Presentation #10.C



## Equity Considerations, Challenges, and Opportunities for Building California's LTSS Workforce Pipeline

California Long-Term Care Insurance Task Force April 21, 2022

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## Today's Remarks



### 1. The Landscape

Overview of the LTSS Workforce

### 2. The Challenge

Understanding the Workforce Crisis

## 3. The Opportunity

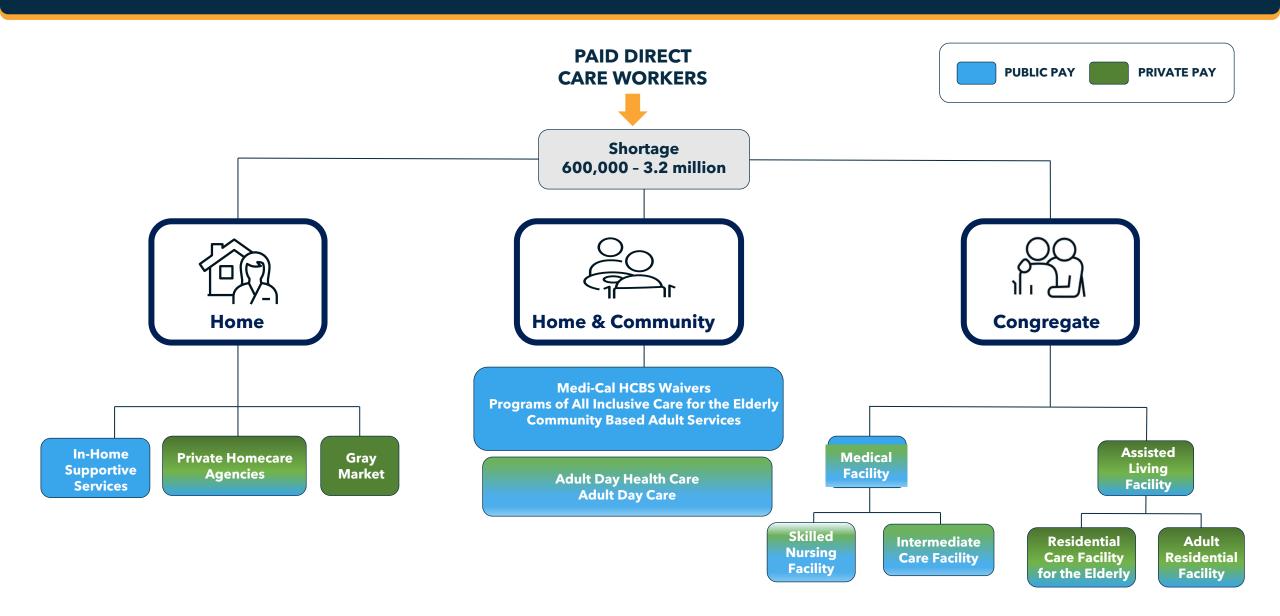
A Path Forward for Building the LTSS Workforce



The Landscape:
An Overview of
California's
LTSS Workforce

## LTSS Direct Care Workforce Map





## Direct Care Job Classifications





#### **Personal Care Aide**

(PCAs), personal attendant, personal assistant, caregiver, companion). Assistance with ADLs (eating, dressing, bathing, and toileting), often with IADLs (housekeeping chores, meal preparation, medication management), sometimes help individuals go to work and remain engaged in their communities.

#### Varies by program

Home, Congregate, Community

CA Department of Social Services (CDSS) Department of Health Care Services (DHCS)



#### **Certified Nursing Assistant**

(**CNAs**) Under direction of nursing or medical staff, CNAs assist with general patient care, assist residents with ADLs, and perform clinical tasks such as range-of-motion exercises and blood pressure readings.



#### **Home Health Aide**

(**HHAs**) provide essentially the same care and services as CNAs, but at home or in community settings under the supervision of a nurse or therapist. HHAs may also perform light housekeeping tasks.



#### **Direct Support Professional**

(DSPs) support persons with ID/DD with ADLs/IADLs, including at times administering medication, developing behavioral management plan, and managing medical records.

