fines and forfeitures (Cal. Pen. Code

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- Section 1463)
15. Specific provisions relating to furnishing of aliases and booking photographs to the bail agent (Cal. Pen. Code Section 11105.6)
 16. Specific provisions relating to the preparation of false documents (Cal. Pen. Code Section 134)
- E. Licensing and appointments (Cal. Ins. Code Sections 1800 through 1823, Cal. Pen. Code Sections 1291 and 1459, and 10 Cal. Code Regs. Sections 2053 through 2104) (3 questions of the 22 Bail – General questions)
1. Types of bail licenses
 - a. Bail agent, bail solicitor and bail permittee
 2. Action notices of appointment
 - a. By surety
 - b. By employing agent
 - c. Bond of bail agent, bail solicitor, and bail permittee
 3. Define the qualifications of the three types of bail licenses (Cal. Ins. Code Sections 1801, 1802, 1802.5, and 1803 and 10 Cal. Code Regs. Sections 2054.2, 2056, and 2059)
 4. Describe the requirements for issuance of a bail license (Cal. Ins. Code Sections 1805, 1810, and 1810.7 and 10 Cal. Code Regs. Section 2055)
 5. Describe the appointment process, filings, and forms (Cal. Ins. Code Section 1802.1)
 6. Explain the Commissioners right of suspension, revocation and refusal of a license (Cal. Ins. Code Sections 1668, 1668.5, 1669, 1670, 1738, and 1806 through 1807)
 7. Describe the education, examination, and renewal process (Cal. Ins. Code Sections 1677, 1807.7, 1808, and 1810.5 through 1810.9)
 8. Use of Predecessors business name/fictitious names (Cal. Ins. Code Sections 1724.5 and 1802.2 and 10 Cal. Code Regs. Sections 2066 through 2066.5)
 9. Display of license (Cal. Ins. Code Section 1820)
 10. Advertising/Soliciting (Cal. Ins. Code Sections 1725.5, 1726, and 1800.75 and 10 Cal. Code Regs. Sections 2079 through 2082)
 11. Violations, Fines and Penalties (Cal. Ins. Code Sections 1681.5, 1746, 1748 and 1814)
 12. Background changes (Cal. Ins. Code Section 1729.2)
 13. Prohibitions (10 Cal. Code Regs. Sections 2057, 2058, 2070, 2072, 2078, 2175.4, and 2175.5)
 14. Corporations, Partnerships (10 Cal. Code Regs. Sections 2061

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through 2061.5)

- II. Bail Bond Contracts (6 questions (8 percent) on the examination)
 - A. Contracts – basics (1 question of the 6 Bail Bond Contracts questions)
 - 1. Definition of a contract
 - 2. Elements of a contract
 - a. offer
 - b. acceptance
 - c. consideration
 - d. agreement
 - e. competent parties
 - f. legal purpose
 - B. Bail industry contracts (2 questions of the 6 Bail Bond Contracts questions)
 - 1. Contract between bail agent and surety
 - 2. Contract between arrestee and bail agent/surety
 - 3. Contract between indemnitor and bail agent/surety
 - 4. Contract between court and bail agent/surety (bail bond)
 - C. Forms used in bail bond transactions (1 question of the 6 Bail Bond Contracts questions)
 - 1. Premium Receipts
 - 2. Collateral Receipts
 - 3. Promissory Notes
 - 4. Deeds of Trust
 - 5. Required Disclosure Statements
 - D. Enforceability of contracts (1 question of the 6 Bail Bond Contracts questions)
 - 1. Legal age to sign a contract
 - 2. Comprehension of contract
 - a. Language barrier
 - b. Mental
 - 3. Coercion
 - 4. Duress
 - E. Contract transaction basics (1 question of the 6 Bail Bond Contracts questions)
 - 1. Supplying arrestee/indemnitor:
 - a. copies of all signed contracts
 - b. copies of statement and charges

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- c. copies of premium receipts
- d. information as to court date

- III. Indemnity Agreements (6 questions (8 percent) on the examination)
 - A. Meaning and purpose of Indemnity Agreement (2 questions of the 6 Indemnity Agreements questions)
 - 1. To secure and pay for losses arising out of, or in relation to, a bail bond transaction
 - 2. Terms of Indemnity Agreement may be unique
 - B. Joint and Several Liability (2 question of the 6 Indemnity Agreements questions)
 - 1. Single or multiple indemnitors and the arrestee
 - 2. All indemnitors are liable for full amount of damages
 - C. Enforcing the Indemnity Agreement (2 question of the 6 Indemnity Agreements questions)
 - 1. Lawful enforcement of Indemnity Agreement
 - a. Small claims
 - b. Superior Court litigation
 - c. Collection agency
 - 2. Unlawful enforcement of Indemnity Agreement
 - a. Threats
 - b. Criminal acts (e.g. extortion, false imprisonment)
- IV. Financial Responsibilities (12 questions (15 percent) on the examination)
 - A. Explanation of premiums (10 Cal. Code Regs. Section 2081) (5 questions of the 12 Financial Responsibilities questions)
 - 1. What is a premium?
 - 2. Why is a premium charged?
 - 3. Charging the proper amount of premium (10 Cal. Code Regs. Section 2081(a))
 - 4. Rebating/discounting (California Proposition 103)
 - a. Agents must pay surety and BUF account based upon filed rate
 - 5. Premium fully earned upon defendant's release (NCF, dismissal), Bail Bond Agreement
 - B. Fiduciary capacity (Cal. Ins. Code Sections 1733, 1734 through 1734.5, and