### 60 hrs + 100 hrs supervised training

Congregate, Community, Hospitals

CA Department of Public Health (CDPH)

#### 120 hrs

Home, Community

CA Department of Public Health (CDPH)

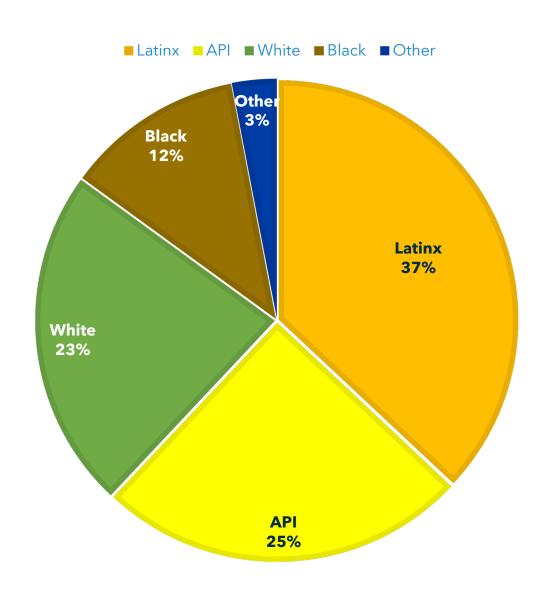
#### **70 hrs**

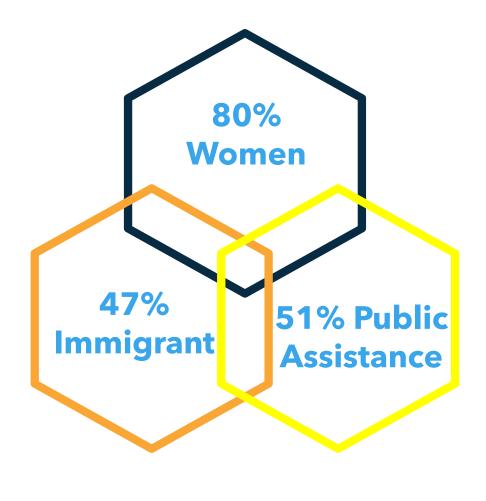
Congregate, Community

Department of Developmental Services (DDS)

## **Key Facts and Figures**



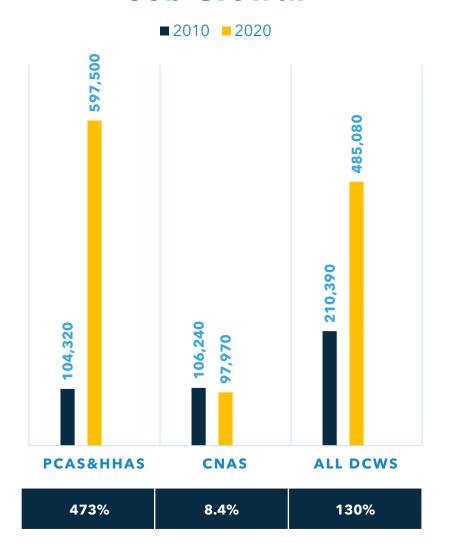




## **Key Facts and Figures**



#### **Job Growth**



#### **Median Hourly Wages**





The Challenge:
Understanding the
LTSS Workforce Crisis



### The COVID Impact

# The Need is Urgent



Labor Shortages

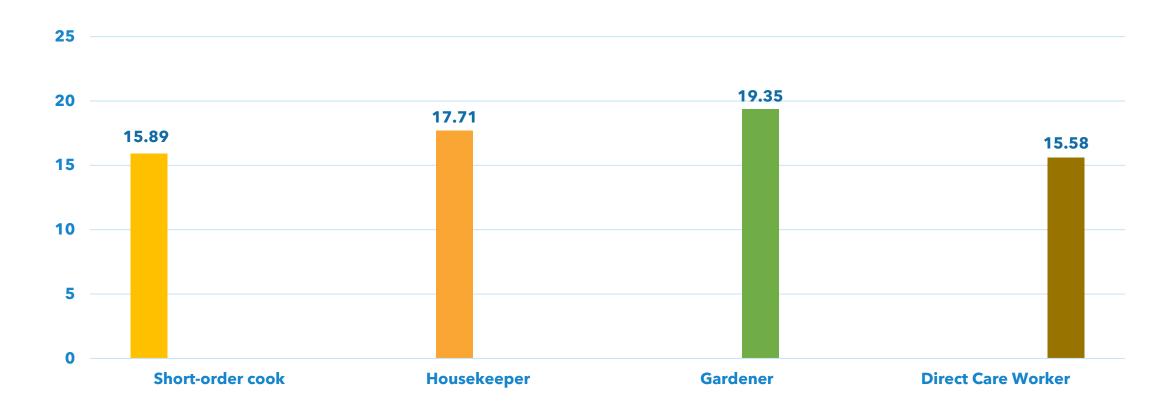


Diverse, Culturally Competent Workforce

## **Key Facts and Figures**

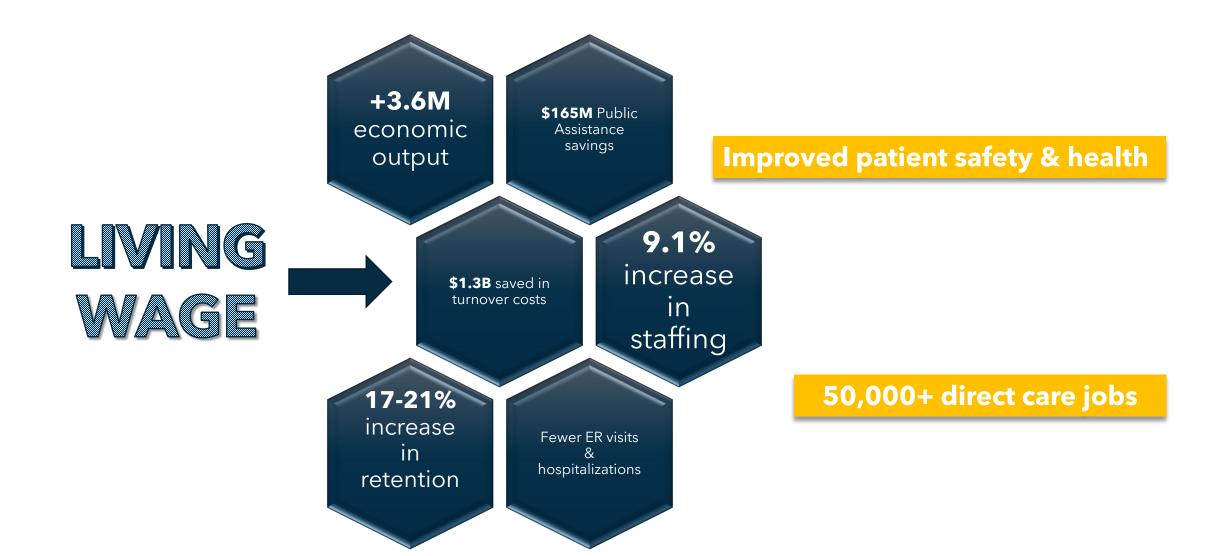


#### **Wage Comparison**



## Impact of Raising the Wage Floor



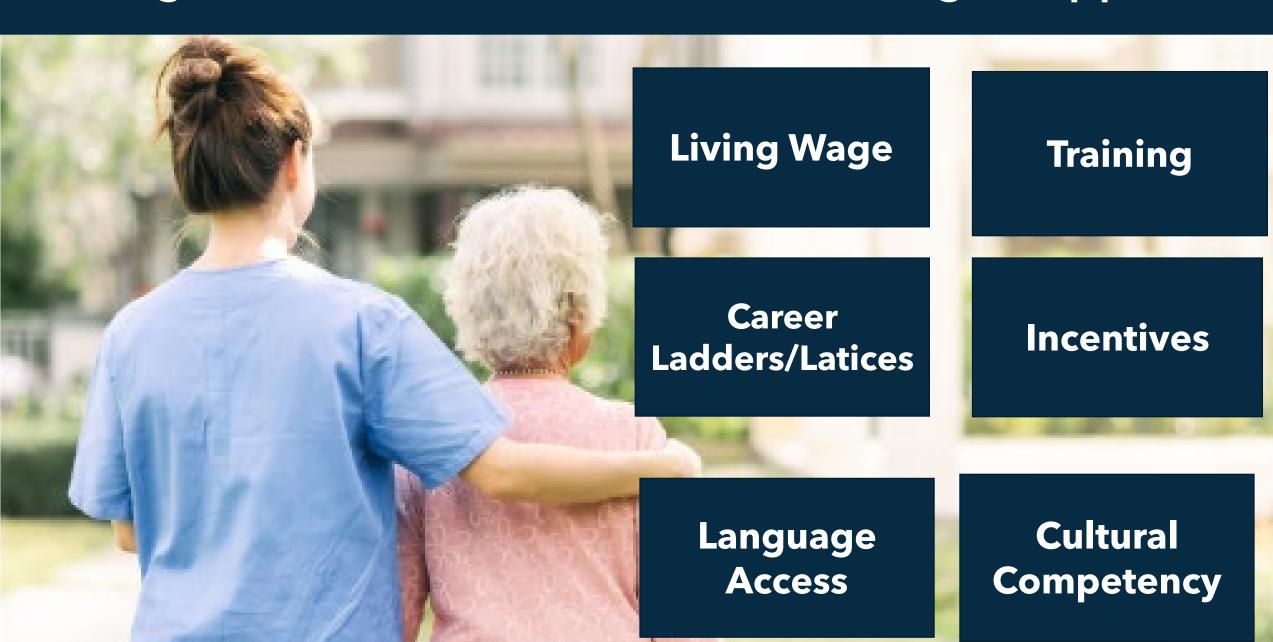




The Opportunity:

A Path Forward for Building the LTSS Workforce