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- 1823) (5 questions of the 12 Financial Responsibilities questions)
 - 1. Definition of fiduciary
 - 2. Liability for breach of fiduciary duty
 - 3. Premium to bail agent (Cal. Ins. Code Section 1734)
 - 4. Theft (Cal. Ins. Code Section 1733)
 - 5. Premium funds derived from cash, check or credit card MUST be deposited into premium trust account (Cal. Ins. Code Section 1734)
 - 6. Maintenance of Trust Account (Cal. Ins. Code Section 1734.5)
 - 7. Build Up or Reserve Funds (Cal. Ins. Code Section 1823)
 - 8. Maintenance of separate premium trust, collateral trust and operating accounts (Cal. Ins. Code Section 1733 and 10 Cal. Ins. Code Section 2088)
 - 9. Consequences of improper handling of premium (Cal. Ins. Code Section 1733)

- C. Agent to surety premium relationship (1 question of the 12 Financial Responsibilities questions)
 - 1. Remittance of premium collected to the surety company

- D. IRS Form 8300, Report Cash Payments of Over \$10,000 Received in a Trade or Business (1 question of the 12 Financial Responsibilities questions)
 - 1. Applies to a single cash transaction or series of cash transactions equaling or exceeded \$10,000.00
 - 2. Filing requirements

- E. Financed Bail Bonds and Premium Payment Plans
 - 1. Contract translations and notices (Contract Translation Act, California Civil Code (Cal. Civ. Code) Section 1632)
 - 2. Creditor notices (Consumer Credit Contract Act, Cal. Civ. Code Sections 1799.90 through 1799.104)
 - 3. Debt collecting conduct, practices, and responsibilities (California Fair Debt Collections Practices Act, Cal. Civ. Code Sections 1788 through 1788.33)

- V. Collateral (6 questions (8 percent) on the examination) (10 Cal. Ins. Code Sections 2088 and 2089 and Cal. Pen. Code Sections 1280(a) through 1280.1)
 - A. Definition/purpose of collateral (2 questions of the 6 Collateral questions)
 - 1. Definition: An item of value pledged to another person for the purpose of guaranteeing performance of an obligation
 - a. Relate the definition to the bail transaction

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2. Purpose: To provide an incentive to encourage compliance under the terms of release dictated in the bail bond and to further provide a source of funds to pay for losses occasioned as the result of a forfeiture of the bail bond
- B. Types of collateral (1 question of the 6 Collateral questions)
1. Real property/Deed of Trust (10 Cal. Code Regs. Section 2088.3 and Cal. Pen. Code Section 1276.5)
 - a. Residential
 - b. Commercial, Industrial and Agricultural
 2. Personal property
 - a. Cash (including Cal. Pen. Code Section 1275.1)
 - b. Automobiles or mobile homes
 - c. Water vessels
 - d. Stocks and Bonds
 - e. Savings accounts
 - f. Life insurance policies
 - g. Other personal property (e.g., jewelry, livestock, antiques, art)
 3. Irrevocable Letters of Credit and Assignments of Interest
- C. Fiduciary capacity of bail agent, bail permittee, and bail solicitor as to cash or collateral in agent's possession (1 question of the 6 Collateral questions)
1. Capacity and custody (10 Cal. Code Regs. Sections 2088, 2088.1, 2084, and 2087)
 2. Vestings/Titles
 3. Liens/Bankruptcy/Conservatorship/Trusts
 4. Notarization of documents
 5. Misuse of Collateral (10 Cal. Code Regs. Section 2088)
- D. Remedies of collateral (1 question of the 6 Collateral questions)
1. When can collateral be converted? (10 Cal. Code Regs. Section 2089)
 2. How to convert different types of collateral
- E. Release/Return of collateral (10 Cal. Code Regs. Sections 2088.2, 2088.3, and 2089) (1 question of the 6 Collateral questions)
1. To whom does collateral get returned? (10 Cal. Code Regs. Section 2088.2)
 2. Legal requirements on timeliness of return
 3. Documenting the return of collateral (10 Cal. Code Regs. Section