## Solving the Workforce Crisis: A Multi-Pronged Approach



## Addressing the Workforce Crisis: California's Current Investments and Initiatives



## **2021-22 Investments** \$946million

- Training
- Stipends
- Incentives

## Proposed Initiatives 2022-23 \$1.7Billion

### **Build the Pipeline:**

- Community Health Workers
- Social Workers
- Nursing
- Multilingual Health Initiative
- Psychiatric
- Other

## **Current Workforce Investments**





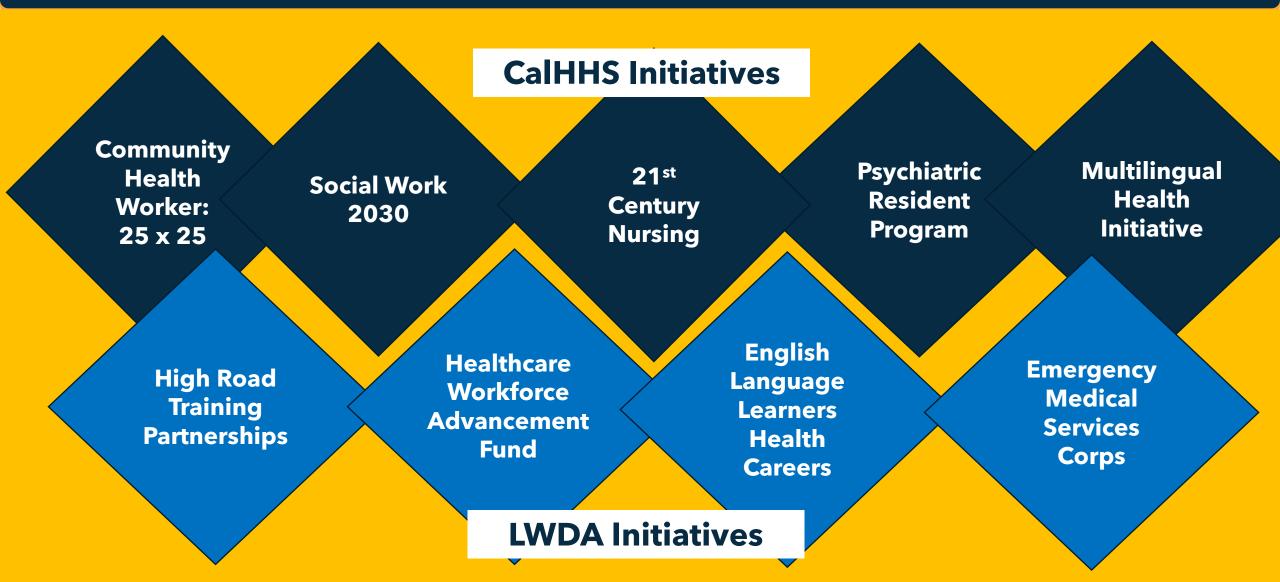
## Support and Strengthen HCBS Workforce





## Proposed 2022-23 Workforce Investments: \$1.7Billion





## **Next Steps: Proposed Initiatives**



Legislative Approval of State Budget

Stakeholder Engagement Program(s)
Launch and
Implementation



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