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- VI. The Criminal Justice System (7 questions (10 percent) on the examination)
 - A. California courts (3 questions of the 7 The Criminal Justice System questions)
 - 1. Criminal vs. Civil Courts
 - 2. County court system
 - B. Criminal court process (2 questions of the 7 The Criminal Justice System questions)
 - 1. Arrest, arraignment, preliminary hearing, trial, sentencing
 - 2. No charges filed
 - a. 15-day rule (Cal. Pen. Code Sections 1303 and 1305)
 - b. Charges can be filed up to one year after initial arrest
 - C. Officers of the court and their roles (2 questions of the 7 The Criminal Justice System questions)
 - 1. The Judge
 - 2. The District Attorney
 - 3. The Public Defender
 - 4. The Private Defense Attorney
- VII. Laws Pertaining to Bail Agents and Fugitive Recovery (8 questions (11 percent) on the examination)
 - A. Understanding Fugitive Recovery Persons Act (Cal. Pen. Code Sections 1299 through 1299.12) (2 questions of the 8 Laws Pertaining to Bail Agents and Fugitive Recovery questions)
 - 1. Term meanings (Cal. Pen. Code Section 1299.01)
 - 2. Qualifications (Cal. Pen. Code Sections 1299.02 and 1299.04)
 - 3. Documentation, written authorization of surety/bail agent to other person (Cal. Pen. Code Sections 1299.06, 1300, and 1301)
 - 4. False/misleading representation (Cal. Pen. Code Section 1299.07)
 - 5. Law enforcement notification (Cal. Pen. Code Sections 1299.08 and 1301)
 - 6. Entering premises/firearms (Cal. Pen. Code Sections 844, 1299.09 and 1299.10)
 - 7. Violations and penalties (Cal. Pen. Code Section 1299.11)
 - B. Understanding forfeitures and remedies (Cal. Pen. Code Sections 849, 978.5, 979, 980(b), 982, 983, 1195, 1196, 1199, and 1305) (2 questions of

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the 8 Laws Pertaining to Bail Agents and Fugitive Recovery questions)

1. Surrender prior to forfeiture (Cal. Pen. Code Section 1300)
 - a. Circumstances where pre-forfeiture surrender may result in return of premium (10 Cal. Code Regs. Section 2090)
2. Section 1305 of the Penal Code 180-day period for relief
3. Extensions (good cause) of statutory period (Cal. Pen. Code Section 1305.4)
4. Forfeiture notices
5. Warrants
 - a. Verifying warrant status
 - i. NCIC, CLETS, local warrant systems
 - b. Persons authorized to serve warrants
6. Surrender or arrest of defendants who are in custody
 - a. In jurisdiction of underlying case
 - b. Out of jurisdiction, out of state, out of country
7. Technical grounds for relief from forfeiture

- C. Bail agents executing an arrest (Cal. Pen. Code Sections 821 through 827.1, 840, 841 through 847.5, 941, and 1312) (2 question of the 8 Laws Pertaining to Bail Agents and Fugitive Recovery questions)
1. Legality of arresting bail fugitives (Cal. Pen. Code Sections 1300 and 1301)
 2. Written authorization of surety/bail agent to other person (Cal. Pen. Code Section 1301)
 3. Best practices and methods of arrest
 4. Liability considerations
 5. Wrongful arrests – consequences and liability
 6. Qualifying persons who perform fugitive recovery
 7. Supervising persons who perform fugitive recovery
 8. Coordination with local law enforcement
- D. Transporting prisoners (1 question of the 8 Laws Pertaining to Bail Agents and Fugitive Recovery questions)
1. Liability considerations
 2. Best practices
 3. Coordination with law enforcement
- E. Out of state/country activities (Cal. Pen. Code Sections 847.5, 1305(f) and (g)) (1 question of the 8 Laws Pertaining to Bail Agents and Fugitive Recovery questions)

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1. Liability considerations
2. Notifying local law enforcement
3. Knowledge of local laws
4. UFAP, provisional arrest warrant, Interpol red notice

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- VIII. Privacy Protection Provisions (4 questions (5 percent) on the examination)
- A. Insurance/Privacy Protection Act (Cal. Ins. Code Sections 791 through 791.26)
(1 question of the 4 Privacy Protection Provision questions)
 - B. Confidential Communications (10 Cal. Code Regs. Section 2069) (1 question of the 4 Privacy Protection Provision questions)
 - C. Relations with clients, governmental employees and the public (2 questions of the 4 Privacy Protection Provision questions)
- IX. Ethics and California Insurance Code (4 questions (5 percent) on the examination)
- A. Best Practices (4 questions of the 4 Ethics and California Insurance Code questions)
 - 1. Keep informed and updated on all laws that regulate the bail industry
 - a. Understand that the California Insurance Code (Cal. Ins. Code) and the California Code of Regulations (Cal. Code Regs.) identify many unethical and/or illegal practices, but the Cal. Ins. Code and Cal. Code Regs. are not a complete guide to ethical behavior
 - b. Keep apprised of other local, state, or federal laws that may affect your duties as a bail agent
 - c. Always keep in mind that ignorance of the law is not a defense
 - 2. Identify the needs of consumers and make sure that your representations and agreements are within the laws and contents of agreements and contracts
 - 3. Know, understand and practice the confidentiality and fiduciary responsibility of the information you have obtained about and from your clients
 - a. Familiarize yourself with the laws that regulate confidentiality of information, especially financial information (e.g., The Gramm-Leach-Bliley Act (GLBA))
 - 4. Avoid unfair or inaccurate remarks about the competition
 - 5. Promptly and formally notify indemnitors of the possible liability or penalties in the event of non-appearance or surrender to custody of the defendant
 - 6. Cooperate with judiciary, law enforcement, and public prosecution agencies without violating confidentiality laws